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O1 INTRODUCTION

1.1. Why an OECD Toolkit for Mainstreaming and Implementing Gender Equality?

The 2015 OECD Recommendation of the Council on Gender Equality in Public Life (GEPL Recommendation) provides a clear path for making governments, public administrations, legislatures, and judiciaries more aware of and responsive to the perspectives, interests and needs of both women and men. Making state institutions more sensitive to gender requires more than increasing the number of women in leadership positions. It means better understanding how formal and informal policies, practices and procedures across state institutions can reinforce gender inequalities and gender-based stereotypes, and what can be done to enable gender equality. The Toolkit guides policy makers in implementing the GEPL Recommendation, helping them design gender-sensitive public policies and services and enable women's equal access to public decision making.

This Toolkit focuses on strengthening governance and accountability for gender equality as a means to improving the gender-responsiveness of public policy. It also identifies measures to increase gender equality in state institutions. It highlights a range of possible actions to take and pitfalls to avoid in: institutionalising gender equality and gender mainstreaming; supporting gender balance in all state institutions (executive, legislative, and judiciary) and structures, and at all levels; developing and sustaining gender mainstreaming; and establishing inclusive

accountability structures.

Importantly, the GEPL Recommendation recognises that effective policy making and oversight do not occur in a vacuum. Likewise, sustainable gender mainstreaming efforts engage a broad range of core political and public actors. These stakeholders not only play a role in supporting gender mainstreaming, but also serve as sounding boards and accountability mechanisms in their own right.

The good practices contained in this Toolkit are meant to motivate and inspire people across government - political executives, public administrations, legislatures and judiciaries -to introduce new and innovative ways to promote gender equality. In this sense, the Toolkit should be seen as an organic tool: one that will grow as more good practices are developed and shared. To this end, it is also hoped that readers of this Toolkit will take the guidance provided and further develop the ideas therein in order to create truly gender-sensitive state institutions.

1.2. How does the Toolkit work?

Based on key provisions of the GEPL Recommendation, the Toolkit has 4 main pillars:

- Institutional and governance frameworks for gender equality and mainstreaming
- Gender-sensitive practices in parliaments
- Gender-sensitive public employment systems
- Gender-sensitive practices in the judiciary

Each pillar of the Toolkit contains a self-assessment tool allowing policy makers in different areas to analyse their specific country and work contexts and identify gaps, weaknesses and strengths. The self-assessment tool includes:

Priority checklists of the elements needed for the effective implementation of each main provision of the Recommendation. Each priority checklist is accompanied by an explanation of why these elements are important.

Self-assessment questions to help countries identify their potential gaps as well as strengths in implementing their gender equality priorities.

A palette of policy actions for effectively implementing the Recommendation and avoiding pitfalls. These policy actions are designed to be flexible and evolve in line with the latest trends and evidence of what works. Overtime, the palette of policy options will be tailored to different settings in OECD countries and beyond. Good practices identified in countries will provide essential input into the development of these policy actions.

The Toolkit also includes country examples from national and sub-national levels that are linked the pillars and key provisions of the GEPL Recommendation. These examples shed light on the different approaches available to countries seeking to achieve gender equality.

Finally the Toolkit includes a section on key definitions (such as gender mainstreaming and gender budgeting) and links to relevant materials and documents from the OECD and other international and national institutions.

1.3. Whom is the Toolkit for?

The Toolkit is designed to support a range of decisionmaking institutions in their efforts to improve the quality and gender-sensitivity of their internal processes and outputs such as policies, legislation, and services. These institutions include executive leadership and senior managers, gender equality institutions, line ministries, national statistical offices, central civil service management departments, parliaments and local deliberative bodies (e.g. councils, assemblies), parliamentary committees or cross-party caucuses on gender equality/women's affairs, political parties, electoral management bodies, civil society organisations and other stakeholders.



INSTITUTIONAL AND GOVERNANCE FRAMEWORKS FOR GENDER EQUALITY AND MAINSTREAMING

To effectively implement a whole-of-government gender equality and mainstreaming strategy, a country needs a strong institutional framework and solid mechanisms whereby institutions are available and equipped for promoting gender equality in an effective and co-ordinated manner. When these institutions, policies and programmes fully integrate gender considerations into their work, they produce better and more equitable policies for men and women, therefore contributing to good governance. This section of the Toolkit provides a strategic framework and instruments to help craft, implement, monitor and evaluate public policies from a gender equality perspective. It focuses on:

- Whole-of-government strategic plans for gender equality
- Institutional mechanisms for gender equality and mainstreaming
- Assessment of gender impacts of various public governance dimensions
- Accountability for gender equality and mainstreaming

2.1. Whole-of-government strategic plan for gender equality

KEY PROVISION OF THE OECD RECOMMENDATION ON GENDER EQUALITY IN PUBLIC LIFE

Secure leadership and commit at the highest political level, at the appropriate level of government, to the development and implementation of a whole-of government strategy for effective gender equality and mainstreaming, which would enable:

- setting a rationale, action plans, priorities, timelines, objectives, expected outcomes and/or targets, and
 effective policy planning across public institutions for promoting gender equality. These measures should be
 accompanied by information and awareness campaigns, media strategies and regular reviews;
- engaging relevant governmental and non-governmental stakeholders with a view to ensuring an inclusive and comprehensive coverage of gender equality issues; and
- adopting a dual approach to narrowing equality gaps through both gender mainstreaming and specific targeted actions to promote gender equality.

2.1.1. Priority checklist for a "whole-of-government" strategic plan for gender equality

- Government has a clear vision for gender equality that is anchored in key government documents
- Government made a clear assessment of where it stands vis-à-vis its goals for gender equality and which interventions are necessary to achieve its vision
- Government has a results-oriented strategic plan to achieve its gender equality vision that is endorsed by senior leadership, and developed through a broad consultation with governmental and non-governmental stakeholders

2.1.2. Self-assessment tool

Existing opportunities and current challenges faced by women candidates

Self-assessment question

■ Is there a medium to long term gender equality vision that is anchored into the overarching government policy and/or development goals?

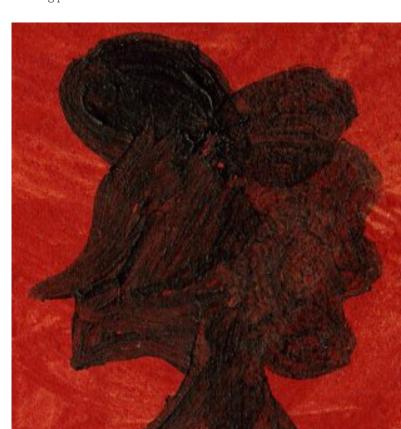
Why is it important?

In pursuit of gender equality, a medium to long-term vision statement can convey a country's big picture goal for a gender equal society (e.g., more equitable social, political and economic roles for women and men from diverse backgrounds). The vision can set new expectations for the attitudes and behaviour of both men and women.

Gender equality is a goal in itself as it is a question of human rights, democracy and justice. Yet, it is also a crucial and cross-cutting means to achieve inclusive growth and well-being of societies. Therefore, a country's aspiration for gender equality must go hand in hand with its development vision and objectives. A very effective way of achieving this is to anchor a gender equality vision within the country's broader government policy and/or development agenda. By doing so, a country can also pave the way in ensuring that the gender equality vision is owned and promoted by all governmental and non-governmental actors, as a "whole-of-government" and a "whole-of-society" vision.

Conversely, in the absence of a clear vision statement on gender equality that is supported by the highest political levels and widely disseminated, it will be a major challenge to: a) evaluate and measure the impact of gender equality efforts, and b) convening policy-makers and citizens around shared goals.

In defining a compelling vision statement, international benchmarks such as the 1979 United Nations Convention on the Elimination of all Forms of Discrimination against Women (CEDAW); the 1995 Beijing Declaration and Platform for Action of the Fourth UN World Conference on Women; the United Nations Sustainable Development Goals" (SDGs) – especially Goal 5 on gender equality - can provide excellent starting points.



What are the key actions to consider?

- Build a short, compelling vision statement for gender equality that connects to citizens' lives and portrays a specific result for a societal change;
- Ensure that the vision statement is aligned with international benchmarks and national policy and/or development objectives;
- Ensure that the gender equality vision has a clear focusæ and provides directions for both public sector and citizens;
- Anchor the gender equality vision statement into the broader government policy and/or national development objectives;
- Widely disseminate and communicate the gender equality vision statement in simple terms both within and outside the government, including at the highest levels of politics and at society at large.

What are the pitfalls to avoid?

- Formulate a narrow objective that is not focused on the ultimate outcome;
- Establish a theoretical vision that does not portray a specific societal change;
- Define a vision that is in contradiction with or disconnected to the government's policy or development vision:
- Insufficient communication of the gender equality vision statement to policy- makers.

GOOD PRACTICE EXAMPLES



Sweden

In 2014, the newly elected Swedish government declared itself a "Feminist government", which is committed to integrate a gender equality perspective in decision-making both nationally and internationally and into resource allocation. The overarching objective of the government's gender equality policy is "that women and men shall have the same power to shape society and their own lives" which is further spelled out in six sub-goals. In order to ensure the implementation of its gender equality vision, the government uses the dual approach of combining gender mainstreaming with special measures for gender equality, with a specific budget appropriation for gender equality. As part of the gender mainstreaming efforts, Sweden runs a program for Gender mainstreaming in government agencies (GMGA) – to ensure that the activities and services provided by participating government agencies contribute to achieving the government's gender equality objectives. In addition, the government's gender equality vision is implemented through gender-responsive budgeting. Sweden's gender equality vision has also been translated into the country's foreign policy, officially labelled as "Feminist Foreign Policy". The work of the Ministry of Foreign Affairs in foreign, development cooperation and trade policy will take as a national starting point the national government's overarching vision of the feminist government.

Source: Government Offices of Sweden, Gender Equality www.government.se/government-policy/gender- equality/, (accessed on 12 April 2017); http://www.government.se/government-policy/a-feminist-government/



Austria

The budgetary principle of promoting gender equality was incorporated in the Austrian Constitution in 2009. From 2013 on, for the very first time, the annual Federal Budget Act – a key government document – shows the medium-term political outcome objectives aimed at gender equality by Ministries and other public bodies. The objectives are result oriented by being measurable through yearly monitored and evaluated key indicators which address identified gaps. The "Annual Report on Outcome Orientation" delivers the evaluation results - the progress made in gender equality - to Parliament for discussions and political control. This reform of public management resulted in the development of a comprehensive gender-oriented budget and reporting framework, which has been integrated in the government's performance budgeting system. This is how gender mainstreaming is directly linked with policy making and management across all areas of policy fields.

Source: Information provided by the Government of Austria

Government has a results-oriented strategic plan to achieve its gender equality vision that is endorsed by senior leadership, and developed through a broad consultation with governmental and non-governmental stakeholders

Self-assessment question

- Have you identified government-wide gender equality and mainstreaming objectives that are result oriented and clearly aiming to address the identified gaps through the situation analysis?
- Have you defined clear roles and responsibilities across the government for implementing, monitoring and overseeing gender equality and mainstreaming objectives? (Refer to Section 2 on institutional gender equality frameworks).
- Does the strategic plan for gender equality enable the integration of gender perspectives in all areas of policy making?
- Have you involved non-governmental stakeholders in the elaboration of a strategic plan for gender equality?

Why is it important?

Making progress in gender equality is much easier with a whole-of-government strategic plan. There is little doubt that enacting a law to define a country's approach to gender equality is the first crucial step to achieve this right and goal. Many countries rely on the Convention on the Elimination of All Forms of Discrimination Against Women (CEDAW) as a starting point for designing a comprehensive gender equality approach. Gender equality is a complex goal which permeates all government policy. Therefore, isolated policy interventions do not suffice to achieve this goal. The way to address gender equality challenges is laying out a whole-of-government strategic course of action. Many elements are sought in designing a strategic plan for gender equality:

- Identifying gender equality objectives that are based on evidence and oriented to achieve outcomes;
- Preparing action plans, milestones, timelines and indicators to guide the way in meeting the gender equality objectives;
- Policy planning across the government by identifying clear roles and responsibilities across the government to implement, advise, monitor and evaluate the strategic plan;
- Creating firm linkages between the strategic plan, budgeting and human resources management planning to ensure that gender equality objectives are well anchored within overall government policy agenda.

Delivering gender equality is a cross-cutting matter and a shared responsibility. Every public agent, from senior management to technical staff; every policy sector from health to infrastructure; and every level of government, from central level to local municipalities; have a role to play to ensure that the public sector as a whole promotes gender equality. The process of developing a strategic plan requires a collective commitment as well as ownership of all governmental actors. The strategic plan needs to be developed, discussed, and agreed by the whole range of actors that are involved in public policy making, implementation and service delivery2. It also needs to reflect the diverse needs of groups in the society through

a comprehensive consultation with non-governmental stakeholders and citizens. It also needs a communication strategy to widely disseminate the gender equality plan across the government. An effective way of doing so is to create a network of champions across the government that effectively disseminate and mainstream the strategic plan across different policy areas3.

The cross-cutting nature of gender equality also underlies the need to adopt a dual approach in the strategic planning for gender equality. This dual approach entails: 1) mainstreaming gender in the design; development, implementation and evaluation of all public policies and budgets, and 2) adopting targeted actions to eliminate specific forms of gender discrimination and enable progress

in specific areas. Incorporating requirements for gender analysis or gender based impact assessments within governments mainstream planning and strategic documents can be powerful means to ensure that gender equality issues are not marginalised.

Insufficient incorporation of gender equality policies and considerations within the overall government planning process may risk marginalising gender equality efforts and realize insufficient results. It may also generate an additional administrative burden for the public sector and increase the associated costs.



What are the key actions to consider?

- Define measurable goals and indicators linked to high-level outcome targets to achieve gender equality priorities;
- Define a clear cascade of responsibilities, timelines, action plans and monitoring mechanisms to achieve identified priorities;
- Ensure that the strategic plan is endorsed by senior leadership within the governmental structure (e.g., at the cabinet level);
- Undertake systematic consultation with all stakeholders both inside and outside the government during the development of the strategy (e.g., in form of roundtables, online consultations etc.). Validate the strategic plan with involved stakeholders;
- Incorporate gender mainstreaming requirements in broader government planning;
- Translate the whole-of-government gender equality objec

What are the pitfalls to avoid?

- Define objectives that are not directly linked to gender equality priorities;
- Define objectives that are unrealistic or vague;
- Focus only on output results (e.g. number of awareness raising events) rather than also incorporating outcome indicators;
- Utilize another country's strategy without adapting it to the country's context;
- Insufficient involvement of diverse stakeholders in the development and dissemination of the strategy;
- Lack of feedback to diverse stakeholders who took part in the development of the gender equality strategy;
- Roles and responsibilities are vague and/or not specified at the institutional and individual staff level;
- Accountability mechanisms are missing;
- The government gender equality strategic plan is not mirrored by gender mainstreaming requirements in broader country strategic documents.

GOOD PRACTICE EXAMPLES



Mexico: Aligning gender equality strategy across the government

Mexico adopted and integrated dual approach to gender equality through its laws, policies and programmes. Both the Planning and the Federal Budget and Fiscal Accountability Acts mandate gender mainstreaming and the 2013-2018 National Development Plan (NDP) includes gender equality as a cross-cutting principle in support of the country's goal to "unlock its full potential". As a corollary to the NDP, Mexico adopted its National Programme for Equality between Women and Men (PROIGUALDAD). Subsequent and similar frameworks are also established at the subnational level of government, to a varying degree.



Finland & Spain: Adopting a dual approach to gender equality

In **Finland**, the Government action plan for gender equality 2016-2019 collates the objectives and measures by which the Government promotes equality between women and men. There is a working group monitoring the implementation of the measures. All ministries all represented in the working group lead by the Ministry of Social Affairs and Health (MSAH). A very important factor in Finland's approach to gender equality is that it also focuses on men's needs. As such, our gender action plan puts forward specific measures to advance men's health and well-being.

Spain's 2014-2016 Equal Opportunities Strategic Plan developed a seven axis of action plan that encompasses a dual approach. The areas covered include: 1) equality in the workplace between men and women 2) reconciliation of family and work life and co-responsibility for domestic and family obligations 3) eradication of violence against women 4) women's participation in social, economic and political life, 5) education, 6) development of actions in other sectoral policies, and 7) instruments for integrating the principle of equality in government policies and action. The seventh axis is fundamental for providing clarity on how to actualise tenants of the Plan across different sectors and topics. Spain has thus developed methods to strengthen the integration of the gender perspective in all programmes and policies of government.

AXIS 7: INSTRUMENTS FOR INTEGRATING THE PRINCIPLE OF EQUALITY IN A GOVERNMENT IN POLICIES AND ACTIONS

Specific objective 1 Favour knowledge generation Develop and adjust research and statistics Develop and adjust research and statistics Specific objective 3 Promote training and awareness Principle of equality and responsible public contracting Principle of equality and responsible public contracting Specific objective 5 Improve gender impact reports Equality Units and Observatories Observatories Specific objective 7 Take into account the possible forms of discrimination that may affect certain groups of women



Canada: Capturing diverse voices in strategic planning

The Canadian government's long-term vision to eliminate all forms of Gender-based violence in public and private spheres led to mandating Status of Women Canada to develop a federal strategy against gender-based violence in 2016. One of the six principles guiding the development and implementation of this strategy is the commitment to reach out to other ministries at the federal level, provincial/territorial governments, academia, civil society and front-line service providers, as well as survivors of violence to hear their perspectives. In this regard Status of Women Canada hosted roundtables across the country. Through an online survey and via email, citizens were given the opportunity to comment. In addition, an Advisory Council composed of representatives of government and civil society organisations was established to serve as a forum to exchange views, promising practices and research on issues related to gender-based violence.



Australia, State of Victoria: Capturing diverse voices in strategic planning

In developing its first gender equality strategy, the Australian state of Victoria launched a consultation paper seeking input from business, community groups and the public through an open submission process and online, through a Twitter hashtag (#Vicforwomen). As a result of this a discussion paper was published summarising five themes and priorities that have emerged from the submission process and setting out key questions for further consideration and discussion. These were then addressed during consultation sessions held nationwide in August and September 2016.



Slovak Republic

Slovak republic adopted on November 20th 2014 the new National strategy for gender equality for years 2014-2019 ("the Strategy") and a related Action plan for gender equality for years 2014-2019 ("the action plan"). Specific activities and measures were prepared and discussed in cooperation with NGOs and the Government Council for Human Rights, Ethnic Minorities and Gender Equality. The strategy and the action plan are interconnected and represent a comprehensive conceptual framework for the promotion of gender equality in practice.

Sources: Forthcoming, OECD (2016), Gender Policy Review of Mexico, OECD Publishing; INMUJERES, 2014-2016 Equal Opportunities Strategic Plan, http://www.inmujer.gob.es/actualidad/PEIO/docs/PEIO2014-2016Ingles.pdf; Status of Women Canada (2016), Setting the stage for a federal strategy against gender-based violence: Vision, Outcomes & Principles, Status of Women Canada, http://www.swc-cfc.gc.ca/violence/strategy-strategie/strategie-en.pdf (accessed 26 October 2016). Status of Women Canada (2016), "Seeking input on Gender-based Violence", http://www.swc-cfc.gc.ca/violence/strategy-strategie/input-suggestion-en.html (accessed on 26 October 2016); Department Premier and Cabinet of Victoria (2016), Victorian Gender Equality Strategy: Discussion Paper, State Government of Victoria, Melbourne, http://www.dpc.vic.gov.au/images/documents/Victorian_Gender_Equality_Strategy_Discussion_Paper.pdf (accessed on 26 October 2016); OECD (2017), 2017 OECD Survey on National Gender Equality Frameworks and Public Policies; http://www.europarl.europa.eu/RegData/etudes/STUD/2017/583140/IPOL_STU(2017)583140_EN.pdf

2.2. Institutional mechanisms for gender equality and mainstreaming

KEY PROVISION OF THE OECD RECOMMENDATION ON GENDER EQUALITY IN PUBLIC LIFE

Establish an institutional framework to ensure the effective implementation, co-ordination and sustainability of the gender equality and mainstreaming strategy, by:

- i. establishing clear roles, responsibilities, mandates and lines of accountability of key governmental and oversight bodies in implementing gender equality and mainstreaming initiatives;
- ii. bolstering the capacities and resources of gender equality institutions to facilitate a consistent response at appropriate levels of government and to develop, implement and monitor gender-sensitive programmes and policies throughout the government, based on gender-disaggregated statistics and indicators. Effectiveness of gender equality institutions can also be strengthened by placing them at the highest possible level in the government (see also recommendations II.2 and III.2);
- iii. ensuring the capacity and resources of public institutions to integrate gender equality perspectives in their activities, for example, by identifying gender equality focal points across governmental bodies, by investing resources in training and promoting collaborative approaches with knowledge centres to produce gender-sensitive knowledge, leadership and communication, by ensuring the collection of gender and gender-disaggregated statistics in their areas of responsibility and by providing clear guidelines, tools, communication and expectations to public institutions in this area (see also recommendations II.2 and III.2); and
- iv. strengthening vertical and horizontal co-ordination mechanisms for policy coherence across governmental bodies and levels of government that involve relevant non- governmental stakeholders to ensure synergies and effective implementation of gender equality initiatives.

2.2.1. Priority checklist for institutional mechanisms for gender equality and mainstreaming

- Roles and responsibilities to implement gender equality and mainstreaming are clearly assigned across the government (see also Section 1 on strategic planning for gender equality)
- Government has an institution for gender equality with adequate level of responsibility and position within the governmental structure
- All government institutions are equipped and responsible for integrating gender equality in their policy making processes and programmes
- Gender equality initiatives are effectively coordinated across institutions at different levels of government.

2.2.2. Self-assessment tool

Roles and responsibilities to implement gender equality and mainstreaming are clearly assiagned across the government

Self-assessment question

- Have you identified institutions, mechanisms and coordination channels that will be responsible and held accountable for the realisation of government-wide gender equality and mainstreaming objectives?
- Are all affected institutions across the government aware of their roles and responsibilities for gender equality and mainstreaming, including of the resources required?
- Have you ensured that senior management in government institutions agree on gender equality and mainstreaming objectives and demonstrate a shared commitment for their implementation?
- Are political and administrative accountability structures in place (e.g., through objectives, rules and procedures) for implementation of governments gender equality and mainstreaming objectives?

Why is it important?



Implementing governments' vision and strategic plan for gender equality and mainstreaming requires an effective institutional framework, where various institutions are mandated and equipped to promote, produce knowledge on, implement, monitor and evaluate gender equality. In pursuing gender equality, it is important to ensure that institutional structures are able to ensure sustainability of gender initiatives and deal with equality results. This institutional framework generally consists of:

- Central gender equality institutions, usually tasked with promoting gender equality and facilitating the implementation of gender equality and mainstreaming programmes across government;
- Centre of Government (like the Cabinet and the Ministry of Finance) responsible for promoting gender mainstreaming
 usually in coordination with central

- gender equality institutions across governmental policies and ensuring that ministries comply with gender mainstreaming requirements;
- Line ministries and agencies responsible to design, implement and report on gender mainstreaming in their policies and initiatives. Gender focal points and/ or delivery units within line ministries can support the organisation agenda on gender equality by providing information on how laws or regulations related to gender equality are administered, data is collected, sectorial plans are developed and how personnel is trained on gender-sensitive policies.
- Data collecting and producing bodies are in place to ensure that the necessary high-quality genderdisaggregated evidence is in place to support decisionmaking;
- Robust coordination to ensure policy coherence across bodies at all levels of government.
- Accountability and oversight structures in order to encourage compliance with gender- equality policies, pinpoint deficiencies and redress remaining inequalities.

What are the key actions to consider?

- Responsibilities for gender equality policies are shared across the government and involve the highest possible level of government;
- Clearly define and widely disseminate requirements indicating the actors in charge of implementing gender equality-related tasks and mainstreaming policies, and which resources will be allocated for this purpose;
- Ensure centre of government is willing, tasked and
- equipped to promote gender mainstreaming across government and provide a challenge function to ministries who do not comply;
- Establish gender support mechanisms in line ministries and agencies to administer specific laws or regulations on gender equality, collect data, develop sectorial plans, training and gender-sensitive personnel policies;

- Ensure that decisions on the implementation of gender equality and mainstreaming strategies are made on the basis of gender-disaggregated evidence and data;
- Ensure leadership of coordination efforts and that an effective coordination mechanism for gender
- mainstreaming is in place;
- Introduce incentive/sanction systems to encourage institutions' compliance to gender requirements.

What are the pitfalls to avoid?

- Responsibility for gender equality policies are placed at low level of government or outside government;
- Government institutions' mandates, authority. resources and mechanisms for executive functions are partially defined and insufficiently publicized leaving space for misinterpretation, overlapping, and for implementation gaps;
- Gender Equality Institutions and focal points/units are under-resourced and far from the apex of power;
- Gender Equality Programmes are under- resourced;
- Line ministries and government agencies work on gender equality in silos, with insufficient capacity, planning and accountability;

- Mainstreaming strategies are coordinated supported at the national level, but not at the subnational level;
- Lack of sanctions for institutions which do not comply to gender equality requirements/lack of incentives encouraging compliance;
- Lack of tailored gender expertise in policy areas targeted with mainstreaming strategies (i.e. gender in agriculture, gender in justice, etc.);
- Coordination mechanisms /efforts are fragmented and responsibilities reside in multiple institutions with risks of duplication, overlapping and missed opportunities.

GOOD PRACTICE EXAMPLES



Canada

In Canada, each federal department is responsible for incorporating the government's commitment to gender equality within its substantive work and mandate. GBA+ is one of the key methods to that effect. Since 2016, Canada is undergoing a reform to further strengthen the role of Centre of Government (CoG) in monitoring gender based analysis+ (GBA+) in the development of government proposals. Centre of Government (CoG) can play an important role in clarifying what line ministries are expected to do to advance gender equality; developing clear, simple performance measurement and assessment frameworks; and removing obstacles to implementation. The Treasury Board of Canada Secretariat ensures that departments and agencies incorporate gender considerations, where appropriate, into the design of policies, programmes, initiatives and services. The different impacts on men and women are to be identified and addressed so that results are equitable. Status of Women Canada is leading the implementation of GBA+ and building the capacity of federal departments and agencies to incorporate GBA+ throughout the decision-making process. The House of Commons Standing Committee on the Status of Women, created in 2004, has the broad authority to study policies, programmes, expenditures (budgetary estimates) and legislation of departments and agencies, including Status of Woman Canada. It also provides recommendations on matters and bills related to gender equality, including the implementation of GBA+.

In short, GBA+ is everyone's responsibility. Although Status of Women Canada plays a leadership role in the government-wide implementation of GBA+, all departments and agencies share the commitment to GBA+. Through the systematic use of GBA+, federal officials are able to improve their work, ensuring that it includes diverse perspectives.

Source: Status of Women Canada, Gender-Based Analysis Plus, http://www.swc-cfc.gc.ca/gba-acs/index- en.html (accessed on 12 April 2017)



In Austria all ministries and supreme organs are involved in the mechanisms to implement gender equality. In the field of Genderorientated Budgeting the Federal Chancellery's role is to monitor, support and develop the methods, processes and results of the gender equality objectives and activities. Further stakeholders are leaders of the budget managing units of the supreme organs and ministries. They are responsible for the operational implementation of the elements of performance management, especially for the gender equality objectives and the concerning actions. The budget managing bodies are responsible externally in the context of total budgetary planning and execution for the outcome information on the level of budget chapters and global budgets to the Parliament. In addition, the Court of Auditors also acts as major stakeholder. Therefore, it is heavily involved in outcome and service evaluation as an independent agency of the Parliament. Every supreme organ and every ministry had to nominate an appointee for gender mainstreaming. Therefore, they obtain an important role concerning gender equality in the fields of performance management and regulatory impact assessment.



Sweden

Gender mainstreaming in the Government Offices of Sweden is guided by a government decision. A new government decision was taken in June 2016 for the time period 2016-2020. It states that gender mainstreaming is a prerequisite for feminist policies and for achieving the national objectives of gender equality policy. The new decision aims to further enhance and strengthen the work on gender mainstreaming in the Government Offices. Gender mainstreaming covers all policy areas and processes in the Government Offices. The aim is that all initiatives and measures taken by the Government contribute to gender equality. The Government highlights four key processes for gender mainstreaming in the Government Offices: the Budget Process, instructions for government authorities, the legislative process, such as terms of references for committees and bills, and EU- matters.

Every Minister in the Government is responsible for gender mainstreaming his or her areas of responsibility. The Minister for Gender Equality is responsible for coordination, development and follow-ups of the gender mainstreaming work. In addition, the Division of Gender Equality is responsible for managing and coordinating the gender mainstreaming work within the Government Offices. Since 2003, there is a gender mainstreaming coordinator within all line ministries with the Government offices of Sweden. A structured, systematic work with gender mainstreaming is conducted within all line ministries; every line ministry is to develop an Annual Action Plan for gender mainstreaming. This is the responsibility of the GM-coordinator/PoC for Gender Mainstreaming at each line ministry. The gender focal point is responsible for coordination and support of GM work in his/her ministry. This person is often also the Budget Officer of the line ministry. The focal point for gender mainstreaming attends meetings of a standing intra-ministerial working group on gender mainstreaming in the Government offices. All ten line ministries and the PM's Office has a Gender Mainstreaming Coordinator.

Source: Information provided by the Government of Sweden

Government has an institution for gender equality with adequate level of responsibility and position within the governmental structure

Self-assessment question

- Is there a permanent government institution/body at the national level which is responsible for promoting gender equality and supporting government-wide gender equality policy?
- Is the level of responsibility and position of the gender equality institution within the governmental structure adequate for promoting gender equality and supporting government- wide gender equality policy?
- Has the gender equality institution the sufficient mandate and resources for promoting gender equality and supporting a government-wide gender equality policy?

Why is it important?

Central gender equality institutions are recognised globally as critical instruments for ensuring that the public sector fosters gender equality and mainstreaming across government policy and within society as a whole. There is no blueprint institutional design for central gender equality bodies.

Across OECD, central gender institutions can have the status of a separate ministry, be paired with other portfolios within a single ministry, or be located within the office of the head of government or state. Gender equality councils or commissions that function as autonomous bodies with an independent constitutional status or in consultation with the government offer another set of institutional arrangements.

In all these different arrangements, several factors can help ensuring effective functioning of central gender equality institutions. First, central gender institutions should not be given the exclusive responsibility within the government for promoting gender equality. They should be rather responsible for facilitating a consistent implementation of a government's gender equality strategy through providing advice and guidance to government and line ministries in supporting gender mainstreaming, monitoring improvements in relation to gender equality and help formulating and implement policies in this respect throughout the government. Second, gender equality institutions need to have sufficient resources to be able to coordinate a government-wide initiative and enjoy the visibility and authority that are often obtained by being

placed at the highest level of government. In order to fully accomplish their role, central gender equality institutions must also be able to obtain gender-disaggregated statistics

and data on the gender equality outcomes of government policies and initiatives (for more on gender-disaggregated statistics and data, see Recommendation II.2).

What are the key actions to consider?

Locate central gender equality institution within the highest possible level of government (e.g. Cabinet level) to ensure it has visibility and authority to coordinate and monitor government- wide gender equality strategic plan;

- Establish clear mandate, resources and capacity within central gender equality institution to deliver as expected;
- Assess whether available resources (e.g., time, staff, budget, skill sets, equipment, training, etc.) are adequate to effectively execute its mandate, strategic goals and work plans;
- Allocate and systematically review resources to meet the strategic goals and work plans of gender equality institution;
- Ensure that central gender equality institutions are staffed with expertise in policy, analysis, advocacy, communication and monitoring to implement their mandates.

What are the pitfalls to avoid?

- Central gender institutions do not have the leverage necessary to co-ordinate a whole-of-government approach across policy fields regardless of their institutional designs;
- Central gender equality institutions have limited capacities, inadequate or inexistent budgets and/or unclear responsibilities;
- Central gender equality institutions lack expertise in policy development, analysis, advocacy, communication and/or monitoring to fully implement their mandates;
- Central gender equality institutions are unable to effectively ensure gender mainstreaming at the subnational level.

GOOD PRACTICE EXAMPLES



Chile

In Chile, the National Women's Agency (SERNAM) created in 1991 was the supervisory agency that ensures that the public sector incorporates a gender focus when planning, budgeting, implementing and monitoring public policies. SERNAM has worked closely with the Presidency in evaluating the work of the ministries and presenting their achievements. In 2015, SERNAM was announced to be reconstituted as a full-fledged Ministry. The same year, the Chilean Government enacted the law that created the Ministry for Women and Gender Equity to strengthen governance of gender equality with a more robust institution and stronger regional presence.



Sweden

The Swedish government runs a programme for Gender Mainstreaming in government authorities with an overall purpose to ensure that the activities and services produced by participating governmental agencies contribute to the government's gender equality policy objectives. The programme currently encompasses sixty public sector authorities in a wide range of policy areas. The Minister for Children, the Elderly, and Gender Equality, placed at the Ministry for Health and Social Affairs, is responsible for coordinating, developing and following-up the work on gender mainstreaming. In 2015, the Gender Equality Inquiry aimed to assess the effective governance of Swedish gender equality policy. The Inquiry concluded that "more coherent management of gender equality policy is required to provide the conditions for monitoring and analysing gender equality progress in society". To overcome this challenge, the Inquiry proposed that "(...) a government agency for gender equality be set up with responsibilities to analyse gender equality progress in society and following up efforts to achieve the gender equality policy objectives; coordinating gender equality policy tasks; supporting the gender mainstreaming efforts of government agencies, municipalities, county councils and regions, and – otherwise assisting the Government in other matters concerning gender equality policy".

Sources: Ministry for Women and Gender Equity of Chile, http://www.minmujeryeg.gob.cl/, (accessed on 12 April 2017); Government Offices of Sweden (2016), Swedish Government to establish gender equality agency, http://www.government.se/press-releases/2016/09/swedish-government-to-establish-gender-equality-agency/

Government has an institution for gender equality with adequate level of responsibility and position within the governmental structure

Self-assessment questions

- Do legal and policy documents that govern public institutions state concrete objectives for integrating gender perspectives in policies and services?
- Have institutions developed action plans at the institution level to implement the government-wide gender equality policy and monitor organisational performance?
- Have institutions the capacity, support mechanisms (e.g., gender advisors, gender focal points, gender units) and resources to integrate gender equality perspectives in their daily policy and programme related activities?
- Are senior management and staff members held accountable for integrating gender equality perspectives in their daily policy and programme related activities?

Why is it important?

Achieving gender equality is a shared responsibility: In addition to central gender equality institutions (see section above for more information on the roles and responsibilities of central gender equality institutions) all government institutions and agencies must fulfil their role in advancing gender equality. As a first step in effective governance of gender equality, Centre of Government institutions (e.g., the Cabinet Office, Ministries of Finance) can be mandated to verify and ensure that line ministries and agencies mainstream gender in their policies, initiatives and budgets. Line ministries and agencies can be held responsible for both promoting gender equality policies and mainstreaming gender equality within their sphere of activities, policies and budgets.

Undertaking an assessment of institutions' standing for implementing gender mainstreaming (generally with the support of central gender equality institutions or gender experts) is an important step in fulfilling their responsibility for achieving gender equality results. This assessment can also help establishing a baseline for future monitoring of gender mainstreaming performance. Based on these assessments, institutions can then develop the most appropriate work plan and tools to implement and monitor gender mainstreaming. During the planning and implementation phase, it is crucial to ensure that gender equality objectives are governed based on how government institutions and work plans are generally governed. For example, in Sweden, a 2015 audit of Sweden National Audit Office (NAO) on sustainability of gender equality initiatives found that "(...) one difficulty in achieving sustainable results is that the Government's specific gender policy initiative in many respects has been separately organised in relation to the agencies' ordinary operations." The same audit also showed that gender equality results that are linked to or built into the ordinary system or structures as a rule have better chances of becoming permanent.

Gender equality and mainstreaming support mechanisms can help government institutions in fulfilling their responsibility for gender equality and mainstreaming. While these support mechanisms can be in various forms (e.g., gender focal points, gender units, gender advisors, etc), their effectiveness will depend on their high-level location within their institution, functions, resources and reporting mechanisms. For example, gender mainstreaming efforts within institutions will be more effective if focal points are tasked to support senior managers in carrying out their responsibility to implement gender mainstreaming in the substantive work programme as opposed to giving exclusive responsibility of gender equality to the focal points. An important dimension in ensuring the effectiveness of gender mainstreaming efforts is to make a clear demarcation between gender mainstreaming support units at the sectoral policy level and at the level of human resources management (e.g., tasked with ensuring gender balance in recruitment and promotion, policies related to work-life balance, ensuring a gender-sensitive work environment, etc). Confusion of these two different positions can seriously hamper the realisation of gender equality through public policies and services. Finally, gender equality competences should be developed and fostered among policy makers and within government at all levels, to ensure sustainability and effectiveness in the implementation of a country's gender equality and mainstreaming strategy.

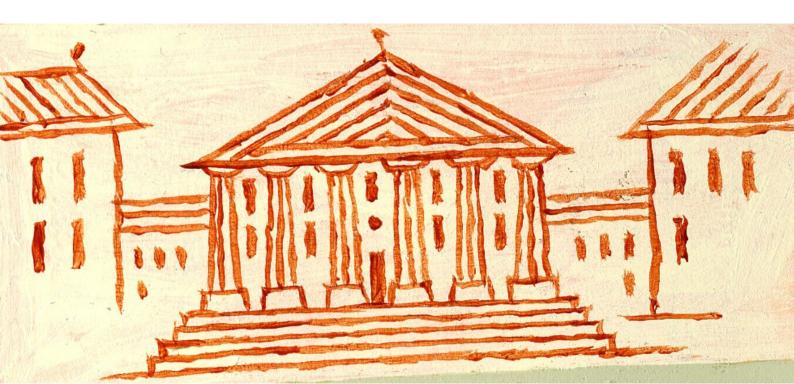
What are the key actions to consider?

- Ensure Centre of Government institutions are committed to the country's gender equality and mainstreaming strategy and they are able and willing to challenge line ministries and agencies which are not mainstreaming gender in their work;
- State concrete gender equality and mainstreaming objectives in documents that govern institutions;
- Translate the whole-of-government gender equality objectives to ministerial and departmental plans to outline how ministries contribute to its achievement (also see Section 2 on strategic planning on gender equality);
- Introduce specific indicators (at performance and outcome levels) to ensure that senior management holds the responsibility for achievement of institutions' gender mainstreaming objectives;
- Ensure that gender support mechanisms bring questions of gender equality and mainstreaming to the executive table and support the executive in exercising its leadership on this issue;
- Incorporate gender equality objectives in the individual staff performance assessment objectives (also see Section 2 on strategic planning on gender equality);
- Clearly demarcate responsibilities between providing support for internal gender mainstreaming (e.g., in human resources management) and gender mainstreaming at the policy level (e.g., gender mainstreaming in policies, budgets, services);
- Provide line ministries and agencies with sufficient capacity (e.g. trainings and knowledge) and resources (budget and staff) to implement gender initiatives and analyse the gender impacts of their work (for more on gender impact assessment, see Recommendation I.3);

- Ensure gender-disaggregated statistics and data are collected on the impact of policies and programmes on gender equality (for more on gender- disaggregated statistics and data, see Recommendation II.2);
- Promote the development of gender competence at all levels of government through trainings, awareness campaigns and dissemination of data and information on gender impact of public governance and policies (for more on measuring progress and disseminating information on gender equality, see Recommendation II.2);
- Gender expertise also in specific policy areas (i.e. gender in justice; gender in agriculture; etc.)
 is available and accessible to support gender mainstreaming efforts across government institutions.

What are the pitfalls to avoid?

- Central gender institutions do not have the leverage necessary to co-ordinate a whole-of-government approach across policy fields regardless of their institutional designs;
- Central gender equality institutions have limited capacities, inadequate or inexistent budgets and/or unclear responsibilities;
- Central gender equality institutions lack expertise in policy development, analysis, advocacy, communication and/or monitoring to fully implement their mandates;
- Central gender equality institutions are unable to effectively ensure gender mainstreaming at the subnational level.



GOOD PRACTICE EXAMPLES



Spain

The Institute of Women and for Equal Opportunities (IWEO), created by Law in 1983, has among its duties, to encourage and carry out cross-sectional implementation of the principle of equal treatment and non-discrimination.

In order to make gender mainstreaming part of all public policies, the Spanish Act 3/2007 of 22 March 2007 for effective equality between women and men (Spanish Equality Act), introduced the cross-sectional dimension of the principle of equal treatment and opportunities which must inform actions taken by all public authorities and be integrated by public Administrations in the adoption and implementation of their legislative provisions and in the definition and budgeting of public policies. To ensure effective gender mainstreaming, article 77 of the Spanish Equality Act, created equality units in all ministries. All ministries, within the scope of their areas of competence, assign to a single management body duties relating to equality between women and men, particularly:

- providing gender-relevant statistical information;
- conducting surveys to foster equality between women and men in ministries' areas of activity;
- providing advice to the Ministry's competent bodies for the elaboration of the gender impact assessment report; improving employees' understanding of the scope and meaning of the principle of gender equality by proposing activities;
- overseeing compliance of this Act and the effective implementation of the principle of equality.

Spain's Instituto de la Mujer y para la Igualdad de Oportunidades (Women's Institute and for Equal Opportunities) has trained staff who work in equality units which are now the focal points for monitoring the progress of gender equality and mainstreaming measures across government.

Source: OECD (2014), Women, Government and Policy Making in OECD Countries: Fostering Diversity for Inclusive Growth, OECD Publishing, Paris, http://dx.doi.org/10.1787/9789264210745-en

Gender equality initiatives are coordinated across institutions at different levels of government

Self-assessment questions

- Is there a government-wide mechanism across governmental bodies and with non- governmental stakeholders (e.g. civil society organizations) to ensure gender equality initiatives are coordinated effectively?
- Is there adequate level of representation within inter-ministerial committees tasked with advancing the political agenda and monitoring gender equality?

Why is it important?

Since gender equality work encompasses an array of policy areas, establishing mechanisms to coordinate this work would greatly facilitate its realisation. Establishing mechanisms or groups for coordinating gender equality work can help to keep gender issues on the political agenda and policy dialogue. It can also allow various stakeholders to collaborate, avoid duplication of efforts, share lessons learned and expertise. Coordination mechanisms for gender equality can involve a broad array of governmental and non-governmental stakeholders and different levels of engagement (e.g., senior management across government institutions, gender focal points, advisory councils, gender ombuds, committees and working groups).

A key element for the effectiveness of coordination mechanisms is ensuring the right level of representation of government institution. For example, a cabinet level representation would be most adequate for an interministerial commission tasked with advancing the political agenda and monitoring gender equality. Conversely, if a coordination mechanism with same political functions consists of representatives from different units within government institutions (e.g. human resources or administrative departments) the work of the commission may be mitigated since its representatives often have limited possibilities to influence broader policy and priority setting or to translate the decisions of the Commission into concrete follow up actions.

What are the key actions to consider?

- Establish coordinating bodies or committees within government to ensure vertical and horizontal coordination on gender equality and mainstreaming;
- Define the role of central gender equality institutions within the coordinating bodies or committees, ensuring effective leadership;
- Ensure that any decision undertaken by coordinating bodies or committees are reflected in decisions of line ministries and other government institutions;
- Issue legislation, memoranda of understanding or regulations to ensure vertical and horizontal coordination on gender equality and mainstreaming;
- Establish and regulate meetings and committees where non-governmental stakeholders can take part in and provide feedback on the implementation of a country's gender equality and mainstreaming strategy (including but not limited to, supporting data collection and/or improving gender impact indicators);
- Ensure that institutions are represented with the right level of competences and authority within coordinating bodies or committees.

What are the pitfalls to avoid?

- Vertical and horizontal coordination mechanisms for gender equality and mainstreaming within government are missing; coordination efforts are un-formalized and fragmented and lack clear leadership;
- Lack of effective coordination between governmental institutions, social partners and civil society weakens the overall implementation of the gender equality strategy;
- Decisions, orientation and guidelines provided within coordination bodies and opportunities are not implemented and followed up at the level of individual institutions;
- Members of coordinating bodies or committees are not sufficiently influential within the coordinating body and once reporting to own institution.

GOOD PRACTICE EXAMPLES



Canada

The Interdepartmental Committee on Gender Based Analysis + (GBA+) which is chaired by Status of Women Canada (SWC) – the main gender equality body – enables the latter to systematically gauge the needs of departments and agencies in implanting gender based analysis. It also meets quarterly to support cross-departmental sharing of information, good practices, strategies and expertise in the development and application of GBA+. In 2016, SWC committed to continue to expand the membership of the Federal Interdepartmental Committee on GBA+, currently composed of over 35 departments and agencies. In 2017 the membership grew to over 40 members. In addition, as part of its Action Plan on GBA+, a Steering Committee of senior officials from SWC, Privy Council Office and Treasury Board Secretariat will also meet semi-annually to review progress and lessons learned and to determine priorities. SWC is also committed to increase the frequency of its meeting of GBA+ Champions from annually to semi-annually as a forum for senior-level discussions and collaboration on GBA+.



Mexico

In Mexico, the National System for Equality between Women and Men (SNIMH or "the System") is an inter-institutional mechanism coordinated by the main gender equality body INMUJERES. In 2015, the National System for Equality between Women and Men has been elevated at the Ministerial level. The System is responsible for carrying out mutually agreed actions for the promotion and achievement of equality between women and men. The System ordinarily meets at least three times per year, which does not prevent any of its members from requesting extraordinary sessions that can take place with the approval of the Presidency of the System. The members of the System, who have voice and the right to vote are: the Presidency of the System (President of the Women's National Institute), the Technical Secretary (Executive Secretary of the Women's Nacional Institute), all ministries and the Executive's Chief Legal Officer, representatives of the Consultative and Social Boards of INMUJERES and a representative from the National Commission for Human Rights (CNDH). Representatives from other institutions may also join the System to make a contribution, but they have a voice they may not vote – e.g. representatives of the Supreme Court, the Equality Commissions of the Chamber of Deputies and the Senate, the President's Office, and the National Electoral Institute. The System's latest public sitting – in August 2016 – was chaired by President of Mexico.

Austria

Gender equality is a cross-cutting policy field therefore various mechanisms have been established to coordinate the dialog among ministries and agencies, and subnational governments. One important mechanism is the inter-ministerial coordination for gender related performance budgeting by the Federal Performance Management Office in the Federal Chancellery at which all ministries are

participating. The efforts undertaken and the progress made due to this coordination are reported to Parliament and the public in the "Annual Report on Outcome Orientation".

Latin America and the Caribbean

The Gender Equality Observatory for Latin America and the Caribbean serves as an innovative tool for collaboration between governments and civil society to assess successes and challenges in achieving gender equality and increasing regional empirical data. The formation of gender observatories reinforces the importance of gender institutions in building strategic partnerships with civil society groups to foster coordinated action, as well as building a broader base of support for national mechanisms – support that can prove vital if governments' priorities drift away from gender concerns.



Israel

The Department of Gender Equality in the Israeli Civil Service Commission is the professional director of eighty Supervisors of Gender Equality whom serve as agents of the Department within every governmental office and unit, in accordance with the Department's objectives. These Supervisors are the advisors of their office's general manager in the field of gender equality and the responsible in their office for the treatment of sexual harassments. The Supervisors are responsible to the Department of Gender Equality in their gender work; from the training they receive and unto the continual guiding and overseeing by the Department. Their work is constructed to suite the distinctive characteristics and needs of each office and unit.

Sources: Government of Canada (2016a), "Status of Women Canada, Privy Council Office and Treasury Board of Canada Secretariat Action Plan on Gender-based Analysis (2016-2020)", Available at: http://www.swc-cfc.gc.ca/gba-acs/plan-action-2016-en.html.; OECD (2017), Building an Inclusive Mexico: Policies and Good Governance for Gender Equality, OECD Publishing, Paris; OECD (2014), Women, Government and Policy Making in OECD Countries: Fostering Diversity for Inclusive Growth, OECD Publishing, Paris; Information provided by the Government of Austria; Information provided by the State of Israel, Department of Gender Equality.

2.3. Assessment of gender impacts of various public governance dimensions

KEY PROVISION OF THE OECD RECOMMENDATION ON GENDER EQUALITY IN PUBLIC LIFE

Integrate evidence-based assessments of gender impacts and considerations into various dimensions of public governance (for example, public procurement, public consultation and service delivery management) and at early stages of all phases of the policy cycle (for example, by aligning ex ante assessments of gender impacts with broader government-wide policy development processes, such as regulatory impact assessment), as appropriate.

2.3.1. Priority checklist for the assessment of gender impacts of various public governance dimensions

- Normative frameworks for gender analysis including/or specifically targeting gender impact assessments are adopted
- Gender expertise is available to undertake gender analysis in a qualitative manner
- Gender-disaggregated data and information is available and used to inform gender analysis.

2.3.2. Self-assessment tool

Normative frameworks for gender analysis including/or specifically targeting gender impact assessments are adopted

Self-assessment questions

- Is GIA mandatory for all government policies, programmes and budgets?
- Are GIA guidelines or other framework documents available and known by government institutions managers and senior officials?
- Are roles and responsibilities for the implementation of GIA and other gender analysis tools codified?
- Are management performance indicators referring to the implementation of GIA?
- Is there a specific mechanism/institutional responsibility for the quality control of GIAs?

Why is it important?

Government policies and legislations are hardly gender-neutral. Most often, when they do not take into consideration the structural gender inequalities embedded in our society, they perpetuate and reinforce them. In this respect, assessments of gender impact can be very helpful in avoiding such unintended consequences and in allowing policymakers to foresee the impact of a new regulation, policy or programmes on the lives of women and men and the relation among them.

GIAs, also known as "gender audits" (and in Canada as gender-based analysis), offer a methodology for systematically analysing the differential effects of policies, legislation regulations and institutional or individual practices on women and men. Gender impact assessment improve the design and the planning of policies, prevent negative impact on gender equality and adapt the policy to make sure that any discriminatory effects are either removed or mitigated. The European Union defines GIA as "a process to compare and assess, according to genderrelevant criteria, the current situation and trend with the expected development resulting from the introduction of the proposed policy" and the "the estimation of the different effects (positive, negative or neutral) of any policy or activity implemented to specific items in terms of gender equality'4. In order to be most effective, GIAs must be integrated fully into the policy development and implementation process and supported at the highest level of government. Tasks and responsibilities need to be clearly outlined and resources must be invested in ensuring that the staff performing the GIAs has the gender expertise they need and they have access to the qualitative and quantitative data they need to back-up their analysis.

In order to ensure policies do not replicate and aggravate existing gender inequalities, gender must be mainstreamed in all phases of the policy cycle. GIAs can be conducted ex ante (before the proposed law or policy has been approved or gone into effect) and ex post (following implementation and during the impact evaluation, to assess whether the

intended outcomes were achieved).

At an early stage, before or during the drafting of policy proposals, policies must be analyses and assessed for their possible gender implications; a gender analysis must also guide the implementation, evaluation and review of policies and regulations.

For this purpose, clear guidelines must be in place, ensuring all policies at all stages are analysed and evaluated for their gender impact. Gender impact assessments are most effective when they are a binding part of the policy cycle, supported by clear guidelines and procedures (as in, for example, Austria, Belgium, Denmark and Sweden). Also, GIAs are increasingly being used across a range of sectors (health, labor, finance, etc.) to address the gender impact of policies, programmes and practices and minimize any unintended consequences on women, men and the relationship between them from a gender equality perspective.

Finally, in order to ensure that gender is mainstreamed into policies, it is key to build the capacity of policy makers and public officials at all levels so that they can recognize the gender implications of their work. In order to be fully successful GIAs and any other gender assessments should be evaluated through a quality check made by competent expertise. In many cases, in fact, although countries are committed to carry out GIAs and address their findings within policies, programmes and budgets, the quality of the analysis and therefore of the findings is low, which could jeopardize their relevance and impact (see Recommendation I.2 for more guidance on building the capacity of policy makers and public institutions on gender mainstreaming).

What are the key actions to consider?

- A requirement for the implementation of Gender Analysis and/or Gender Impact Assessments (GIA) with regard to wide-ranging policy making and delivery stages and processes, is in place as part of a policy document (law, strategy, action plan);
- A guiding framework (guidelines, approach, methodology, etc) for GIA implementation is in place and publicized across most diverse government actors;
- A formal indication of roles and responsibilities for GIA and the creation of an accountability system;
- Incorporate GIAs ex ante (before the proposed law or policy has been approved or gone into effect) and ex post (following implementation and during the impact evaluation, to assess whether the intended outcomes were achieved);
- Align gender analysis practices with the mainstream requirement for regulatory impact analysis of public governance (including procurement, consultation, service delivery, etc.);
- Ensure independent evaluation or audits are carried out concerning the application of gender analysis;
- Ensure all draft laws and regulations must contain a statement on gender impacts;
- Indicate institutional responsibility/a mechanism providing quality control of GIAs.

What are the pitfalls to avoid?

- Consider GIA as a "tick-the-box" exercise;
- Developing tools that are too complex to be used by a wide range of actors;
- GIAs are conducted based on formal requirements but lacking adequate framework, capacity and data; findings can be un-useful or misguiding;
- GIA and other gender analysis is only implemented in certain policy areas or processes.



GOOD PRACTICE EXAMPLES



Northern Ireland

The Northern Ireland Equality Commission defines the specific elements required for equality impact assessment. Particular attention is given to the consideration of measures to mitigate any adverse impact and to policies that might better achieve the promotion of equal opportunities. The consideration of mitigation and alternatives is identified as a crucial element of the process: authorities must develop options that reflect the different ways of delivering a policy outcome.



Austria

Since 1 January 2013, all new or amended laws and regulations as well as major investment or procurement contracts on federal level must include a mandatory ex-ante impact assessment on gender equality along with other assessments of potential socioeconomic and environmental impacts. Quantitative and qualitative thresholds ensure the proportionality of these efforts in relation to the respective law or regulation. The Ministry of Finance and the Federal Chancellery therefore provide content related and technical assistance. The impact assessments are disclosed for consultation and parliamentary discussions. Ex-post evaluations of the impacts are to be performed by Ministries within 5 years and reported to Parliament in the Annual Report on Impact Assessment submitted in May.



Sweden

In Sweden, binding regulations stipulate that GIAs must be conducted on policy proposals potentially affecting gender equality; bills require a separate section assessing whether proposals and expected outcomes contribute to the achievement of gender equality goals or potentially hinder fulfilment of the goals. Trainings and workshops are provided by experts at the Division for Gender Equality to support GIA related work in other departments and line ministries. The Division for Gender Equality also provides general training sessions on gender equality, gender mainstreaming and gender budgeting for all ministries within the Government Offices of Sweden. Line ministries can also take in external consultants or experts for support and trainings related to specific gender equality challenges (e.g., how to work with sex disaggregated data).

Spain's Gender Equality Law of 2007 institutionalized gender mainstreaming across all public bodies, requiring public administrations to mainstream gender in the adoption and implementation of their legislative provisions and in the formulation and budgeting of all policies. This includes conducting "ex ante" gender impact assessments reports of legislative and regulatory proposals, which analyze and assess the results of their adoption from the perspective of elimination of inequalities and contribution to achieve equal opportunities and treatment between women and men, based on indicators on the current situation, results foreseen and their impact. This is considered particularly important for legislation not typically considered as gender-related, such as traffic.

Sources: European Commission (2009), "Evaluating Socio Economic Development", Sourcebook 2: Methods and Techniques; OECD (2014), Women, Government and Policy Making in OECD Countries: Fostering Diversity for Inclusive Growth, OECD Publishing, Paris; and Horsburgh, L. (2011), "Gender Analysis

Gender expertise is available to undertake gender analysis in a qualitative manner

Self-assessment questions

- Is gender expertise available to government institutions?
- Are government institutions usually supported by the central gender equality institution or else single institutions at national and sub-national level - have in-house gender capacity (i.e. gender units, gender advisors)?
- Are concerned stakeholders and staff targeted with specific capacity development programmes on the use of GIA and other Gender Analysis tools?
- Are managers and senior officials also targeted by Gender Analysis/ GIA capacity development programmes?

Why is it important?

The availability and involvement of gender experts in the policy process is key to ensure that policy-making is based on sound knowledge and understanding of gender. Gender expertise is important for setting up coherent and strong policies, measures and programmes aimed at a genuine social impact. Gender capacity should be built in all

government institutions (through gender advisors, gender units, etc.), under the coordination and support of central gender equality institutions. Special capacity development programmes should also be considered for targeted staff specifically on the use of GIA and other Gender analysis tools.

What are the key actions to consider?

- Specialized gender expertise is accessible to the broadest spectrum of government organizations and supportive throughout the various stages of the implementation of GIA;
- Capacity development programmes for the use of GIA - also including managers and senior officials - are regularly implemented;
- Managers and senior officials are required to report on the implementation of GIA and gender analysis, while being well aware of government gender equality priorities.

What are the pitfalls to avoid?

- Gender expertise is not available or adequate within individual institutions, thus failing to provide necessary assistance for the implementation of GIAs – institutions do not fully capitalize on available expertise;
- Central gender equality institutions have insufficient capacity to assist various government institutions in the implementation of GIAs and other gender analysis processes;
- Capacity development programmes do not reach out to all concerned staff/institutions - thus capacity across the government is in-homogeneous;
- Programmes aimed at increasing capacity, awareness and engagement for GIA implementation do not target managers and senior officials.

GOOD PRACTICE EXAMPLES



Denmark

In Denmark, the Division for Gender Equality has designed the core structure and instruments for GIA. While Gender Impact Assessment is performed by respective ministries, the Division for Gender Equality is consulted throughout the whole process. It also plays a key role in monitoring the process and in identifying initiatives that require GIA. Gender expertise is thus guaranteed within the GIA framework. The Division also provides tools for GIA available on each ministry's website.



Sweden

In Sweden, all Committees of Enquiry (bodies appointed by the Swedish government for policy proposals requiring extensive analysis and preparation before submission to Parliament) must conduct a gender impact analysis for policy proposals potentially affecting gender equality, on the basis of clear guidelines for gender impact analysis, outlined in a handbook. These guidelines stipulate that, if a policy proposal has gender relevance, its anticipated impact needs to be indicated in a report.



Canada

In Canada, the province of Quebec sought federal assistance through The Canadian Armed Forces in response to severe flooding. The Gender-based Analysis Plus (GBA +) approach was adopted at the launch of the mission by Joint Task Force to identify impacts on vulnerable populations. Data collected on vulnerable populations helped structure the actions of the armed forces and measure their impact. The use of GBA + has increased awareness among Armed Forces of the impact of their actions and enabled mitigation strategies where appropriate.

Sources: European Institute for Gender Equality (2016), Gender Impact Assessment Tool, Publications Office of the European Union, Luxembourg; Information provided by the Swedish Ministry of Enterprise, Energy and Communications to the OECD and information available online at the Government Offices of Sweden website https://sweden.se/society/gender-equality-in-sweden/: information provided by the Government of Canada

Gender-disaggregated data and information is available and used to inform gender analysis

Self-assessment questions

- Do national and subnational institutions regularly collect gender disaggregated data?
- Is there a centralized system where national and sub-national data including gender-sensitive data are stored and accessible?
- Are consultations with the public (NGOs, women's groups, etc) regularly implemented to collect data and information about the potential or actual impact of government policies, programs and budgets?
- Are other Gender Analysis tools available/utilized (i.e. desk review, household interview, focus group discussion, semistructured interviews, direct observation, case study, stakeholder workshop, trend analysis, etc).

Why is it important?

Gender-sensitive data and information must be available for policymakers to be able to assess the situation and develop appropriate, evidence-based responses and policies.

This is only possible if gender-differentiated data, information, and analysis is available. Such data must be collected and analysed within the policy-making process,

ideally building a database of several years' information to assess changes and take corrective action. Unavailability of such information leaves decision makers without the tools necessary for informed or evidence-based policy- making. Civil society organizations, including NGOs and women's groups, can be precious allies in gathering information about the potential or actual impact of government

policies and they should be consulted regularly for this purpose. Surveys, interviews, reviews, opinion polls and benchmarking are effective methods for obtaining and analysing data on diversity policies, as well as desk review, household interview, focus group discussion. Finally,

building public servants' awareness and capacity of gender issues through information campaigns and training to statisticians and representatives of line ministries is also important. (For more on measuring progress towards gender equality performance, see Recommendation II.2).

What are the key actions to consider?

Sex-disaggregated and gender-sensitive data are available and accessible at national and sub-national

- The government regularly activates public consultation processes on gender to collect missing information;
- Build the awareness of statisticians and representatives of line ministries of gender issues through information campaigns and trainings.

What are the pitfalls to avoid?

- Sex-disaggregated and gender-sensitive "women only" focused;
- Sex-disaggregated and gender-sensitive data are obtained without any consultation with civil society organizations;
- Insufficient resources, limited capacity in ministries and statistical offices to define the need for genderdisaggregated data and integrate gender perspectives into mainstream indicators and data collection efforts.

GOOD PRACTICE EXAMPLES



Norway

Since 2008, Statistics Norway has published national gender equality indicators, including:

- Share of one- to five-year-olds in kindergarten, gender distribution in municipal council representatives, education;
- Gender distribution in the workforce, distribution of income, gender distribution in part-time work, use of fathers' quotas;
- Gender distribution in business structures, gender distribution in the public sector; gender distribution in the private sector, gender distribution among leaders, and gender distribution in educational programmes.
- Results are published on a national scale and are also available by county and municipality to allow policy makers to address regional and local issues.

Spain

Spain's Gender Equality Law (Article 20) states that public authorities must systematically include the sex variable in their statistics, surveys or data. The National Statistical Plan, which covers a four-year period, is the main instrument to organize the statistical activity of the General State Administration. It is approved by Royal Decree and during its drafting procedure an "ex ante" gender impact assessment report is carried out. Once the Plan is approved, it is implemented via Annual Programs. The National Statistical Plan currently in force covers the 2017 to 2020 period. On the other hand, the database Mujeres en Cifras (Women in Figures) of Institute of Women and for Equal Opportunities (IWEO), contains more than 300 indicators, showing the situation of women in different sectors. Furthermore, the IWEO collaborates closely with the National Institute of Statistics (INE by its Spanish acronym) to jointly carry out the online publication Mujeres y Hombres en España (Women and Men in Spain), which provides updated data on the situation of men and women in the main social and economic areas.



Sweden

Statistics Sweden is commissioned by the Government to regularly follow up and present on the web a total of 88 indicators for the development of gender equality in Sweden, These Indicators cover the four sub-goals for gender equality that Sweden had until November 2016. As of November 2016 Sweden has two added new sub-goals for education and health, new indicators are being developed to follow up the new goals. Statistics Sweden also publishes the book "Women and men in Sweden - Facts and figures" every second year, this presents the situation and development of gender equality in Sweden based on the indicators.

The Swedish Government has introduced a requirement in an ordinance that all governmental public agencies must present individualbased statistics in their annual reports disaggregated by sex, to ensure that access to sex disaggregated statistics improve, This is needed to make gender inequality in society visible and to facilitate effective process of change.



Israel

The Department of Gender Equality in the Israeli Civil Service Commission conducts two yearly reports on gender equality across the governmental offices and public sector. These reports comprise of gender indexes which provide a statistical analysis of each governmental office and ministry, as well as of the public sector as a whole. It is founded upon both administrative databases and the offices' own self-report, thus achieving a balanced view through cross-examination.

The detailed data collection and statistical compilation offer thorough and comprehensive insights to the condition of gender equality within each governmental office and unit, thus enabling extensive practical actions. In light of the gender disaggregated statistical data provided, governmental offices and units are stimulated to take appropriate actions to implement the recommendations of Department of Gender Equality in the Israeli Civil Service Commission as the oversight institution in the field of gender equality.

Sources: OECD (2014), Women, Government and Policy Making in OECD Countries: Fostering Diversity for Inclusive Growth, OECD Publishing, Paris; Status of Women Canada & Statistics Canada (2007), Finding data on women: a guide to major sources at Statistics Canada, 2007; Information provided by the Government of Spain; Information provided by the Government of Sweden, Division for Gender Equality; Information provided by the State of Israel, Department of Gender Equality

2.4. Integration of the gender perspective in all phases of the budget cycle

KEY PROVISION RELATING TO GENDER BUDGETING IN THE OECD RECOMMENDATION ON GENDER EQUALITY IN PUBLIC LIFE

Consider integration of the gender perspective in all phases of the budget cycle, as appropriate, so that transparency regarding gender-relevant resource allocation decisions is maximised.

2.4.1. Priority checklist for gender budgeting

- Ex ante gender budgeting: Gender assessments inform resource allocation decisions and the preparation of the government's budget.
- Concurrent gender budgeting: The impact of the proposed budget on gender outcomes is assessed and gender-related
 performance objectives are in place to monitor progress, and a gender perspective is applied to the allocation of
 budgeted resources.
- Ex post gender budgeting: Evaluations and audits are undertaken to ensure that gender-related performance objectives have been met, or understand why they have not been met.
- Enabling environment: Governments ensure that there is sufficient gender-disaggregated data to support gender budgeting practices and that stakeholder engagement informs more targeted efforts.

2.4.2. Self-assessment tool

Ex ante gender budgeting: gender assessments inform resource allocation decisions and the preparation of the government's budget

Self-assessment questions

■ Is the government using tools (such as a gender budget baseline analysis, gender needs assessments and gender impact assessments) in order to ensure that information on gender needs and the gender impact of different policies informs resource allocation decisions and the preparation of the government's budget proposal?

Why is it important?

During the ex ante phase of the budget process the government prepares its tax and spending plans. By undertaking assessments which identify gender needs in different policy areas, as well as assessments which consider the gender impact of policies, the government can ensure that they have the necessary information to apply a gender perspective to resource allocation. A solid understanding of gender needs and the gender impact of budget proposals in advance of their inclusion in the draft budget helps ensure that resources can be targeted more effectively to bring about gender equality; and that any inadvertent negative gender equality impacts from policy initiatives are identified and avoided.

What are the key actions to consider?

- Conduct a gender budget baseline analysis: This analysis is conducted in advance of the budget formulation process to assess how the baseline allocation of government expenditures and revenues impacts gender equality. Information from this analysis can be used to help guide further resource allocation decisions and ensure that the draft budget proposal addresses gender equality gaps where they exist. Such an analysis is usually conducted by the central budget authority (or under its authority).
- Undertake gender needs assessments across different policy areas: Gender needs assessments are qualitative assessments which look in detail at the extent to which existing government policies and programmes meet and affect gender equality needs in a specific policy area. They should also identify priorities for policy action in the budgetary context. In addition to considering gender-disaggregated data available in each policy area, the assessment should take into account views and opinions from key stakeholders including policy practitioners, civil society organisations (particularly those in the field of gender equality) and citizens. These may be conducted at line ministry, policy or programme level, or on a government- wide basis by a suitably-mandated agency.
- Conduct ex ante impact assessments which identify the effect of proposed policy initiatives on gender equality: Ex ante impact assessments consider the impact of individual policy measures on gender equality. Information from this type of impact assessment helps inform budget managers on whether or not the policy measure is appropriate for inclusion in the budget proposal. The gender aspect of

the impact assessment may be undertaken individually or as part of the existing policy impact analysis framework. The successful implementation of gender impact assessments is technical and challenging but conducting them within an appropriate systematic framework can underpin the capacity of governments to ensure that policies are efficient and effective in reducing gender inequalities. These are usually conducted by suitably- qualified staff in individual line ministries.

What are the pitfalls to avoid?

Budget managers do not have the expertise or resources to undertake meaningful gender assessments.

- Gender assessments are not consistently applied across government departments.
- Assuming that the "default" allocation of resources is gender-neutral.
- Ex ante gender assessments becoming a 'tick box' exercise

GOOD PRACTICE EXAMPLES



Canada

The Government of Canada has been using an enhanced form of gender-based analysis known as GBA+ in the development of policies, programmes and legislation since 1995. GBA+ is an analytical tool used to assess the potential impacts of policies, programmes, services, and other initiatives on diverse groups of women and men, taking into account gender and other identity factors. It is used by analysts, researchers, policymakers, and service providers across all sectors to guide the systematic consideration of gender and other identity factors throughout the development of policies, programmes, and legislation. Recently, the Government reinforced the requirement to support all Federal Budget decisions with GBA+, and, starting with Budget 2017, is including an assessment of budget measures from a gender perspective as part of a Budget Gender



Spain

In Spain, the 2007 Gender Equality Law committed the Government to taking forward legislation that would ensure the publication of ex ante impact assessment reports of legislative and regulatory proposals, including the General Budget Bill. As a result, since 2009, an ex-ante gender impact assessment report accompanies the General State Budget Bill, analysing each budget programme. In addition, the Ministry of Finance and Public Administrations, provides guidance on what information the gender impact assessment report should contain.



Sweden

In recent years the Government of Sweden has given renewed focus to gender-responsive budgeting, as an application of gender mainstreaming in the budget process. For example, in the preparation of the Budget Bill for 2018 the budget circular contains a formalised requirement that policy proposals and reforms presented in the Budget Bill must be based on gender equality impact analyses, and new policies should be developed with a gender-sensitive approach. The Budget circular also includes a requirement to include a gender equality perspective and analysis in the preparation of the Budget Bill, as well as a requirement to present population statistics disaggregated by sex. A step-by-step guide on how to conduct a gender equality analysis during the budget process been developed. It consists of the five following steps: 1) undertake an inventory of gender equality relevance, 2) analyse the ways in which gender equality is likely to be relevant (hypothesis), 3) survey, present and analyse gender patterns, 4) assess the gender equality impact of the proposal (with reference to gender equality policy objectives), and 5) if negative impacts are anticipated, examine alternative solutions

Ex ante gender budgeting: gender assessments inform resource allocation decisions and the preparation of the government's budget

Self-assessment questions

Does the government assess the gender impact of the budget and does it publish this analysis? Are gender related objectives integrated into the government's performance framework? Is a gender perspective applied to the allocation of budgeted resources over the course of the budget year?

Why is it important?

Transparency regarding the gender impact of the government's budget enables citizens to be informed about the extent to which the government is using its budget to help deliver improved gender equality. Setting gender-related performance targets in different areas of spending also allows stakeholders to track the extent to which the government is making progress towards its objectives. Over

the course of the year, applying a gender perspective to the allocation of budgeted resources is important to ensure that gender equality is being advanced and implemented across all areas of government.

- Conduct a gender-related budget incidence analysis:

 This is an official assessment of the budget's overall impact in promoting gender equality, including a gender-disaggregated analysis of specific policy measures (both revenue and expenditure-related). This type of analysis should accompany the annual budget. It is usually conducted by the central budget authority (or under its authority).
- Apply a gender perspective in performance setting:
 Gender-related performance objectives should be set
 across different policy areas to enable the government
 to track progress towards gender equality targets. This
 will involve identifying output and outcome indicators
 and realistic targets and incorporating these into
 relevant budget documentation. The central budget
 authority or central performance unit may wish to put
 in place cross- government requirements prescribing
 that a minimum proportion of budget- related
 performance objectives be linked to gender.
- Apply a gender perspective to allocation of budgeted resources: Programme managers should ensure that they allocate budgeted resources in a way that helps close gender gaps. This may be driven by a more senior budget authority putting in place requirements that a minimum proportion of budgeted resources in certain policy areas be allocated towards gender-responsive policies.

What are the pitfalls to avoid?

- Gender targets that are set that are not Specific, Measurable, Achievable, Relevant or Time-Bound.
- Poor quality performance information collected. For example, performance information collected may not be relevant to the performance objective.
- Lack of timely performance information. This means that information on progress towards objectives is received too late to meaningfully inform ongoing and future resource allocation decisions.



GOOD PRACTICE EXAMPLES

Information from the 2016 OECD Performance Budgeting Survey highlights that gender- sensitive measures form part of the performance information provided in budget submissions in nine OECD countries (**Austria, Belgium, Estonia, Israel, Korea, Mexico, Slovenia, Sweden, Switzerland**).

In **Austria**, gender budgeting was introduced as part of the performance based budgeting framework codified in the budget law. The provisions require each chapter within the Annual Budget Statement to have outcome objectives, with at least one objective directly addressing gender equality. Sample objectives include: higher female participation in the labour market, improvement of the state of health of males aged above 50, reduction of the gender pay gap, and improvement of road security for males under 25.

In **Israel**, line ministries have conducted gender analysis of the budget since 2014. This process has resulted in a more gender balanced allocation of resources in a number of areas, such as science (scholarships and funds).

Canada published its first Gender Statement with the budget in 2017, providing a gender-based analysis and overview of budgetary measures. The Gender Statement represents the Canadian Government's first comprehensive effort at reviewing and reporting on how budgetary decisions affect women and men differently. The Canadian Government has committed is to improve upon this work, and make meaningful progress in elevating gender equality to the mainstream of government decision-making.

Ex post gender budgeting: evaluations and audits are undertaken to ensure that genderrelated performance objectives have been met, or understand why they have not been met

Self-assessment questions

Is the government using assessment tools (such as ex post gender impact assessments, gender evaluations, gender audits and a gender perspective in spending review) in order to ensure that the expected gender outcomes of the budget were delivered? Are lessons from these assessments and audits being taken into account in future policy-making and resource allocation decisions?

Why is it important?

government's budget. During this phase, the government and its oversight institutions typically consider the extent to which the budget has achieved its intended outcomes,

The ex post phase follows the implementation of a including those related to gender. Lessons from these assessments should feed into future budget decision-making to ensure that the effectiveness of spending in achieving gender quality outcomes can be improved over time.

What are the key actions to consider?

- Conduct ex post gender impact assessments in different policy areas: This involves assessing individual budget measures, after their introduction/ implementation, in relation to the impact they have had in bringing about gender equality. Information from this type of assessment is used to modify the design of policies and make them more effective as well as to inform policy/programme managers in relation to future policy development. As with the ex ante impact assessment, the gender aspect of the ex post impact assessment may be undertaken individually or as part of any wider ex post impact assessment framework. These are usually conducted by suitably- qualified staff in individual line ministries.
- Undertake a gender audit of the budget: This is a single independent and objective analysis of the extent to which gender equality is effectively promoted and/ or attained through the policies set out in the overall annual budget. It is often conducted by a competent authority different from the central budget authority, such as the supreme audit institution.
- Include a gender perspective in spending review: Gender should be routinely included as a distinct dimension of any spending review analysis by the authority conducting the review. This includes reviewing policies for their efficiency and effectiveness in delivering gender objectives and identifying ways to improve existing gender-related policies.

What are the pitfalls to avoid?

- Lack of timely ex post gender assessment. This means that lessons from these assessments are not available in time to allow modification of gender policies or to feed into the next policy development cycle.
- Treating ex post gender assessment as an 'afterthought' when it is incorporated into a wider impact assessment (e.g., when undertaken as part of a broader evaluation of a program).
- Results of ex post gender assessments are not used by managers when making future policy or budget decisions

GOOD PRACTICE EXAMPLES

In Spain, the Andalusian Regional Government Administration launched a series of gender audits to assess the degree to which the budget programmes have implemented a gender perspective in the budget process in 2013. These now form part of its wider gender budgeting strategy. The specific objectives pursued by assigned to gender equality budget programmes have been attained; (2) to analyse and measure the extent to which gender implementing and accountability; (3) to assess the strategies carried out by the managing centres to implement the methodology and achieve their targets; and (4) to identify best practices and make recommendations to strengthen gender responsive budgeting within the Andalusian Public Administration.

Enabling environment: ensure that there is clear leadership and strong coordination mechanisms for gender budgeting as well as gender-disaggregated data and stakeholder engagement to improve gender budgeting practices.

Self-assessment questions

Is there an effective institutional framework for gender budgeting? Who is leading the gender budgeting efforts? Are the roles and responsibilities of different ministries set out? Do they have the capacity to undertake this work? Is there sufficient gender-disaggregated data and stakeholder engagement to facilitate effective gender budgeting practices and accountability for results and impacts?

Why is it important?

The quality of gender budgeting practices can be improved by ensuring that there is a supportive enabling environment. Clear leadership, together with co-ordination mechanisms, ensure that gender budgeting practices and procedures are aligned across government. The collection of genderdisaggregated data is also particularly important as it allows improved gender assessments and facilitates more targeted policy development. Similarly, citizen engagement can also

ensure that gender-sensitive policy making better reflects the needs of the population. Parliamentary engagement ensures that there is oversight of the government's gender budgeting practices and that the government is held to account for its stated objectives relating to gender equality. Gender tagging of budget lines also enables improved accountability as stakeholders can track resource allocation towards gender goals over time.

What are the key actions to consider?

- Ensure clear leadership and strong co-ordination mechanisms for gender budgeting: Government efforts in relation to gender budgeting need to be underpinned by a strong leadership model where the roles and responsibilities of different ministries are clearly set out. In addition, there should be coordination mechanisms in place to ensure that gender budgeting practices and procedures are aligned across government. It is also useful to provide guidance (through budget circulars and other instruction documents) and training across government to help ensure that there is sufficient capacity to deliver gender budgeting goals.
- gender-Systematically collect disaggregated data: Gender- disaggregated data supports gender assessments and is pivotal in enabling governments to develop effective gender-sensitive and evidencebased policies. The government should collect genderdisaggregated data on how government services are used. This should be augmented by other data collecting institutions, such as the national statistics bureau, also collecting gender-disaggregated data.
- Engage with stakeholders on gender budgeting issues: Facilitating the engagement of parliaments, citizens and civil society organisations allows for more inclusive, participative and responsive gender budgeting practices.
- Tag gender budget lines: Tagging budget information which relates to gender equality, i.e. systematically distinct functional classifications or assigning codes to the relevant budget lines, programmes or performance indicators, can be useful for highlighting and monitoring over time how money disbursed through the budget contributes to achieving gender goals.

What are the pitfalls to avoid?

- Institutional roles and responsibilities are not clear and line ministries do not have sufficient guidance or capacity to deliver gender budgeting.
- Insufficient gender-disaggregated data to allow for rigorous gender assessments and audits to be undertaken.
- Insufficient engagement with civil society to enable evidence-based policies which promote gender equality.
- Parliament cannot or does not hold government to account for stated objectives relating to gender equality.
- Budget managers lack guidance or resources in order to be able to tag expenditure allocated for gender equality.



GOOD PRACTICE EXAMPLES



In Israel, in 2008 the Statistics Law was amended to require every data collecting institution to analyse and publish statistics by

Mexico systematically tags budget allocations for gender equality and makes this information available to the public. Allocations are tracked as they are approved, modified and spent and this information is presented to Congress in quarterly reports and annual public accounts and is available to the public.

A number of OECD countries undertake structured dialogue with civil society to assess the impact of gender budgeting (Mexico, Netherlands, Israel). Similarly, some OECD countries ask stakeholders for their perception of the impact of gender-related policies (Austria, Netherlands, Iceland). From outside the OECD, Morocco is an example of a country which regularly communicates with civil society and stakeholders in relation to gender budgeting. Inter-agency groups exchange good practices, expert groups are asked for their advice, and there is a structured dialogue with civil society and other stakeholders.

In **Sweden**, each year the Swedish Women's Lobby analyse the state budget bill from a gender equality perspective. The aim is to see how resources are divided between women and men, and to examine if the government lives up to its commitments on gender equality.

2.5. Accountability for gender equality and mainstreaming

KEY PROVISION OF THE OECD RECOMMENDATION ON GENDER EQUALITY IN PUBLIC LIFE

Consider establishing or strengthening capacity of independent institutions (such as Independent Commissions, Supreme Audit Institutions, Ombuds Offices), and advisory bodies (e.g., Government councils) to monitor the implementation of gender equality strategies, integrate gender issues in policy-making, and facilitate regular reporting, audits and measurement. To be effective, such oversight should be undertaken in a balanced manner and avoid prescriptive approaches to foster continuous improvement while enabling to track progress in gender equality.

2.5.1. Priority checklist to ensure accountability for gender equality and mainstreaming

- Oversight institutions and advisory bodies are mandated and able to monitor implementation of government wide gender equality and mainstreaming policy
- Government takes appropriate actions to implement the recommendations of oversight institutions

2.5.2. Self-assessment tool

Oversight institutions and advisory bodies are mandated and able to monitor implementation of government wide gender equality and mainstreaming policy

Self-assessment questions

- Do oversight institutions and advisory bodies have a clear mandate to monitor and provide recommendations to government with respect to the implementation of national gender equality and/or mainstreaming strategies?
- Is gender expertise available within institutions themselves or through cooperation with specialized gender quality institutions to support oversight institutions and advisory bodies in effectively monitoring the implementation of gender equality and/or mainstreaming strategies?
- Do oversight institutions and advisory bodies have a framework and a mechanism to measure progress vis-à-vis the implementation of gender equality and/or mainstreaming strategies?
- Can oversight institutions effectively communicate gender equality outcomes and disseminate the results of audits and gender equality measurements to citizens?

Why is it important?

Oversight and accountability mechanisms are critical to ensure the gender equality agenda is implemented: the presence of sound accountability and oversight that involves reporting to the highest possible level of government maximises the opportunity for gender mainstreaming initiatives to be successful and sustainable, and for gender equality to remain a legislative priority. Many OECD countries have oversight mechanisms that act both as preemptive/oversight institutions or "corrective" institutions (institutions of recourse). Oversight institutions can include parliaments, supreme audit institutions or ombuds office.

Oversight and accountability institutions can also play a key role in communicating gender equality outcomes to citizens, raising awareness and scrutiny around the implementation of gender mainstreaming strategies and promoting information and communication campaigns around gender equality concerns (violence against women, gender salary gap) in a country, in cooperation with the media and/or research institutes and think tanks.

In addition, governments have a need for objective and external views on policy formulation, implementation and evaluation and outcomes. When those responsible for evaluating successes, challenges and gaps are the same as those who designed the programme in question, there may be a risk that evaluation becomes an administrative task or produces biased results. Independent oversight institutions and advisory bodies shall have a unique birds-eye view of government and remain neutral and objective in their evaluation.

What are the key actions to consider?

- Ensure oversight institutions and advisory bodies are mandated and given sufficient authority to monitor, oversee and promote the implementation of gender equality over all of government;
- Provide independent oversight institutions and/or parliamentary bodies with the capacity (resources, staff, expertise) to monitor, oversee and promote the implementation of gender equality over all of government;
- Oversight institutions and advisory bodies established a framework and a mechanism to measure progress vis-àvis the implementation – including a regulated process, an analytical framework and specific indicators.

What are the pitfalls to avoid?

- Oversight responsibilities lay within government institutions instead of independent bodies – thus compromising reliable results;
- Oversight and advisory institutions have vague/weak mandates and authority with regard to monitoring gender equality strategies;
- Oversight and advisory institutions are inadequately staffed and resourced;
- Gender equality strategies' monitoring efforts are conducted without a clear analytical and measurement framework- thus producing results which are not robust and comparable through time;
- Gender equality strategies' monitoring efforts are not conducted regularly.

GOOD PRACTICE EXAMPLES



Sweden

The 2015 Swedish National Audit Office Report stated the need for an institutional structure that strengthens gender equality work and helps ensure a long-term approach and sustainability5. As a result, in its Budget Bill, the Swedish Government announced its intention to establish a gender equality agency in 2018 to achieve a strategic, cohesive and sustainable governance, and effective implementation of the gender equality policy6.



The Austrian Parliamentary Budget Office (PBO) was established in 2012 to support Parliament in the budgetary process, in consulting and enacting budget laws and fulfil its oversight role. Key tasks of the PBO are supporting the Budget Committee in form of written expertise, analysis and short studies on budgetary matters presented by the government according to the Federal Organic Budget Act, preparing brief of new legislation and - explicitly mentioned- consulting Parliament on performance budgeting concerning equality of women and men (gender budgeting). PBO studies address progress of gender equality in the framework of performance budgeting and also publish



Department of Gender Equality in the Israeli Civil Service Commission is mandated to monitor implementation of government wide gender equality and mainstreaming policy. The Department of Gender Equality evaluates and measures each governmental office's current standing and progress, maintains an accountability framework, and creates relevant and significant work-plans for the advancement of gender equality and mainstreaming strategies, initiatives, public policies and programmes within each office.

Commission. The offices that do not reach their goals of adequate representation have their recruitment quota cut until a work-plan is

Sources: Swedish National Audit Office (2015), Summary: The Government's gender equality initiative – temporary or permanent improvements?, http://www.riksrevisionen.se/PageFiles/22905/Summary_2015_13.pdf; information provided by the Government of Austria; Information provided by the State of Israel, Department of Gender Equality.

Government takes appropriate actions to implement the recommendations of oversight institutions

Self-assessment questions

- Is there an established mechanism to address the findings and recommendations of gender equality monitoring / auditing reports?
- Are there clear responsibilities for the implementation of responses to gender equality monitoring /auditing results?
- Are line ministries and other government institutions equipped and accountable to undertake appropriate actions to implement the recommendations made by oversight institutions?

Why is it important?

In order to ensure that the recommendations of oversight institutions are implemented throughout the government, regulatory mechanisms should be in place. These mechanisms should clearly define procedures, timelines,

actors involved, objectives and measurement for tracking the implementation of the recommendations and addressing existing gaps.

What are the key actions to consider?

- Identify a response mechanism including procedures, methodology and timelines, and indicating actors involved and their responsibilities – for tracking the implementation of the recommendations and addressing existing gaps;
- Ensure financial and human resources are allocated for the implementation of the recommendations at the level of individual institutions.

What are the pitfalls to avoid?

- Lack of a response mechanism results and recommendations of gender equality monitoring and auditing efforts remain un-addressed;
- The response mechanism does not involve all relevant actors, thus remaining ineffective;
- The response mechanism does not translate into individual institutions' responses – also lacking adequate resourcing.

GOOD PRACTICE EXAMPLES



Canada

In Canada, the House of Commons Standing Committee on the Status of Women, created in 2004, is mandated to oversee Status of Women Canada – the lead national mechanism at the federal level. This Committee focuses on analysing a range of issues of importance to women, scrutinising government decisions and policy advocacy. In addition, the Parliamentary Committee on Public Accounts regularly requires departments and agencies to report on how gender analysis informs their decision making. The involvement of the Office of the Auditor General in overseeing the commitment of the Canadian federal government to gender mainstreaming has proven particularly useful. In 2009

Canada's Office of the Auditor General examined 68 programmes, policy initiatives and acts of legislation across seven federal departments to ascertain the integration of gender analysis into policy making. The findings resulted in a series of recommendations around the role of central agencies in co-ordinating gender impact assessments for proposals submitted for Cabinet approval.

The Fall 2015 Report of the Auditor General of Canada, "Implementing Gender-based Analysis," released in February 2016, pointed to the need to do more to fully implement GBA (Gender-based analysis) as a rigorous practice across government. It recommended that Status of Women Canada (SWC), the Privy Council Office (PCO) and the Treasury Board of Canada Treasury Board Secretariat work with all federal departments and agencies to identify the barriers to implementing GBA and to periodically assess and report on progress. It further recommended that SWC assess the resources it needs to deliver on its GBA mandate. Canada's Gender Based Analysis Action Plan 2016-2020 was developed as a response to the Auditor General's recommendations on implementing GBA and it includes very specific actions that should enable the expansion of GBA tools across government.

Source: Government of Canada (2016a), "Status of Women Canada, Privy Council Office and Treasury Board of Canada Secretariat Action Plan on Gender-based Analysis (2016-2020)", Available at: http://www.swc-cfc.gc.ca/gba-acs/plan-action-2016-en.html.

2.6. Measuring progress towards gender equality performance

KEY PROVISION OF THE OECD RECOMMENDATION ON GENDER EQUALITY IN PUBLIC LIFE

Strengthen the evidence base and systematically measure progress towards gender equality performance, based on gender impact indicators and measurable outcomes, by:

developing and implementing evaluation, measurement and accountability frameworks and indicators and collecting data to regularly assess and report on performance of gender equality and mainstreaming strategies, initiatives, public policies and programmes at appropriate levels of government. Consider building capacity of public institutions based on these evaluations;

actively promoting data dissemination and ensuring affordable, effective and timely access to performance information on gender equality and mainstreaming, that allows for tracking results against targets, monitoring progress towards socio-economic development and for comparison with international and other benchmarks; and

increasing co-ordination among data collecting and producing bodies and collaboration with relevant stakeholders with a view to developing better gender impact indicators.

2.6.1. Priority checklist for systematically measuring gender equality performance

- Government performance vis-à-vis national gender equality goals is regularly assessed and monitored at appropriate levels of government
- Data and information on the outcomes of gender equality policies and programmes are collected, accessible and actively disseminated
- Relevant data collecting/producing bodies work in coordination and based on agreed upon gender impact indicators.

2.6.2. Self-assessment tool

Government performance vis-à-vis national gender equality goals is regularly assessed and monitored at appropriate levels of government

Self-assessment questions

- Does the national gender equality strategy establish a monitoring mechanism which tackles different levels of government?
- Does the national gender equality strategy include impact indicators?
- Have line ministries and other government institutions developed institutional indicators to translate national
- gender impact indicators into sector specific indicators?
- Have line ministries and other government institutions' monitoring and evaluation units been trained on reporting on the implementation of gender equality goals;
- Do line ministries and other government institutions regularly engage in monitoring requirements?

Robust monitoring and evaluation mechanisms are key to ensuring that gender equality strategies achieve their intended impacts. Monitoring aims to assess progress towards results, support decisions that increase the likelihood of achieving goals, adjust programmes to increase their impact, enhance accountability and the ability to learn within institutions. Monitoring helps policy makers understand where capacity is lacking and allocate resources in those areas. The first step to monitor the performance of gender equality and mainstreaming strategies and initiatives is developing indicators and data. It is generally up to line ministries in charge of specific policy areas to determine data needs, but an important role is also played by gender institutions and statistical office. In this respect, it is key that ministries have the capacity to define the need for genderdisaggregated data and statistical offices are trained to integrate gender perspectives into mainstream indicators

and data collection efforts. In this respect, building the awareness of policy-makers, statisticians, representatives of line ministries and public institutions in general on gender issues is very important in ensuring the quality of the collected data. Introducing systematic mainstreaming of a gender perspective into national statistical systems and formal requirements for data disaggregation by gender, as well as the incorporation of a gender perspective within national statistical legislation, can also be helpful. Finally, national gender institutions also play a key role in developing guidelines, manuals and training materials to promote the development and collection of genderdisaggregated statistics, as well as designing methodologies to encourage their application (see Recommendation 1.2 for more information on the importance of building or strengthening the capacity of public institutions for implementing gender mainstreaming strategies).

What are the key actions to consider?

- Establish a national monitoring mechanism linked/ as part of the national gender equality strategy indicating institutional responsibilities for measuring progress;
- Establish and adequately resource a capacity development plan to strengthen government capacity to collect relevant data and information against set gender impact indicators;
- Strengthen the capacity of monitoring and evaluation units within line ministries and other government institutions to collect, manage relevant data and regularly report on gender equality indicators;
- Line ministries and other government institutions adopt (sector) specific gender impact indicators in line with national gender equality indicators and international benchmarks.

- Gender equality monitoring mechanism remains vague and roles and responsibilities inadequately defined;
- Insufficient allocation of (financial and human) resources to empower institutions' monitoring capacity, assuming that adding a "gender focus" would not require additional resources;
- Focus only on "input indicators", like number of trainings and number of beneficiaries, instead of "outcome indicators", that describe the outcomes of these efforts;
- Line ministries and other government institutions' monitoring capacity remain limited and lack focus on gender equality;
- Lack of clear leadership and accountability frameworks makes monitoring efforts ineffective and fragmented.





Sweden

The Swedish National Audit Office (NAO) is part of the central control power of the Swedish Riksdag (Parliament). It is an independent organization under the Riksdag and it ensures that the Riksdag receives a coordinated and independent audit of the state finances. NAO audits the whole chain of the executive power, through performance- and financial audits. NAO also contributes to the development of the parliamentary control power and the democracy of other countries through its international assignment. In 2015, Swedish NAO undertook an audit to assess whether conditions exist that make the results of specific gender policy measures sustainable and lead to permanent improvements. The Audit also aimed to evaluate the Government's design and management of the initiative was effective. Following the findings of the Audit which stressed the need for an institutional structure that strengthens gender equality work and recommendations of a Gender Equality Inquiry undertaken the same year, the Swedish Government, through its Budget Bill, stated its intention to establish a gender equality agency, to be operational from the beginning of 2018.



Austria

The system of performance management in Austria follows a clear structure which includes ex ante stategic plannig, as well as ex post internal evaluation processes. It involves everey ministry and supreme organ and focuses on gender equality. Developing of a strategy marks the first step in the process of performance management. Ministries and supreme organs determine their resource requirments within the strategy report, which is part of the federal medium-term expenditure framework act. This forms the basis for operationalizing the strategy within the process of the annual budget compilation. Every supreme organ and every ministry has to formulate at maximum five annual outcome objectives. At least one out of up to five annual outcome objectives has to concern gender equality. In the following step measures are formulated and relevnat indicators are determined in order to ensure pursuing the goals set. Outcome objectives and planned measures are translated into a performance mandate, which determines the actions taken by the ministries and supreme organs. The consistent pursuit and achievement of the outcome objectives is effected by the success of the implementation and realisation of the planned measures. The next step in the process is the evaluation of measures and outcomes. In this part of the process the outcome objectives, which were formulated in the beginng are compared to the actual outcomes using the determined indicators. The implementation and realisation of the measures is evaluated and degree of achievement is assessed annually. The findings, knowledge and experience create the foundation for the evaluations in the following years.

Source: Swedish National Audit Office, About the Swedish NAO: www.riksrevisionen.se/en/Start/About-us/; Information provided by the Government of Austria

Data and information on the outcomes of gender equality policies and programmes are collected, accessible and actively disseminated

Self-assessment questions

- Are specific institutions/departments/units mandated and able to collect relevant data and information based on agreed upon gender impact indicators?
- Are data and information (regularly) collected at different levels of government received by and their accessibility centralised within a specific institution?
- Are data and information collected adequately circulated to relevant actors and awareness raised on remaining gaps and challenges?
- Is the national statistics bureau engaged in collecting gender disaggregated data and supporting data collection against national gender impact indicators?

Why is it important?

For decision and policy making to be gender-sensitive and evidence-based, it must rely on high quality, readily accessible gender-disaggregated data. Without such data, it is very difficult

to understand the impact of gender equality and mainstreaming strategies and efforts and the consequences of policies. Data on gender equality and mainstreaming in a country should be easy to access and should allow for tracking results against national and international targets and benchmarks. Although information to measure empowerment of women and men is increasingly available in most countries, significant gaps seem to remain in such areas as gender bias and gender-based discrimination, gender-based violence, opportunities to reconcile professional and private life and entrepreneurship. Closing these gaps will be critical for developing a comprehensive knowledge

base in these areas, which have a strong impact on achieving de facto gender equality. Sometimes, the establishment of common regional or international indicators can serve as an incentive for member countries and others to develop and use such measurement tools. In areas where data collection and measurement remains challenging, regional cooperation among the national mechanisms on gender indicators might facilitate progress.

What are the key actions to consider?

- Sensitize and engage national statistics bureau to ensure collection of gender- disaggregated data across all sectors and in line with national gender impact indicators;
- Sensitize and engage relevant stakeholders (including NGOs, service providers, etc) to collect sex- disaggregated data against national gender impact indicators and in fields relevant to measure progress regarding national gender equality goals;
- Promote national, regional and international coordination and cooperation mechanisms to promote consistent gender equality data collection and measurement;
- Require data disaggregation by gender, as well as the incorporation of a gender perspective within national statistical legislation;
- Ensure that reliable data management systems are in place for collecting gender-disaggregated data.

What are the pitfalls to avoid?

- Gender impact indicators are vague and do not allow for tracking results against targets and/or for comparison with international and regional benchmarks;
- Data collecting and producing bodies lack the necessary resources to strengthen gender focus and regularize sex disaggregation (training, specialized expertise, budget) to produce gender- disaggregated data;
- Relevant data and information are collected not regularly and not across all sectors;
- Data and information collected remain stored across multiple institutions and are not easily accessible.

GOOD PRACTICE EXAMPLES



New Zealand

In 2009 and 2010, New Zealand's Ministry of Women's Affairs published Indicators for Change: Tracking the Progress of New Zealand Women, which provides a wealth of information on the social and economic status of women and gives policy makers valuable insights into where gender gaps persist.



United States

In 2011, the White House Council on Women and Girls published a landmark set of social and economic well-being indicators grouped into five areas of interest – people, families and income, education, employment, health, and crime and violence – to compile a baseline on how women are faring in the United States and how these trends have changed over time.



Norway

Since 2008, Statistics Norway has published national gender equality indicators, including: share of one- to five-year-olds in kindergarten, gender distribution in municipal council representatives, education; gender distribution in the workforce, distribution of income, gender distribution in part- time work, use of fathers' quotas; gender distribution in business structures, gender distribution in the public sector; gender distribution in the private sector, gender distribution among leaders, and gender distribution in educational programmes. Results are published on a national scale and are also available by county and municipality to allow policy makers to address regional and local issues.

Austria

Reflecting the effects and impacts of gender equality policies is the final and most important step of performance management in Austria. The ministries have to undergo a self-evaluation which entails monitoring the performance indicators and describing causal effects of implemented activities of a policy field. The Federal Performance Management Office is monitoring, collecting systematically and undertaking quality assurance of the results to afterwards compiling a standardized report and submitting it to Parliament and the public. In addition, new web based visualization techniques have been developed that allow an individual perspective on the data and better presentation of horizontal coherence, time series and vertical integration with impact assessments on gender equality to raise awareness and facilitate in-depth discussions (publicly accessible via www.wirkungsmonitoring.gv.at). Moreover, the website provides an overview about the governmental priorities focusing on gender equality in a so-called 'gender land map' which is connected to the last years'

Source: Ministry of Women's Affairs of New Zealand (2009), "Indicators for change: Tracking the progress of New Zealand Women," available at mwa. govt.nz/sites/public files/indicators-for-change-2009.pdf; The White House website on the Council on Women and Girls, www.whitehouse.gov/ administration/ eop/cwg.; Statistics Norway, www.ssb.no/en/befolkning/statistikker/likekkom; Information provided by the Government of Austria

Relevant data collecting/producing bodies work in coordination and based on agreed upon gender impact indicators

Self-assessment questions

- Are data collecting and producing bodies collaborating with one another and with relevant stakeholders to gather data against national gender impact indicators?
- Is there alignment between indicators utilized at different level of government to monitor outcomes of gender equality strategies and initiatives and with international gender equality indicators?
- Is there an agreed strategy /mechanism to convey relevant data collected in the country to measure progress concerning the realization of national gender equality goals.

Why is it important?

In order to ensure that the most relevant data and indicators for gender equality are collected and disseminated effectively, data collecting and producing bodies (like national statistical offices) coordinate their work with other relevant governmental stakeholders (gender focal points, line ministries, etc.) and nongovernmental (like civil society organizations, universities, think tanks and experts), often valuable allies in supporting data

collection and/or improving gender impact indicators. Central gender equality institutions also play an important role in working with ministries to define and coordinate their needs for gender-disaggregated data (see section above for the roles and responsibilities of various institutional actors to measure and evaluate the performance of gender equality and mainstreaming strategies and initiatives on the basis of data and indicators).

What are the key actions to consider?

- Promote formal coordination mechanisms among national statistical offices and key institutions and stakeholders tasked with implementing gender equality and mainstreaming throughout government (line ministries, central gender equality institutions, etc.);
- Promote coordination at the regional and international level to align national gender impact indicators with regional and international ones;
- Increase data accessibility.

What are the pitfalls to avoid?

- Lack of alignment and comprehensive/coordinated engagement among data collecting and producing bodies against national gender impact indicators;
- Insufficient coordination mechanisms among national statistical offices and key institutions tasked with implementing gender equality and mainstreaming throughout government (line ministries, central gender equality institutions, etc.);
- Limited coordination between national statistical offices and civil society representatives for the identification of effective gender indicators.

GOOD PRACTICE EXAMPLES



Belgium

The Institute for the Equality of Women and Men in Belgium conducts research of its own but also cooperates with gender experts and universities to gain knowledge on gender issues within the Belgium context. It also publishes reports on sex-disaggregated statistics.

Source: European Institute for Gender Equality (2016), Institutional Transformation Toolkit, Publications Office of the European Union, Luxembourg.

2.7. Complaint and appeal mechanisms to protect rights for gender equality

KEY PROVISION OF THE OECD RECOMMENDATION ON GENDER EQUALITY IN PUBLIC LIFE

"Establish or maintain effective, independent, impartial and efficient complaint and appeal mechanisms to protect rights for gender equality and consider complaints in an efficient, competent and impartial manner".

2.7.1. Priority checklist for protecting rights for gender equality and considering complaints

- Effective, independent and impartial complaint and appeal mechanisms exist to protect rights for gender equality
- Complaints are considered in an efficient, competent and impartial manner

2.7.2. Self-assessment tool

Effective, independent and impartial complaint and appeal mechanisms exist to protect rights for gender equality

Self-assessment questions

- Are independent complaint mechanisms in place to protect women's rights and cases of gender-based discrimination?
- Does your country have an Equality Body assisting victims of discrimination, monitoring and reporting on discrimination issues, and promoting equality?
- Are government institutions and their staff aware of those complaint mechanisms?
- Are complaints dealt with efficiency and impartiality?

Why is it important?

Independent monitoring mechanisms, such as gender equality or human rights commissions, have the responsibility to provide independent recourse to complaints related to gender-based violation of rights and discrimination and oversee the implementation of gender equality commitments of the government. Such independent oversight bodies should have sufficient authority over national government institutions so that they can be truly independent and impartial. They can help provide checks on various government entities, and

also contribute to the longevity and sustainability of gender equality reform during periods of change in the political environment. Equality bodies can be powerful voices in matters of discrimination on the basis of gender. They can provide reliable information about the challenges faced by victims of gender-based discrimination and gender-based crimes (including gender-based violence) and on the challenges in the actual implementation of gender equality policies in the country.

What are the key actions to consider?

- Establish an independent complaint and appeal mechanism to protect rights for gender equality and consider complaints related to gender-based discrimination;
- Ensure that there is political commitment to ensure the independence, impartiality and sustainability of gender equality complaint and appeal mechanisms/ bodies;
- Conduct communication and information regarding gender equality complaint and appeal mechanisms/ bodies to ensure that government institutions as well as other stakeholders are aware of their existence and they understand they are accessible.

What are the pitfalls to avoid?

- Absence of complaint and appeal mechanisms/ bodies to protect rights for gender equality;
- Gender equality complaint and appeal mechanisms are not known and/or accessible.

GOOD PRACTICE EXAMPLES



Sweder

In Sweden, the Equality Ombudsman is the government agency whose mandate is to protect equal rights and opportunities for all and fight discrimination on grounds of sex, transgender identity or expression, ethnic origin, religion or other belief, disability, sexual orientation or age. It primarily supervises compliance with the Discrimination Act and develops measures to prevent discrimination at work, in universities and at school. The institution also monitors compliance with parental leave laws, ensuring entitlement and take-up, and that parents who take their leave are not paying the price directly or indirectly in the workplace. Gender equality is part of the Equality Ombudsman's remit. It analyses and evaluates gender gaps in a variety of areas (e.g. education and employment) to find ways of improve equality in the country.

Source: OECD (2014), Women, Government and Policy Making in OECD Countries: Fostering Diversity for Inclusive Growth, OECD Publishing, Paris.

Complaints are considered in an efficient, competent and impartial manner

Self-assessment questions

- Are gender equality complaint and appeal mechanisms accessible to a broad spectrum of potential users?
- Are cases of gender-based discrimination always welcomed?
- Are cases of gender-based discrimination dealt with by competent staff?
- Are gender equality complaint and appeal bodies independent in their legal framework, functioning modality and resourcing mechanisms?
- Are gender equality complaint and appeal bodies given the right level of authority and influence to effectively deal with cases of gender-based discrimination?

Why is it important?

Implementing a proper complaint handling mechanism requires a step-by-step process, ensuring that it is undertaken timely and competently. To fulfill their mandate, complaint and appeal mechanisms need to be equipped with sufficient human and financial resources, as well as clearly defined roles and responsibilities. The reporting mechanisms should be tailored to the needs of the potential users. In order to be transparent and accountable, the complaint handling procedure should be

publicized Finally, complaints should be handled with care, in line with processes established, in timely manner. The review process of complaints should be independent, objective and impartial. There should also be an appeal process whereby a review by an independent panel can verify the result of a complaint or of a decision on a complaint being out of the scope of the complaint mechanism.

What are the key actions to consider?

- Ensure that independent gender equality complaint and appeal mechanisms/ bodies have access to the necessary funding and expert staffing;
- Acknowledge receipt of the complaint as soon as possible, and inform the complainant on potential follow-up and timeline:
- Widely disseminate information on how the complaint
- mechanism works. Including: timelines; who, where and how can a complaint be submitted; what outcomes can be expected; what rights and protection are guaranteed, including confidentiality and anonymity; where and how can the complainant be followed up, including appeal process, etc.;
- Establish an independent appeal panel, as well as criteria on its independence and operations.

What are the pitfalls to avoid?

- Insufficient human and financial resources available to complaint and appeal mechanisms/ bodies;
- Unclear timelines and procedures for how complaints are handled:
- Lack of clear information on how the complaint will be handled (responsibilities, timelines, outcomes);
- Absent or insufficient safeguards to protect independence of an appeal mechanism/ body.

GOOD PRACTICE EXAMPLES

Austria

According to the National Action Plan for Gender Equality in the Labour Market and following amendments to the Equal Treatment Act, since 2011, employers (including the civil service), are required by law to compile reports on the average earnings of women and men. The Ombudsman for Equal Treatment and the Equal Treatment Commission play a key role in the review of complaints.

Source: OECD (2014), Women, Government and Policy Making in OECD Countries: Fostering Diversity for Inclusive Growth, OECD Publishing, Paris, http://dx.doi.org/10.1787/9789264210745-en

5

GENDER-SENSITIVE PRACTICES IN PARLIAMENTS

Parliaments and legislative bodies are core actors in the realisation of the gender equality agenda in their capacity as law-makers, oversight bodies, and employers. As representatives of the people, parliaments are expected to both reflect the wishes and needs of the women and men they represent, but also ensure that all policies including legislation, promote their interests. Ensuring equal opportunities for women and men, girls and boys to fully realise their potential requires that parliaments and legislatures themselves model and advance gender-sensitivity in all processes, practices and procedures. This section of the Toolkit aims to provide parliaments, legislatures and other deliberative bodies with a strategic framework and instruments to help design, implement, monitor and evaluate public policies from a gender equality perspective, and enable women's access to top positions. It also aims to create and strengthen linkages between gender equality efforts within legislative bodies with the practices of other political and public institutions, such as electoral management bodies (EMB), national statistical offices and political parties. This section of the Toolkit includes the following three areas of focus:

- Mainstreaming gender in internal parliamentary processes, and practices
- Integrating a gender perspective in parliaments' external oversight and accountability functions.
- Achieving balanced representation of women and men in parliaments/legislatures at all levels

3.1. Mainstreaming gender in internal parliamentary processes and practices

KEY PROVISION OF THE OECD RECOMMENDATION ON GENDER EQUALITY IN PUBLIC LIFE

II. RECOMMENDS that adherents strengthen accountability and oversight mechanisms for gender equality and mainstreaming initiatives across and within government bodies. To this effect, Adherents should [...] encourage greater role of parliaments and parliamentary committees to support progress in gender equality, for example, by integrating gender perspectives in parliamentary practices, legislation and budgets, by promoting legislative initiatives focusing on gender equality and by providing oversight of the implementation of gender equality and mainstreaming strategies and initiatives.

3.1.1. Priority checklist for mainstreaming gender internal parliamentary processes and practices

- A framework policy for gender mainstreaming has been established in the Parliament
- Parliamentary gender mainstreaming mechanisms (e.g. committees, caucuses, research bodies, secretariats/ commissions) are created and empowered
- Processes and tools are in place to enable gender mainstreaming in parliamentary processes and practices
- Internal gender mainstreaming outputs and outcomes are monitored

3.1.2. Self-assessment tool

A framework policy for gender mainstreaming has been established in the Parliament

Self-assessment question

What policies inform the political institution's overall approach to gender mainstreaming and gender equality?

Why is it important?

Policies are an explicit commitment to act. Gender policies in parliaments set out a strategic vision and plan to achieve specific objectives and can be used to keep any institution accountable for their actions or inaction. The gender equality policy 'wheelhouse' can include a policy to mandate gender mainstreaming, codes of conduct, policies on equal access to resources or equal opportunities for advancement, anti-discrimination policies, and harassment policies, including provisions relating to grievance mechanisms or mechanisms for redress.

Supportive leadership that is committed to facilitating, supporting and resourcing policy implementation is critical to developing a sustainable gender mainstreaming or equality policy framework in parliaments.

Whether creating an organisational gender mainstreaming policy or creating a strategy to guide the gender mainstreaming efforts of a specific body, such as a parliamentary committee, caucus or secretariat department, it is important to align goals and objectives with existing national gender equality policies. In turn, conducting self-assessment using existing self-assessment or gender audit templates could help identify existing efforts, opportunities for scale-up and persisting gaps and challenges. This assessment should serve as a baseline to measure progress in achieving policy outcomes on a regular basis.

Policy development, whether led by a specific gender unit or department or an informal body such as a caucus, should not occur in a vacuum. Consultation with a broad range of stakeholders, including governmental gender mechanisms

(within ministries, statistics offices, electoral management bodies), parliamentary gender committees, caucuses, and secretariats, political parties, and civil society organisations – not only creates buy-in, but may also serve to identify existing resources and expertise that support policy implementation. Likewise, a parliamentary gender equality or mainstreaming plan/strategy should specify that gender mainstreaming is the responsibility of all parliamentary actors, and not just specifically-mandated bodies.

An effective gender equality policy, whether a gender mainstreaming strategy or policies aimed at addressing antidiscrimination, contains various components, that include:

- A broad vision, aligned with international obligations and existing national commitments;
- Specific measurable, achievable, relevant and timebound objectives to achieve the vision;
- Gender-sensitive indicators that capture changes in gender relations over a specified timeframe;
- Allocation of resources, whether financial or technical, to facilitate policy implementation;
- Identification of key actors responsible for specific actions along with clear timelines;
- Clear monitoring, evaluation and reporting procedures.

What are the key actions to consider?

- Securing endorsement by and support of parliamentary leadership;
- Engaging in gender audits or self- assessment of current policy gaps;
- Identifying and mandating relevant bodies;
- Identifying clear, useful indicators and baselines to measure progress including through a needs assessment survey;
- Specifying reporting frameworks and relationships (when are gender equality reports made and to whom);
- Working towards cross-party consensus on gender equality initiatives;
- Ensuring the active participation of employees and key stakeholders in the design, implementation, monitoring and assessment of the gender equality plan

What are the pitfalls to avoid?

- Creating a policy in a 'vacuum' or without reference to broader gender policy initiatives and commitments;
- 'Doing it alone': underdeveloped consultation processes within parliament or externally;
- Establishing unrealistic objectives, or setting an institution up to fail;
- Failing to take into account broader organisational political dynamics;
- Making policy progress dependent on financial resources;
- Placing responsibility for gender mainstreaming solely in gender equality mechanisms.

GOOD PRACTICE EXAMPLES

The Gender Equality Action Plan of the **Swedish** Parliament 2006-2010, was developed based on the finding of an internal survey assessment conducted by the Swedish Speaker's Reference Group on Gender Equality Issues. The survey revealed that despite significant gains towards gender equality, women parliamentarians still faced significant challenges in advancing their careers and receiving the same level of respect as their male counterparts. The survey results were captured in a document entitled "15 proposals for gender equality in Parliament" that later formed the basis of the parliament's first formal gender action plan.

A gender equality plan is now adopted for each legislative session and the Secretary-General is responsible for ensuring reporting on results achieved and challenges remaining. The plan pinpoints areas in which gender inequity persists and identifies concrete actions to address these within a specified time period by specific actors. Through the gender action plans, key gender mainstreaming outcomes have been achieved in making the parliament more responsive to the needs of women and men, including by introducing subsidized child care, the ability to take parental leave without resigning, and standardization of working hours and sessions.



Parliamentary gender mainstreaming mechanisms (e.g. committees, caucuses, research bodies, secretariats/commissions) are created and empowered

Self-assessment question

■ To what extent are existing gender mainstreaming mechanisms resourced to undertake their mandate?

Why is it important?

Though parliamentary leadership provides the mandate, it is ultimately gender equality mechanisms in parliaments that are most likely to develop, implement, and evaluate gender

mainstreaming policies and initiatives. This requires that existing mechanisms, or those established to facilitate policy implementation be provided with the proper mandate, resources and support to effectively undertake their work. Neglecting to provide these mechanisms with appropriate mandates, powers, and resources sets the scene for failure of policy implementation.

Many parliaments have established committees, subcommittees or multi-portfolio committees to address gender equality concerns, with mandates clearly spelled out in rules of procedures, statutes, or other procedural documents. Properly mandated committees are not only responsible for drafting or amending gender equality laws, but are also empowered to scrutinise all governmental policy and legislation from a gender perspective, so as to ensure that all laws abide by international gender equality commitments, and are harmonized with national gender equality policies. Importantly, this should include a mandate to review and amend budget bills. Clearly spelling out the roles and responsibilities of gender mechanisms and acknowledging that gender mainstreaming efforts are a core part of, rather than an add-on to, existing mandates are among the crucial factors of success.

To effectively carry out their parliamentary work, gender

mechanisms such as committees need to be adequately resourced. One example of a good practices includes earmarking of funds in the official parliamentary budget. Such gender mechanisms also depend on technical and logistical support, such as committee secretaries and research support, in order to exercise legislative drafting and oversight functions. Financial resources to cover staff for gender equality committees should also be clearly earmarked in the budget.

Beyond committees, there are a range of other gender equality mechanisms that parliaments can support financially and/or in-kind as a means to promote gender mainstreaming and gender equality. These can include: formal or informal cross-party women's caucuses, clubs or networks, gender divisions or departments within the parliamentary secretariat, and gender or women's research centres. While few informal or cross-party mechanisms enjoy the power to initiate legislation like their formal committee counterparts, they can be provided powers to scrutinise legislation, particularly where formal gender committees do not exist.

It is important to remember that parliamentary resources do not only include finances but, could include provision of an office for gender equality mechanisms to meet on a regular basis, access to the parliament's media and communications staff and products, research centre privileges, or provision of dedicated research or administrative support.

What are the key actions to consider?

- Clearly specifying roles, responsibilities and powers of gender equality mechanisms in rules of procedure or statutes;
- Empowering gender bodies to scrutinise budget plans, laws and policies;
- Equip parliamentary bodies with sufficient resources such as people, budgets, access to experts and expertise, and time to deliberate;
- Providing other types of support, such as staff, work rooms and access to communications resources;
- Recognizing and supporting informal gender mechanisms such as caucuses.

- Positioning gender mainstreaming work as an 'add-on' or voluntary activity;
- Unequal access to parliamentary resources;
- Limited oversight powers of gender bodies;
- Insufficient powers of parliamentary gender bodies to review and amend budget bills;
- Limited enforcement of the oversight powers of parliamentary gender bodies;
- Scheduling important votes or activities at the same time that gender bodies such as committees or caucuses are meeting.

Many OECD member countries have established some form of gender equality committees. The majority are multi-functional committees, while the parliaments of Austria, Belgium, Canada, Denmark, France, Mexico, Spain, Turkey and the United Kingdom have established specialised committees that deal specifically with gender equality issues. In Mexico, the Gender Equality Commission of the Chamber of Deputies was established to promote reform on highly gender- sensitive issues – such as violence, health, and political participation – and to encourage state and local governments to adopt public policies on gender equality and equal opportunity. It also lobbies for the approval of budgets that meet the specific needs of Mexican women. Since the Congress' commission came into being, state-level congressional bodies have established similar commissions to promote gender equality at the sub-national level. The Gender Equality Commission of the Chamber of Deputies is also actively campaigning for the use of the budget gender-earmarked through the elaboration of Expenditure Annex for Equality between Women and Men in the Federal Expenditures Budget. The parliaments of Hungary and Portugal have established dedicated sub- committees on gender equality, while gender is addressed in a multi-portfolio committee within the Irish parliament.

Few women's caucuses in the OECD region enjoy the power to initiate legislation however do exercise powers of scrutiny and input. The Network of Women Members of the Finnish Parliament, for example, enjoys the power to draft amendments (such as to the law on gender equality and law on provision of universal child care); review legislation from a gender perspective; contribute to the development of legislation, as well as the provision of micro-loans to women entrepreneurs; and promote the use of gender budgeting. The Polish Parliamentary Group of Women is formally recognised by the parliament, and has been at the forefront of developing quota legislation as well as supporting the Office of the Government Plenipotentiary for Equal Treatment to lobby the government to sign the Council of Europe's Convention on Preventing and Combating Violence against Women. In Chile, women's caucuses and groups in the Senate has played a leading role in the adoption of a new legislation establishing the Ministry of Women and Gender Equality, providing six-month-maternity leave and combatting violence against women.

Even where such mechanisms do not enjoy core parliamentary powers, parliaments can still provide support by ensuring equal access to resources. In Finland, the Network of Women Members of the Finnish Parliament is able to access the resources of the internal research service as well as of the International Unit; has been provided a room to meet, and has been allocated funds by the parliament to cover meetings and events. The Swedish parliament provides the Speakers' Reference Group on gender with two parliamentary staff members as well as resources earmarked from the parliament's general budget.

Leadership support and, where possible, direct participation in gender mechanisms can also demonstrate parliamentary support for gender equality. The Swedish Reference Group was purposefully established as a mechanism to be led by the Speaker, whether a man or a woman, to indicate the parliament's commitment to gender equality and women's advancement.

Processes and tools are in place to enable gender mainstreaming in parliamentary processes and practices

Self-assessment question

- What tools and processes (e.g., gender analysis, stakeholder consultation, access to sex- disaggregated data, gender impact assessments, gender budgeting) are gender mechanisms empowered and supported to employ?
- How effective are the processes and tools available to gender mainstreaming mechanisms?

Why is it important?

To apply gender mainstreaming in practice, gender-sensitive processes need to be institutionalised and appropriate tools need to be made available. Without practical

application, gender mainstreaming remains an aspiration and often, remains divorced from the everyday tasks and responsibilities of parliamentary actors. This section reviews

some of the gender mainstreaming tools that have been developed to assist parliaments in mainstreaming gender in core activities. The good practices focus on support to gender mainstreaming provided by administrative and research bodies, while the following sections explore the application of these tools to core parliamentary functions.

application of these tools to core parliamentary functions. A range of tools have been developed specifically for the use of parliamentary members and staff to guide gender mainstreaming efforts. Gender analysis is a socio-economic process by which to better understand the perspectives, interests and needs of women and men, girls and boys as a means to make public policy more responsive and effective. It analyses the relationships between women and men, girls and boys, their access to opportunities as well as their access to and control over resources. Institutionalised across governments as a core gender mainstreaming process in many OECD members states, gender analysis can and should be used to inform parliamentary processes as well. This includes the development of research reports, the analysis of public policy and laws, and the scrutiny of government performance, in order to better understand the gender impact of policy, programmes, laws and initiatives. Gender impact assessments are a similar set of tools for determining the potential and actual impact of legislation and policy on women and men, girls and boys. Ex ante gender impact assessments provide a systematic checklist for assessing the potential impact of legislation. Ex post gender impact assessments analyse the actual impact of policy, legislation, programmes and projects to determine

whether objectives were met, whether gender equality was achieved, and how gaps or discriminatory outcomes can be addressed through amendments.

Both tools work best when based on in-depth consultations with a range of stakeholders, women, men, girls and boys as appropriate, as well as women and men from a range of socio-economic backgrounds, ages and ethnicities. In addition, the effectiveness of such tools is also influenced by access to sex-disaggregated data, accessed either through the parliament's own research bodies or appropriate government bodies, such as national statistical bodies.

Scrutinising and approving governmental budget bills is another core function of any parliamentarian. A series of gender budgeting tools have been developed to aid parliamentarians in analysing the budget from a gender perspective. These include gender policy appraisals (a type of gender analysis of the budget); gender-disaggregated beneficiary assessments (to collect the views and needs of women and men, girls and boys); gender-disaggregated public expenditure analysis; gender- disaggregated tax analysis (to determine the differential impact of tax systems on women and men); gender-disaggregated analysis of the impact of the budget on time-use; gender-aware mediumterm economic policy framework; and gender-aware budget statements. The use of such tools can provide a wealth of sex-disaggregated data to inform gender-sensitive and responsive policymaking.

What are the key actions to consider?

- Properly resourcing secretariat or administrative gender bodies to support the use of gender mainstreaming tools;
- Building in-house gender research capacities, including in gender analysis and analysis of sex-disaggregated data:
- Mandating the use of gender mainstreaming tools in core parliamentary processes, such as gender analysis and/or gender impact assessments;
- Introducing and undertaking gender budgeting initiatives;
- Building the capacity of MPs and staff to apply core gender mainstreaming tools;
- Developing channels to promote representative consultation of stakeholders and beneficiaries of proposed policies, programs or laws;
- Ensuring the feedback loop between the consultation and the policymaking process.

- Insufficient investment in strengthening capacity of all MPs and staff, including leadership, on the use and application of core gender tools;
- Limiting consultation efforts to the 'usual suspects' in policy review and development;
- Limited integration of sex- disaggregation in data collection processes;
- Insufficient allocation of resources to build capacity of bodies undertaking gender analysis and other gender mainstreaming tools;
- Setting expectations too high in terms of gender budgeting outcomes;
- Ignoring the findings of gender mainstreaming tools, including gender budget statements.

In **Mexico**, the Centre for Studies for the Advancement of Women and Gender Equality was established in the Congress to provide "specialized technical support and analytical information services" to help ensure equality between women and men. The centre focuses on gender mainstreaming budgets; advancing legislative harmonisation in conformity with gender equality obligations; and promoting women's political participation, issuing reports on legislation, research papers and analyses as appropriate. Centre staff are trained to provide assistance in the integration of information systems, development of indicators, provision of training and advisory services, and drafting of analytical materials.

In **Austria**, a specialised research unit has been mandated to conduct analysis of the budget from a gender perspective, to support MPs in scrutinising budget plans. The Australian Parliamentary Library produces regular publications on women in parliament across all federal and state jurisdictions, and when requested, will include analysis of sex-disaggregated data in client briefings.

In **Norway**, the Stortinget (parliament) has issued a series of white papers and resolutions on gender equality issues. These include white papers on the cultural industry as a means to improve the representation of women in all cultural arts, particularly by recommending measures that link public funding for performing arts and film production to the balanced representation of women and men. Other papers focus on engaging men in gender equality, equal pay, recruiting women into the armed forces, and assessing living conditions for members of the LGBTIQ community.

Internal gender mainstreaming outputs and outcomes are monitored

Self-assessment question

How does the parliament facilitate oversight of its internal gender mainstreaming agenda?

Why is it important?

Regular monitoring and evaluation of gender mainstreaming and gender equality implementation efforts are critical to identifying successes and achievements as well as pinpointing continuing gaps and challenges. Without oversight of the implementation of an institution's own gender mainstreaming policy, it is extremely difficult to hold different actors accountable for specific gender mainstreaming actions. This also requires gender equality mechanisms themselves to regularly engage in self-assessments (or commission external experts to conduct an evaluation) to identify how effective gender equality mechanisms are in delivering a gender mainstreaming agenda. Internal oversight provides an opportunity for the parliament as a whole to reflect on the gendered nature of the institution and identify innovative ways forward.

Internal monitoring and evaluation through regular gender audits or assessments can help assess institutional progress towards achieving a more gender-friendly working culture. Such audits should examine both the effectiveness of formal procedures in promoting gender equality as well as determining whether informal practices challenge or reinforce gender-based stereotypes. Where possible, it can be helpful to gain the buy-in of parliamentary leadership to

undertake such processes.

As part of such an assessment, consultation with a range of external stakeholders (civil society organisations, women's groups, governmental gender mechanisms, academia and the media) can also provide parliamentary bodies with important feedback on how successful its gender mainstreaming efforts have been. Internal consultation is also critical because engaging with a broad swathe of parliamentary representatives and staff can help publicise gender mainstreaming efforts, build buy-in

and seek new ideas and perspectives. Internal oversight can ultimately lead to revisions where appropriate of existing policies, re-allocating or providing additional support to areas where success is lagging or gaps have been identified.

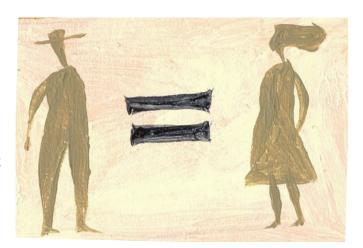
Institutions and gender equality mechanisms should also take the opportunity to celebrate and publicise their achievements. These can be captured in annual reports, promoted on the government or parliamentary website, disseminated via newsletters or promotional materials or publicised through partnerships with the media or academia.

What are the key actions to consider?

- Performing internal gender audits to assess successes and challenges in implementing the gender mainstreaming policy;
- Securing the buy-in and, where possible, participation of leadership in assessment processes to serve as gender 'champions';
- Consulting a broad range of internal and external stakeholders to collect a diverse range of views and good practices;
- Ensuring that men occupying a range of positions are engaged in the process;
- Specifically identifying remaining gaps or unintended consequences of policy implementation;
- Widely disseminating audit findings;
- Creating channels for gender audit findings to fed into existing policies in order to further strengthen implementation and outcomes;
- Celebrating and promoting gender mainstreaming achievements as shared parliamentary achievements;
- Encouraging parliamentary leadership to assume ownership for gender audit results.

What are the pitfalls to avoid?

- Limited to engage men or key external interlocutors in internal oversight processes or dismissing their views;
- Insufficient support and buy-in of parliamentary leadership Insufficient engagement of political party leaders in the assessment process;
- Insufficient use of gender audit findings to inform parliamentary gender and other policies.



GOOD PRACTICE EXAMPLES

In the Lower House of the Swedish parliament, a gender perspective has been integrated into performance audits in order to assess progress towards broader parliamentary outputs and outcomes. The **Chilean** parliament in turn undertook a gender self-assessment, driven by the parliamentary library, which undertook baseline research to determine the number of women and men in different parliamentary positions, including in leadership committees and the Secretariat; an assessment of the rules procedure, gender-related parliamentary policies and existing gender equality legislation; a review of national policies and plans, including the constitution; reports from international treaty bodies, including the CEDAW Committee; and a review of women's representation in political parties. These studies formed the basis of the self-assessment process and were provided to all participants as a means of framing the discussions and to clearly identifying gaps, challenges and opportunities for enhanced gender mainstreaming within the parliament.

In 2015, the parliament of the **United Kingdom** commissioned a report, entitled The Good Parliament, which contains 43 recommendations. Following the report, a "Commons Reference Group on Representation and Inclusion", formally led by the Speaker has been established to develop a programme of action and lead reform initiatives. Likewise, in 2010, an interdisciplinary expert commission was established to present the first report on gender equality to the **German** parliament. The commission collected data highlighted areas of progress and identified actions to guide the way forward.

3.2. Integrating a gender perspective in parliaments' external oversight and accountability functions

KEY PROVISION OF THE OECD RECOMMENDATION ON GENDER EQUALITY IN PUBLIC LIFE

II. RECOMMENDS that adherents strengthen accountability and oversight mechanisms for gender equality and mainstreaming initiatives across and within government bodies. To this effect, Adherents should [...] encourage greater role of parliaments and parliamentary committees to support progress in gender equality, for example, by integrating gender perspectives in parliamentary practices, legislation and budgets, by promoting legislative initiatives focusing on gender equality and by providing oversight of the implementation of gender equality and mainstreaming strategies and initiatives.

3.2.1. Priority checklist for mainstreaming gender in parliamentary processes and practices

- Appropriate parliamentary bodies possess the mandate, capacity and resources to draft and review legislative initiatives from a gender perspective
- Parliamentary gender bodies can exercise oversight and accountability functions for the implementation of the government's gender equality agenda

3.1.2. Self-assessment tool

Appropriate parliamentary bodies possess the mandate, capacity and resources to draft and review legislative initiatives from a gender perspective

Self-assessment question

• How does the institution ensure that all legislative outputs (laws, regulations, ordinances, and recommendations) do not discriminate against women or men, girls or boys?

Why is it important?

Parliaments and deliberatively bodies have a key role to play in ensuring that legislation does not discriminate against men or women and that all laws ultimately promote gender equality. In addition, empowering parliamentary bodies to exercise oversight of the implementation of gender equality legislation and, indeed, all legislation (including budgets) is also necessary to realise gender equality in practice.

Ensuring that gender mechanisms are mandated to review

all legislation from a gender perspective is an important step. This can include the mandate to initiate legislation as relevant, for example, to introduce dedicated gender equality laws or acts. The rules of procedure can also specify that parliamentary committees need to consult with the mandated committee or body as part of the legislative process and require allocation of resources on an equal basis with other standing committees via the rules of procedure. Good practices suggest that relevant

committees need to be consulted on a timely basis, to ensure that gender is considered as part of the process, rather than as an afterthought, and that the recommendations of gender-mandated bodies are considered by committees with jurisdiction.

Training of members of such committees in engaging in gender-sensitive review of legislation, particularly new parliamentarians is another important element. Such training would also be beneficial to all MPs and committee members in particular, including parliamentary staff

attached to committees.

A checklist for reviewing legislation from a gender perspective, based on relevant national and international obligations, is a helpful starting point for identifying directly or indirectly discriminatory provisions and for incorporating provisions to achieve gender equality across all spheres. As noted above, ex ante and ex post gender impact assessments can provide a formal means of assessing the impact of proposed or actual legislation on women and men, girls and boys.

What are the key actions to consider?

- Considering to mandate a parliamentary body (committee or caucus) to be responsible for reviewing all draft legislation from a gender perspective before it is passed with the support of parliamentary library and or research bodies;
- Ensuring that the body considers both national and international gender obligations in the review of legislation;
- Formalising the mandate and duty to consult in the rules of procedure, or in legislation;
- Facilitating, via rules of procedures, equal access to parliamentary resources for gender bodies such as committees;
- Formalising the use of gender tools such as gender checklists or impact assessment in rules of procedure;
- Building capacity within all parliamentary bodies to better understand the potential and actual gender impacts of laws;
- Providing dedicated research/ administrative support to parliamentary bodies mandated to address gender issues:
- Enabling informal groups such as women's caucuses to support or engage in the review of legislation from a gender perspective;
- Using gender-sensitive language in all the documents produced and circulated by parliamentary bodies as well as in oral communication.

- Concentrating responsibility for parliamentary and legislative gender mainstreaming in gender committees or bodies alone;
- Insufficient mandates of relevant gender bodies;
- Lack of formalisation of consultation with mandated parliamentary bodies as part of the legislative process;
- Devaluing gender-mandated bodies symbolically, including through insufficient resource allocation;
- Ignoring the expertise that informal bodies such as women's caucuses can provide, especially where formal dedicated gender bodies do not exist;
- Limited consideration by parliamentary leadership of the recommendations of gender-mandated bodies not target managers and senior officials.



In **Belgium**, the Gender Mainstreaming Act of 2007 requires a 'gender test' to be applied to each new policy or law. In addition, the federal government is required to define strategic gender equality objectives at the beginning of each legislative session, including indicators, and to submit annual reports of progress achieved in implementing the measures. The parliament has been granted powers to scrutinise ministerial performance through reference to the indicators. Gender mechanisms in the **Korean** parliament issue a newsletter on gender-sensitive legislation three times a year, which is disseminated across the parliament as well as to government gender bodies. Likewise, every four years a compendium of gender legislation is produced and distributed to new MPs, parliamentary staff and academics.

The **Turkish** parliament has developed a gender checklist to guide the review of legislative drafts by parliamentarians and staff. The gender equality committee in the **Latvian** parliament has the right to be assigned as a responsible body for deliberating the draft laws related to gender equality. The Latvian parliament conducts impact assessment of legislative proposals, the gender committee has the mandate to analyse legislative drafts on gender equality matters. **Australia's** Joint Committee on Human Rights reviews legislation for compliance with seven international treaties to which it is a state party, including CEDAW, in accordance with the Human Rights (Parliamentary Scrutiny) Act of 2011. The Committee reviews all bills introduced into the parliament during a set period of time. The Committee reviews the statement of compatibility that accompanies each piece of legislation and identifies which draft require further scrutiny from a human rights and gender perspective. The Committee then undertakes an examination of those bills requiring further scrutiny and issues a report with comments for the sponsoring committee's attention.

In **Denmark**, the Gender Equality Committee (GEC) makes use of all the parliamentary tools (as other standing committees in order to scrutiny and monitor the government. This could be through public and closed hearings, parliamentary questions, study trips and meetings with civil society, and in general civil society organizations has quite easy access to MP's and Committees. The Committee does not only address issues with a "gender equality tag" on it, but also issues which are gender neutral on the paper, but which has a greater impact on either women and men, and the Committee also works with the LGBT-agenda. The given scope of the Committees work is quite broad, so it is the members who set the agenda by initiating initiatives in the Committee. As examples on initiatives, the Committee has hosted public hearings on social control/honor related violence or suppression, sexual harassment in the work space, digital sexual harassment (especially among young people on Instagram, Facebook e.c.), An internal event regarding the general Gender Mainstreaming Assessments of legislative proposals (how can the Committee use these assessments in a more effective way in its work.) is also in the pipeline. When arranging hearings (public or internal) stakeholders are generally both independent experts – researchers and field workers and government representatives, and often the responsible minister is also

Parliamentary gender bodies can exercise oversight and accountability functions for the implementation of the government's gender equality agenda

Self-assessment questions

Are relevant parliamentary entities mandated, resourced and supported to scrutinise implementation of the government's gender equality agenda?

Why is it important?

Gender mainstreaming is essentially a form of parliamentary oversight. Without sufficient capacity and proper mandates for gender mainstreaming, however, the benefits of oversight (i.e. improved policies and processes) are not enjoyed. There is a range of oversight mechanisms that parliaments and other deliberative bodies already employ to fulfill their oversight function. Integrating a gender perspective into such mechanisms improves the

effectiveness of policy initiatives, can help pinpoint potential inequitable outcomes, and identify inclusive and innovative responses.

Gender-sensitive oversight of proposed government or legislative bills, government programs and other initiatives as well as government performance in implementing gender equality commitments can be exercised through:

- Public hearings on gender-related topics, or inviting gender experts to discuss the implications of proposed bills on women and men, girls and boys;
- Questions to Ministers/Cabinet members that seek to determine whether gender analysis has been undertaken and whether gender implications have been considered and integrated;
- Reviewing government reports from a gender perspective and producing recommendations for integrating or scaling up gender mainstreaming efforts.
- Importantly, oversight mandates can include powers for gender equality mechanisms to review and propose recommendations for amendments to budget bills:
- Evaluating government budget plans from a gender perspective (ex ante gender budgeting) to assess

- whether and how funds will contribute to gender equality and whether women and men, girls and boys will benefit equally from proposed measures;
- Reviewing government/public expenditures from a gender perspective (ex post gender budgeting);
- Issuing a gender report or statement as part of the budget bill.

Monitoring the implementation of gender equality legislation and ensuring that laws in general do not directly or indirectly discriminate against women and girls is another core function of gender committees. This includes monitoring state party adherence to international gender equality obligations, such as CEDAW and the Sustainable Development Goals (SDGs).

What are the key actions to consider?

- Integrating a gender perspective into existing oversight mechanisms, such as public hearings, scrutiny of government initiatives and questions to Ministers;
- Empowering gender mechanisms to scrutinise budget bills and implementation;
- Building the capacity of gender- mandated bodies, and parliament more broadly, to apply gender budgeting principles;
- Implementing gender analysis as part of the review of budget bills by parliament.

What are the pitfalls to avoid?

- Limited mandates of gender bodies to scrutinise government performance and policy implementation;
- Restricting mandates of gender bodies to only scrutinise gender-related policy;
- Ignoring gender as a criteria in assessing government performance or evaluation of policy implementation;
- Uneven capacity building of parliamentarians and staff to review budget bills from a gender perspective.

GOOD PRACTICE EXAMPLES

The **Canadian** House of Commons Standing Committee on the Status of Women oversees the governmental Status of Women Canada, as well as all government bodies that conduct work related to the status of women. The Committee, chaired by a member of the Official Opposition, is formally mandated to scrutinise government gender policy, programs, expenditures decisions and performance of these bodies. It also produces reports on specific topics, including the implementation of gender- based analysis at the federal level. Each fiscal year, the Committee reviews the main and supplementary estimates of the Status of Women government agency.

Furthermore, other parliamentary mechanisms are mandated to oversee government performance from a gender perspective as a whole. The Committee on Public Accounts requires all federal departments and agencies to report on the use of gender analysis in the development of policy and legislation. The Office of the Auditor General, an independent institution, also exercises oversight by reviewing the Canadian government's gender mainstreaming performance.

The Lower House of the **Swedish** parliament ensures that gender is a key criterion in the formulation and oversight of the national budget. It has drafted a set of guideline whose methodology is based on gender-responsive budgeting tools and practices as a means to scrutinise revenue and expenditure legislation, so that the Committee on Finance can assess the impact of resources on women and men. For example, the Committee reviews the gender-specific breakdown expenditures in all sectors and conducts gender-disaggregated data analysis of the incidence of both direct and indirect taxes on men and women. Parliamentary bodies also engage in a gender-disaggregated data analysis of the impact of user charges or fees (such as court fees) on women and men. In addition, financial audits of expenditures and compliance must be assessed from a gender perspective. The gender budgeting findings are attached as an appex to the formal budget bill

3.3. Achieving balanced representation of women and men in parliaments/legislatures at all levels

KEY PROVISION OF THE OECD RECOMMENDATION ON GENDER EQUALITY IN PUBLIC LIFE

III. RECOMMENDS that Adherents consider measures to achieve gender balanced representation in decision making positions in public life by encouraging greater participation of women in government at all levels, as well as in parliaments, judiciaries and other public institutions. To this effect, Adherents should:

- 1. Embed a political commitment at the highest level to promote gender equality in public life, as appropriate, by developing a comprehensive framework to encourage balanced representation of women and men in public decision making positions by:
- i. considering comprehensive (transitional or correctional) regulatory or voluntary measures to promote gender diversity in parliamentary and executive bodies, including in parliamentary committees and leadership posts. For example, based on good practices and as appropriate, these measures can include disclosure requirements, quotas, voluntary targets, parity laws, alternating the sexes on the party list and linking gender rations in political parties to their access to public funding. Considering penalties for non-compliance can be important to ensure the effectiveness of such measures. [...]
- iii. mainstreaming work-life balance and family-friendly work practices at the top level in public institutions and promoting gender-sensitive working conditions, for example by reviewing internal procedures of public institutions, reconsidering traditional working hours, developing schemes to support the reconciliation of family and professional obligations, providing incentives to men to take available care leave and flexible work entitlements.
- iv. facilitating capacity and leadership development opportunities, mentoring, networking and other training programmes in public institutions, promoting female role models in public life and encouraging active engagement of men in promoting gender equality.
- 2. Systematically monitor gender balance in public institutions, including in leadership positions and different occupational groups, through regular data collection, such as the use of employee surveys, and reassess its alignment with overall gender equality objectives and priorities, taking into account the results of evaluations.

3.3.1. Priority checklist for encouraging and sustaining the balanced representation of women and men in parliaments/legislatures at all levels:

- Measures are in place to ensure gender balance in all parliamentary bodies and at all levels
- Gender-sensitive human resources policies help sustaining gender balance in all parliamentary bodies and at all levels
- Women's professional development and advancement is effectively fostered within parliaments

3.1.2. Self-assessment tool

Measures are in place to ensure gender balance in all parliamentary bodies and at all levels

Self-assessment question

• Has the parliament, including its political parties, introduced or adopted specific regulatory or voluntary mechanisms and/or initiatives to ensure gender balance in all parliamentary bodies and at all levels?

Why is it important?

Parliaments and other deliberative bodies are mandated to represent and serve the public. To effectively do so, it is critical that such bodies reflect the composition of the population itself. When public bodies lack balanced representation of men and women, critical view and perspectives are lost, diminishing the effectiveness of policies created to support and protect the very people they were developed to serve.

Gender-balanced representation is not only a matter of numbers, however. It is also about substantive representation: whether women are able to exercise actual influence in policy- and law- making and whether their voice and views are valued equally as those of their male counterparts. Therefore, it is also critical to assess whether women are supported to advance to leadership positions and, importantly, whether within these positions they are capable of exercising real authority and influence. Knowing where women are situated within the parliament – or within political parties, EMBs or other such bodies – and what roles they occupy can also shed light on the degree to which institutions may reinforce existing gender-based stereotypes (intentionally or unintentionally).

Achieving gender-balanced representation usually requires a mixture of legislative and policy initiatives to increase the pool of women willing to enter into political or public life, and facilitating their advancement once in office. As the 'gatekeepers' of women's political participation, for example, political parties play a critical role in creating and selecting from the pool of potential women candidates for public office, while once in parliament, parties continue to influence women's access to leadership. Strengthening awareness and capacity of political parties to track information on how many women are members and what their expertise is can help parties identify suitable women candidates for their lists and for parliamentary bodies, such as committees

Likewise, within political parties, parliamentary and electoral institutions, women often occupy "softer" positions – e.g., women as members of health and social affairs committees, as secretaries and administrative assistants, as research assistants, as media or communications specialists, or as deputies (e.g. deputy speakers to male speakers). Knowing where women are and what they do will be important to introduce effective measures to help them advance.

Across the OECD, a number of political, legislative and executive bodies have introduced a range of measures to increase the representation of women, including substantively, such as:

- Legislated gender quotas for candidate or party lists that include a sufficient minimum threshold of 30%, rank placement requirements (such as zipper or zebra lists), and enforcement mechanisms such as sanctions (for example, rejection of candidate lists or financial penalties) or financial incentives, such as access to additional public funds;
- Policy-based quotas for gender-balance in the parliamentary administration;
- Quotas or targets to ensure women's representation in decision-making bodies at all levels, including committees, delegations and secretariat leadership;
- Internal party quotas for women's representation in party Congresses, decision-making bodies, selection or nomination committees, fundraising committees or to ensure the official representation of gender equality mechanisms on all party committees, commissions or boards;
- Legislated gender quotas for women's representation in international delegations;
- Reserved seats within parliaments and legislatures.

In politically-sensitive environments, voluntary measures such as voluntary quotas or targets could be considered an appropriate venue for advancing women's candidacy and representation. They can also be adopted by political parties in addition to legislated measures to further demonstrate party commitment to equality and equal representation, emphasizing that the party's commitment is genuine. In addition, establishing targets, conventions and other measures to promote women's representation in and advancement to key leadership positions, including as Speakers, Deputy Speakers, presiding officers, whips, majority and minority leaders, and committee chairs and deputy chairs, is a good practice parliaments can consider institutionalising.

Finally, parliaments, political parties and other bodies such

as EMBs and statistical offices play an important role in collecting data on and monitoring women's representation as candidates and as political actors. Parliaments and political parties can track the number of women in key positions and processes, while EMBs and national statistical

offices would require a clear mandate to collect, analyse and disseminate sex-disaggregated data on women's representation in politics and public life across a range of spheres.

What are the key actions to consider?

- Identifying how many women are represented in political and parliamentary bodies and what positions they occupy
- Considering development of a gender- disaggregated database and conducting qualitative research on women's political participation
- Considering special measures such as (legislated or voluntary) gender quotas to increase the number of women candidates;
- In case of use, strengthen quota efficacy by specifying minimum thresholds, rules for positioning and sanctions for non-compliance;
- Adopting internal measures to support gender balanced representation of women in all decision-making bodies;
- Encouraging political parties to introduce internal measures to promote women's advancement, candidacy and leadership;
- Tracking women's advancement through use of sexdisaggregated data, particularly by EMBs and statistical offices.

- Limited mandates of gender bodies to scrutinise government performance and policy implementation;
- Restricting mandates of gender bodies to only scrutinise gender-related policy;
- Ignoring gender as a criteria in assessing government performance or evaluation of policy implementation;
- Uneven capacity building of parliamentarians and staff to review budget bills from a gender perspective.



A number of OECD member states have adopted legislated gender quotas for candidate or party lists to ensure women's representation. Both Belgium and France have adopted quotas requiring 50 per cent of each gender on party lists; Belgium also includes rank placement requirements and party lists that do not comply with the quota are rejected by the electoral management body. Parties from Hungary and the Czech Republic to Norway and Iceland have adopted voluntary quotas, and the Green party in Germany has instituted a "dual presidency" with a man and woman co-chairing the party. Chile's Electoral and Political Parties Law reform enables at least 40% of congressional candidates to be women. Japan has set the target of "30% by 2020" to achieve the representation of at least 30 per cent of women in the House of Councilors and the House of Representative by 2020. In Poland, on the basis of the Polish Electoral Code (law of 5th January 2011), in proportional elections to the Sejm, the European Parliament and in local elections the number of candidates who are women or men cannot be less than 35% of all candidates on the list.

Slovenia adopted a sequenced approach to gender quotas, moving from voluntary quotas to legislated quotas in 2005. The 2005 measure introduced a gradual approach for both national and local elections, with gender representation requirement increasing by 10 per cent with each successive election. This has allowed society and the political establishment to adjust to the new measures and reflect on the impact of measures at each stage. Likewise, Poland moved from voluntary quotas introduced at party-level to legislated quotas at both national and local levels, and in 2006 even established a "Women's Party" (officially registered in 2007) that ran candidates in seven districts as a means to draw attention to women's political under-representation.

In some cases, political parties that do not comply with legislated quota provisions can be sanctioned through financial penalties. In Portugal, parties that do not comply with the legislated gender quota can lose between 25 and 80 per cent of their public funding, while in Ireland parties lose 50 per cent of their funding if they include less than 30 per cent of either gender. In France, political parties can lose ¾ of their public funding if the gender difference among candidates is more than 2 per cent. Likewise, in Italy, public funding to parties is reduced in proportion to the number of candidates exceeding the maximum percentage allowed for each gender; the 'premium' is then disbursed to those parties adhering to the law. With regard to efforts to ensure gender balance in parliamentary bodies, including leadership positions, in Sweden, there are informal conventions that ensure where a committee head is female, the deputy should be a male and vice-versa. In exercising its oversight powers, both Houses of the Swedish parliament must always consider gender-balance and gender equality in approving the appointment of executive positions, such as judgeships and Cabinet members. On measures to enable equal representation in committees, in Switzerland, parties ensure that women are represented in all parliamentary committees, groups and delegations as part of an informal practice that has become part of party culture. In France, it is convention to allocate leadership positions, such as vice-presidencies and chairs of standing committees, in the Senate as equally as possible.

Gender-sensitive human resources policies help sustaining gender balance in all parliamentary bodies and at all levels

Self-assessment question

• What measures are in place to create a gender-sensitive and family-friendly working culture in legislatures?

Why is it important?

Gender-sensitive parliaments are those that respond to the needs and interests of both women and men in their structures, operations, methods and work, and remove barriers that prevent women from fulfilling their potential. Obstacles to women's participation as full and equal members are often embedded within institutional

processes, practices and working cultures, reflecting, often unconsciously, entrenched societal attitudes towards and ideas about the proper roles and behaviours of women and men.

Human resource policies are a critical entry point for

introducing gender-friendly parliamentary working procedures. These can include provisions relating to sitting time, parental leave, proxy voting, as a means to and promote work-life balance. For example, parliaments can prohibit evening voting or late votes on sitting days, schedule votes as often as possible between Tuesday and Thursday to maximize time spent in constituencies, or establish fixed voting times and dates. Some parliaments and legislatures have moved to align sittings with the school calendar and holidays.

While parliamentary staff are usually subject to laws and regulations governing the civil service, this is not always the case for parliamentarians, who may not enjoy parental leave benefits. Parliaments can introduce measures to provide parental leave (preferable to maternity leave) or by allowing MPs to take paid leave. Parliaments can also consider encouraging men to take parental leave by specifically providing paternity leave. As parliamentary business must continue, measures can be introduced to substitute for MPs on leave. However, given that MPs have been specifically elected by voters, a more suitable means of may be to introduce proxy voting measures.

To support women and men caring for infants and small children, parliaments can earmark funds to ensure that proper facilities are in place to ensure both men and women can fully partake in all parliamentary proceedings. This may include the establishment of childcare or crèche facilities in the parliament, proper facilities to enable women to breastfeed, or family rooms.

Parliaments can also promote a gender-sensitive working culture through codes of conduct that promote gender-sensitive language and sanction gender-discriminatory

behaviour and speech, being careful to respect freedoms of speech and expression. Gender equality mechanisms would also benefit from being empowered to review such codes as well as broader rules of procedure on a regular basis, to identify discriminatory provisions, such as gender-biased dress codes for men and women and use of gender-insensitive language. Lastly, it is important that both grievance and disciplinary mechanisms are in place to enable discriminated parties to file complaints and to sanction offending members particularly in cases involving sexual harassment.

Gender mainstreaming and equality policies are also evolving to include progressive elements that reflect broader changes in society. It is important that parliaments and legislatures, as representatives of the population, reflect and channel positive societal developments. Some examples of the most recent efforts to enhance inclusion and gender equality in parliamentary bodies:

- Address gender-based discrimination on social media and combat cyber-bullying;
- Prohibit gender-based harassment and violence;
- Recognize and protect LGBTIQ rights;
- Address gender-bias in media, speech and communications products (websites, press releases, images, speeches);
- Promote a healthy work-life balance;
- Support gender equality in parenting.

What are the key actions to consider?

- Setting limits to voting times to promote work-life balance;
- Aligning voting in plenary as well as sittings with school calendars and holidays;
- Introducing parental leave provisions to allow both men and women to engage in childcare and rearing activities;
- Establishing childcare facilities;
- Providing breast-feeding facilities to enable new mothers to continue participating in parliamentary activities;
- Developing a code of conduct or ethics for MPs and staff that include provisions on gender-sensitive behaviour and language;
- Establishing and adequately resourcing grievance and disciplinary mechanisms;
- Reflecting progressive societal gender equality developments through policy provisions to secure LGBTIQ rights;

Organising seminars and gender training sessions addressing both men and women employed in the parliament and MPs on a regular basis about existing legal provisions, counselling facilities and initiatives taken by governmental, gender equality mechanisms and civil society organizations.

- Indirectly reinforcing gender roles and responsibilities (e.g. only providing 'maternity' leave);
- Focus of work-life balance efforts on women only;
- Lack of consequences for gender-biased behaviour or sexual harassment;
- Lack or insufficient reporting channels for incidences of sexual harassment.

Several OECD member state parliaments have adopted family-friendly provisions to promote work-life balance. The **Danish** parliament does not allow voting after 7:00pm on sitting days, while **Sweden's** parliament tries to avoid evening voting as well as votes held on Mondays and Fridays. In Finland, a motion was introduced to limit plenary sessions and parliamentary debates. The **Swiss** parliament has taken steps to align sittings with the school calendar and holidays.

Though civil service parental leave is usually provided only to parliamentary staff, some parliaments have adopted initiatives to introduce maternity, paternity or parental leave provisions. **Israel's** Knesset allows either parent to take 12 weeks of fully paid leave upon the birth of a child. The parliaments of **Denmark**, **Estonia**, **Iceland** and the **Netherlands** allow for substitution of parliamentarians on leave, while the **Portuguese** parliament provides for 'temporary substitution' without loss of pay for parliamentarians taking maternity or paternity leave. The **Australian** House of Representatives allows for proxy voting in cases where women are breastfeeding at the same time a vote is called, following a report undertaken by the Procedure Committee on Options for Nursing Mothers.

A number of parliaments have established crèche or childcare facilities. Both the **Swedish and German** parliaments provide crèche facilities for all parliamentary members and staff. **Scotland's** parliament has opened their daycare facilities to the children of members of the public visiting the premises. In Japan, the Secretariats of the House of Representatives and the House of Councillors have their own action plans to promote women's participation among their staff members and to support their child rearing.

Some parliaments have addressed different forms of gender-based harassment through policies, codes of conduct or specific resolutions. The **Canadian** Senate has adopted the Policy on Prevention and Resolution of Harassment in the Workplace that applies to all members and staff. The **Scottish** parliament's code of conduct requires that parliamentarians treat each other with dignity and respect, and states that "bullying and harassment, including any allegation of sexual harassment, [...] will be taken seriously and investigated." In **Mexico**, parliamentary members of staff who experience harassment can file a complaint with the Bureau of the Senate, which in turn coordinates with judicial units to redress such incidences. Mexico has also developed a single protocol for the prevention, attention and sanction of sexual harassment which contains specific regulations and preventive actions to promote an institutional culture of gender equality, a work environment free of violence and gender stereotypes, to contribute to access to justice and to inhibit any form of sexual harassment. The **Slovenian**, **Swedish**, and **Luxembourgish** parliaments have adopted sexual harassment provisions, and both of the latter parliaments also include grievance procedures for redress. The parliaments in **Sweden** and **Luxembourg** have also adopted policy provisions to protect the rights of members of the LGBTIO community.

In **Slovenia**, the President of the National Assembly can issue warnings when parliamentarians use gender-biased or derogatory language. Likewise, in March 2017, the European Parliament suspended an MEP for his use of sexist language; in addition to a suspension of 10 days, the MEP also lost his daily subsistence allowance for 30 days. Sweden has also adopted gender-related provisions governing cyber-bullying and use of social media.

Women's professional development and advancement is effectively fostered within parliaments

Self-assessment question

How effectively is women's professional development and advancement fostered within parliaments?

Why is it important?

Though women's representation in elected and public offices is slowly increasing, the 'glass ceiling' all too often remains firmly in place in terms of women's advancement, particularly to key decision-making positions.

Supporting and facilitating women's advancement can help break the glass ceiling and capture valuable voices, perspectives and expertise. This can be achieved through institutional policies as well as through institutional

support to initiatives of women and gender advocates. At the institutional level, ensuring equal opportunities for professional development as part of human resource policies and programmes is an important first step. Such policies may include measures to ensure women's representation in all capacity development initiatives, trainings and seminars; in all national and international events, such as delegations and participation in conferences; and in informal parliamentary initiatives. In addition, provisions can be included to ensure that professional and capacity development initiatives themselves support gender equality principles, for example, by actively seeking women's feedback on professional development topics, soliciting women trainers in public tenders, requiring trainers to abide by gender-sensitive principles and seeking gender balance among trainers/facilitators.

Various parliaments already organise induction training for new members, to ensure that all parliamentarians are aware of parliamentary procedures and can exercise core parliamentary functions effectively. Parliaments and public institutions can also support women's advancement through the establishment of mentoring or peer-to-peer knowledge and experience sharing, either by pairing experienced women parliamentary actors with newcomers or by building partnerships between women and men in the parliament.

A number of parliaments are increasingly establishing cross-party bodies – gender or women's caucuses, clubs, networks, reference groups and friendship groups – that serve to support gender equality efforts and facilitate women's advancement through capacity development. Whether formally recognized in the rules of procedures or parliamentary statutes or not, such entities are playing an important role in highlighting gender discriminatory behaviours and practices.

In addition, building the gender mainstreaming capacity of all members and staff also serves as a means to institutionalise gender equality learning. This may be organised through parliamentary gender equality bodies or in partnership with external experts, and can take the form of mandatory gender equality training (as part of induction trainings, for example, or as a component of the professional development curriculum). It would be important to encourage the participation of parliamentary leadership in such trainings, or in specialised courses specifically targeting decision- makers in order to develop model behaviour for all members and staff to follow.

What are the key actions to consider?

- Institutionalising equal opportunities for professional development in human resource policies;
- Ensuring the gender-sensitivity of trainers and capacity development topics;
- Seeking the input of gender experts in the development of training programs and curricula;
- Gender-sensitising induction trainings for new MPs on core parliamentary functions, procedures and 'rules of the game';
- Including parliamentary staff in gender capacity development initiatives;
- Institutionalising parliamentary gender learning through mandatory gender mainstreaming capacity development;
- Requiring the participation of parliamentary leadership in general or specialised gender equality trainings.

- Insufficient requirements for gender training;
- Reserving responsibility for gender training only for gender equality mechanisms;
- Uneven mainstreaming of gender considerations in the organisation, monitoring and evaluation of all capacity development efforts;
- Insufficient consideration of possible gender roles and stereotypes in capacity development programmes (e.g., women as gender trainers; men as trainers in security and defence);
- Ignoring informal practices into account when transferring knowledge.

The parliament of New Zealand has established a mentoring system linking incumbents and new parliamentarians. This system has proven useful in building the skills and capacities of new women members in particular, providing them with insight into the informal 'rules of the game' of the parliament. The Swedish Speakers' Reference Group arranges seminars and workshops on gender equality for all parliamentarians, officials and staff and arranges a large public seminar on a yearly basis on a gender-related topic.

The Austrian parliament supports equal opportunities for the advancement of parliamentary staff through the development of a formal Advancement Plan, which consists of measures to ensure equal access to training opportunities, measures to ensure the involvement of senior managers and heads of departments in training activities, and the nomination of an individual to oversee equal opportunities in advancement and awareness raising. To support women's advancement within the administration of the German parliament, the Bundestag organises special and advanced training programmes specifically for women.

In many parliaments, political parties drive professional development and women's advancement initiatives for their members. In the United Kingdom, for example, the Fabian Women's Network organises awareness raising and capacity development activities on the margins of party Congresses and works closely with other groups and factions of the Labour Party to promote joint interests, such as women's entrepreneurship. The Fabian Women's Mentoring Scheme, established in 2011, encourages young women to apply to be mentored by a senior woman politician for ten months; the program includes study trips to the London and European parliaments. The Finnish Network of Women Parliamentarians supports women to attend international conferences on gender equality to develop networking skills, invites public speakers to update members on political issues, and has engaged with the network of male MPs established to combat gender-based violence and domestic violence. Between 2009 – 2015, Greece implemented a training programme at the local level in view of increasing the number of women who stand for election. This initiative was developed complement the 2001 quota law which didn't bring about effective change on its own. These training sessions are expected to play a decisive role in gender mainstreaming at municipal and regional levels.

To institutionalise and publicise learning on gender equality and women's representation, the United Kingdom parliament hosts a website on women and parliaments, containing resources, publications, assessments, data and updates on parliamentary efforts to achieve gender equality. It contains information on historical efforts to realise women's political rights, includes a Further Reading section that features handbooks and manuals to help women exercise their political voice, uploads all parliamentary reports dealing with gender and women's rights, including assessment reports, external reports and studies, and publicises reports on gender-related parliamentary events and speeches.

GENDER-SENSITIVE PUBLIC EMPLOYMENT SYSTEMS

Equal representation of men and women in the public sector is an essential factor for gender-responsive policies and for quality service delivery. Diversity allows for more brainpower, ideas and approaches to identifying and solving problems. Fostering diversity in the public sector also contributes to strengthening trust in government by portraying it as responsible, responsive and legitimate. To enhance gender equality in public employment a number of measures and policies need to be undertaken on the level of access to employment and career development, but also in terms of overall employment and work conditions enabling both men and women to fully contribute to the goals of the civil service. This section of the Toolkit aims to provide executive leadership, senior officials and HR managers across public administrations with a strategic framework for analysis, action and monitoring to realize a flexible, transparent, fair and merit-based civil service, ensuring equal participation of men and women in the public workforce and in decision-making, and gender-sensitive public workplaces. This section of the Toolkit includes:

- Enablers for gender-sensitive public employment systems
- Leadership and executive accountability
- Gender-sensitive comprehensive public employment systems
- Addressing gender wage gaps and occupational segregation

4.1. Enablers for Gender-Sensitive Public Employment Systems

KEY PROVISION OF THE OECD RECOMMENDATION ON GENDER EQUALITY IN PUBLIC LIFE

- IV. RECOMMENDS that Adherents take adequate measures to improve the gender equality in public employment. To this effect, Adherents should:
- 1. Promote the flexibility, transparency, and fairness of public employment systems and policies to ensure fair pay and equal opportunities for women and men with a mix of backgrounds and experience.

4.1.1. Priority checklist for enablers for gender-sensitive public employment systems

■ Whole-of-government civil service legislation, policies and values have clear and specific provisions for gender equality

4.1.2. Self-assessment tool

Whole-of-government civil service legislation, policies, and values have clear and specific provisions for gender equality

Self-assessment question

- Is gender equality clearly and specifically referred to and defined in the country's civil service legislation and public employment policies?
- Do the civil service values and principles integrate and promote gender equality in public employment?

Why is it important?

Public employment gender equality policies and actions are enabled by:

- Strong political leadership, vision and commitment to gender equality;
- Whole-of-government civil service legislation and policies with specific provisions for gender equality;
- Civil service values and ethics code embedding provisions for diversity and gender equality.

These elements are essential for effectively engaging and achieving gender equality in public employment. Indeed, political will and specific legislation are among the two most important success factors in gender mainstreaming according to the 2011 OECD Survey on National Gender Frameworks, Gender Public Policies and Leadership.

Strong political leadership, vision and commitment in favour of gender equality are important to set the tone and send a clear message about its importance. Government and political leaders have an important role to set an example by enhancing gender equality in their own political formations and in Parliament's representation, as well as by making nominations that ensure equal access to the political executive, the judiciary, the senior civil service, the supreme audit bodies, etc. Government capacity to overcome gender gaps in the public sector and beyond is linked to the effective design and implementation of gender-responsive and evidence-based policies across all economic and social sectors.

The importance of gender equality in public sector employment reaches beyond the strict economic and organisational outcomes. Equal representation of men and women in the public sector is an essential factor for gender-responsive policies and for quality service delivery. Diversity allows for more brainpower, ideas and approaches to identifying and solving problems. Fostering diversity in the public sector could help to strengthen trust in government by portraying it as responsible, responsive and legitimate, and may also contribute to national cohesiveness.

Having gender equality be clearly defined and referred to in civil service legislation and public employment policies can facilitate integration and promotion of fairness, diversity, representativeness, and gender equality in public employment systems. Recent evidence suggests that progress made in narrowing gender gaps in the public sector can be associated with proactive measures implemented to ensure gender equality.

Most OECD countries have adopted a broader, comprehensive gender and/or diversity legislative and policy framework to embed gender considerations in government-wide policy making and service-delivery processes. Legally bound clear expectations for a diverse public sector workforce along with sound accountability measures constitute an indispensable first step for gender equal public employment systems.

Moreover, civil service values and principles serve as critical aides in gender equality advances. Strengthening fundamental civil service values and principles - such as merit, diversity, and representativeness - has very likely contributed to the increase in the number of women in public sector employment and was thus a step towards better gender balance in public employment. Enhanced diversity and representativeness, including gender, are a matter of good governance and, as such, can lead to an improvement of citizens' trust in government and better relationships between citizens and public institutions. Meritbased recruitment and career promotion are key to providing men and women with access to public employment and opportunities for career development and growth. The merit principle involves the requirement that public employees be recruited, selected and promoted under conditions of political neutrality, equal opportunity, and competition on the basis of merit. Establishing institutional safeguards for civil service values and principles and associated accountability mechanisms is an important condition to their sustainability and vitality.

What are the key actions to consider?

- Developing a whole-government compelling, outcomebased vision for gender equality in the civil service, also as part of the broader efforts to promote inclusion and diversity;
- Integrating gender equality perspectives into the development of all civil service and public employment policies, regularly conducting gender-based analyses;
- Ensuring political commitment to civil service gender equality policies by engaging politicians and parliamentarians in the discussion and promotion of civil service gender equality legislation and policies, as well as their contribution to good governance;
- Engaging men and women in developing policies to ensure gender equality within public employment, providing all groups with opportunity to contribute their views;
- When designing civil service legislation and policies, developing a broader vision of diversity and gender equality, including, when appropriate, the examination of a range of other intersecting identity factors (such as age, cultural background, and ability);
- Ensuring that legislation and policy development with regard to gender equality in public employment are evidence-based, supported by recent and relevant data and research;
- Developing and promote policy mechanisms to continuously ensure universally safe, healthy and supportive work environments for all public servants, as well as mechanisms to enforce those provisions to be accessible to all;
- Regularly assessing the implementation of policies to foster gender equality within public employment based on relevant and up-to-date data and information;
- Highlighting the civil service's merit and gender equality principles in public sector branding to attract new talent in public employment and encourage others to follow suit.

- Putting in place legislation and policies to foster gender equality within public employment that go unheeded;
- Piecemeal approaches in public sector gender equality legislation and policy;
- Legislative and policy objectives that are unrealistic or vague;
- Adopting public sector gender equality legislation and policies that are not suited to the specific context of a country, region or organisation. Existing models should stimulate the consideration of new ideas, which countries adapt to their conditions;
- Engaging a limited range of traditional stakeholders, always listening to the same voices and avoiding new views and ideas while developing public sector gender equality legislation, policies and initiatives;
- Limited gender-based analysis skills and absence of mechanisms for monitoring the impact of gender equality and mainstreaming initiatives within the public sector.





Australia

The Australian Public Service has recently adopted its Gender Equality Strategy for 2016-2019. The Strategy notably addresses gender imbalance across Australian Public Service at all levels and in all agencies. It has a strong focus on leadership, flexibility in working arrangements, and innovation. The Strategy presents a new approach to implementing gender equality in the Australian Public Service combining culture change, practical initiatives, evaluation and showcasing best practices. The Strategy builds around five pillars:

- Driving a supportive and enabling workplace culture;
- Achieving gender equality in APS leadership;
- Working innovatively to embed gender equality in employment practices;
- Increasing take-up of flexible work arrangements by both men and women;
- Measuring and evaluating actions.

To support the implementation of the strategy, the Australian Public Service Commission has developed a practical implementation guide that comprises a toolkit. Resources, factsheets, tools and good practices are made available online to assist agencies and staff in strengthening and promoting gender equality in the workplace.

Source: Australian Government (2016), Balancing the future: The Australian Public Service Gender Equality Strategy 2016–19 https://www.apsc.gov.au/data/assets/pdf_file/0017/80117/FINAL-Balancing-the-future- the-Australian-Public-Service-gender-equality-strategy-2016-19.pdf

4.2. Leadership and executive accountability for promoting gender equality in public sector

KEY PROVISION OF THE OECD RECOMMENDATION ON GENDER EQUALITY IN PUBLIC LIFE

Establish clear institutional roles and responsibilities for promoting gender balance in the public sector, including independent recourse and appeal mechanisms, which should be adequately funded, resourced, and linked to executive teams to ensure their effectiveness.

Raise awareness of gender equality considerations among public sector managers and enhance management and executive accountability to ensure gender balance at all levels and occupational groups, and deal with gender equality issues in workplaces, including through performance management frameworks.

4.2.1. Priority checklist for leadership and executive accountability for promoting gender equality in public sector

- Institutional roles and responsibilities for promoting and monitoring gender balance in public employment are well defined, with clear and well-funded lines of accountability
- Executive accountability is clearly defined and well embedded in performance management and recognition systems
- Independent and efficient recourse and appeal mechanisms exist and are well known by all public servants

3.1.2. Self-assessment tool

Institutional roles and responsibilities for promoting and monitoring gender balance in public employment are well defined, with clear and well-funded lines of accountability

Self-assessment question

- Is there a whole-of-government institutional framework with clearly identified roles and responsibilities and lines of accountability for promoting and monitoring gender balance in public employment?
- Do responsible institutions or units have clear mandates to lead gender-related initiatives in the public sector?
- Do responsible institutions have the capacity (adequate and sustained funding, human and material resources, etc.) to execute their mandate?

Why is it important?

A coherent institutional framework is the key driver of achievement of gender equality objectives within public workforce and workplace. It also provides for a clear accountability for the outcomes of gender equality initiatives across the public sector. Gender equality objectives in civil service employment can only be realised if all relevant institutional players are assigned clear responsibilities, lines of accountability, and adequate resources to undertake their responsibilities. Absence of one or more of these elements will lead to unsatisfactory outcomes in gender equality in public employment.

The institutional players for advancing gender equality in public sector generally include: central structures of civil service management who are generally charged with coordination and monitoring of HRM procedures and policies across government (for example, central HRM units, Ministries, Agencies); individual ministries/agencies/departments/organisations; leadership and senior management across ministries/agencies/departments/organisations; public sector employees (at the appropriate levels of government); and finally gender equality support mechanisms.

Central structures of civil service management are strategically placed to have a bird's eye view of management of gender equality in public sector. They can spearhead the process of fostering gender equality through:

- developing/proposing in consultation with relevant stakeholders – gender equality legislations, policies and strategies in public employment;
- establishing gender-responsive performance appraisal systems (see section below on executive accountability);
- supporting the implementation of gender equality policies and strategies at the level of individual ministries by providing guidance and policy advice (e.g., by toolkits, networks, trainings, etc.);
- supervising the implementation of gender equality policies by clear reporting requirements from individual ministries/departments/organisations.

At the individual organisations' level, senior management can play an important role in implementing governments' gender equality objectives within their workforce and workplace. Central gender equality institutions and support units within individual ministries/departments/ organisations can play a key role in supporting the achievement of gender equality objectives by providing guidance and advice.

What are the key actions to consider?

- Identifying roles, responsibilities and clear lines of accountability to advance gender equality in public sector:
- Developing monitoring mechanisms to facilitate the implementation of gender equality objectives across the public sector to ensure gender equal public workforce and workplace.

What are the pitfalls to avoid?

- Positioning gender equality work as a voluntary activity within individual public organisations;
- Limiting gender equality oversight powers of central structures of civil service management;
- Neglecting the development and the training of human resources responsible for gender equality policies and initiatives

GOOD PRACTICE EXAMPLES



Australia

The Australian Public Service Commission (APSC) played a leading role in developing the Australian Public Service Gender Equality Strategy 2016-2019. It also has a supervision role in evaluating and reporting on the Strategy's progress. According to the implementation guide developed by APSC to ensure effective implementation of the Strategy, Government agencies are asked to collect and provide data as requested when evaluating and reporting on progress and objectives. The strategy further provides agencies (including leaders, managers and employers) with roles, responsibilities and lines of accountability integrated within quantitative and qualitative requirements.

Extract from the APSC Strategy on Gender Equality: Measurement and Evaluation

Honest and timely reporting will drive the necessary focus, resources, and capability required to achieve gender equality across the APS. Evaluation and measurement will highlight problematic areas in agencies and ensure the sustainability and effectiveness of gender equality initiatives. Steps:

- Agencies must evaluate their current gender balance across classifications and work areas. This includes appraising organisational culture and reviewing programmes, policies, guidance and training to address unconscious bias;
- Agencies will review performance assessment processes and performance indicators across all levels of management to ensure a range of skills are valued and rewarded;
- Where targets are not being met, leaders, managers and supervisors will engage in honest conversations with their staff about progress towards gender equality and workplace flexibility;
- Agencies will monitor their progress against the Government's 50 per cent board representation target, at both agency level and individual board level, providing data to the Office for Women for the annual Gender Balance on Australian Government Boards Report, and as requested;
- Agencies will monitor their progress against actions taken under the strategy and adjust their approach as required;
- The APSC will evaluate and report on APS progress towards gender equality. Agencies will contribute data to the APSC as required.

Source: Australian Public Service Gender Equality Strategy 2016-19, http://www.apsc.gov.au/data/assets/pdf_file/0017/80117/FINAL-Balancing-the-future-the-Australian-Public-Service-gender-equalitystrategy-2016-19.pdf

Executive accountability for the outcomes of gender equality efforts is clearly defined and well embedded in performance management and recognition systems

Self-assessment question

- Is executive accountability for gender equality in public employment clearly defined in gender-related policies?
- Is it embedded in performance management and recognition systems in public sector organisations?

Why is it important?

Executive accountability is a key success factor in the implementation of gender equality policies and initiatives. Well-defined accountability mechanisms for promoting and monitoring gender balance, at organisational and individual levels, not only engage leaders and managers, but also constitute a vital incentive for desired change. In contrast, diffused accountability (e.g., when gender equality is presented as everyone's responsibility), may be perceived as no one's accountability.

Effective accountability reinforces legal provisions in favour of gender equality and equity. In contrast, ineffective accountability may act as a dissuasive measure for employees seeking recourse in cases of unfair treatment.

Integrating targets for gender equality into the performance agreements of senior and middle managers serves as one of the ways to enhance accountability. These could include hiring targets, or targets for promotion to higher ranks, or attainment of career or leadership development programmes, etc. Using performance management systems

to establish clear accountabilities at all levels of the organisations can help overcome gender balance barriers. Recognition systems can be used to reinforce positive action in enhancing gender equality.

Raising awareness about gender issues within the public sector as an employer is an important aspect of executive accountability. For example, managers do not always recognise that men and women are treated differently in the workplace and that they face different challenges during hiring and promotion processes. Providing gender-related training can enhance managers' awareness and thus contribute to the promotion of gender diversity and balance.

Regular reporting on gender issues and the attainment of gender objectives can deepen executive accountability; furthermore, it offers opportunities to rethink and revisit gender equality strategies and actions and to potentially improve gender outcomes. Employee engagement surveys can also provide important insights about executive effectiveness in gender balance initiatives.

What are the key actions to consider?

- Clearly defining and widely communicating executive accountability;
- Developing gender equality indicators and integrate gender balance targets into the performance agreements of senior and middle managers;
- Using performance management and recognition systems to promote executive accountability for gender balance; develop incentives for meeting gender-balance performance objectives;
- Providing gender-related training to all managers and people carrying accountability for the development and implementation of gender policies;
- Integrating appropriate reporting mechanisms to enhance executive accountability;
- Developing coaching and mentoring programmes to assist executives with gender-related issues;

 Using employee engagement surveys to gather perception data about executive effectiveness in promoting gender equality.

- Diffusing accountability for gender equality: everyone's responsibility becomes no one's accountability;
- Considering that all managers are aware and knowledgeable of gender biases and their impact on their management activities;
- Not considering the impact of unconscious gendered biases on organisational culture and performance.



Canada: Employment Equity Policy and Management Accountability Framework

The Employment Equity Policy was first introduced on October 6, 1994. The policy states that the department must "hold management at all levels accountable for the implementation of employment equity by integrating employment equity objectives into managers' accountability statements and performance assessments".

In line with this policy, deputy heads of departments and agencies are accountable for the results and progress in achieving equitable representation within their own organization. Hiring managers have direct responsibility to increase representation through a sub-delegated model for staffing, which includes internal appointments, recruitment from outside of the public service, positive practices and inclusive work environments, learning, development and retention of equity group member.

The performance of deputy heads is assessed annually through the Management Accountability Framework, and overall performance on employment equity representation is reported on to Parliament in the report on Employment Equity in the Public Service of Canada.

Sources: Government of Canada. Employment Equity Policy https://www.tbs-sct.gc.ca/pol/doc- eng.aspx?id=12543; Management Accountability Framework - https://www.canada.ca/en/treasury-board-secretariat/services/management-accountability-framework.htm

Independent and efficient recourse and appeal mechanisms exist and are promoted and known by all public servants

Self-assessment question

- Are there independent and efficient recourse and appeal mechanisms to enhance gender equality?
- Are those mechanisms communicated to and understood by all civil servants?

Why is it important?

Sound legislation and policies promote positive action in gender equality. However, law and policy reinforcement also requires the existence of efficient oversight mechanisms, which are important elements of a gender equality accountability. Such oversight mechanisms exist in many OECD countries and they act both as preemptive (prevention) or remedial (recourse) institutions. These mechanisms are often provided by independent institutions, such as human rights commissions, supreme audit institutions, ombudsperson offices or other bodies responsible for overseeing and monitoring gender equality legislation and policies' implementation. They provide independent recourse to complaints related to gender-based discrimination or other injustice to public sector employees and/or to a larger population. Such oversight institutions should not only be entirely independent but must also have sufficient authority over government ministries as they provide checks on various government entities. Having rigorous recourse mechanisms in place is a key condition for the longevity and sustainability of gender equality initiatives, even during periods of change in the political context.

The availability of such recourse and appeal mechanisms to all employees of the public sector is important to ensure progress in gender equality; yet, to be effective, they have to be promoted to and well-known by all public sector's employees and executives.

Regular gender-related reporting from oversight institutions, and data and knowledge derived from recourse and appeal cases can provide sound evidence for adjusting and improving gender equality actions and priorities in the civil service. As such, they can play a strategic role in gender equality advancement not only in the civil service but also in all sectors of national economies.

What are the key actions to consider?

- Establishing effective and independent recourse and appeal mechanisms on gender equality in the public sector;
- Promoting a safe climate to use the recourse and appeal mechanisms on gender equality, without repercussions, including the provisions for the protection of individual public employees who report violations of gender equality policies and legislation;
- Developing an awareness campaign of gender equality legislation and policies, including recourse and appeal mechanisms;
- Incorporate questions about the awareness of available gender-related oversight and recourse mechanisms in civil service employee engagement surveys;
- Include the topic of gender equality legislation and policies, recourse and appeal mechanisms in civil service training modules (in-person or e- learning);
- Including data and information about gender-related recourse and appeal mechanisms and corrective measures taken in response to gender discrimination or inequity in HRM reports.

What are the pitfalls to avoid?

- While developing gender equality policies, focus exclusively on positive action without giving appropriate attention to reinforcement mechanisms;
- Avoiding to inform and report on the topic of genderrelated recourse and appeal mechanisms;
- Underestimating the value of data and knowledge, derived from oversight institutions' reports, to design appropriate improvements to existing gender equality policies and initiatives.



GOOD PRACTICE EXAMPLES

Independent Institutions for Protection from Discrimination



Norway: Universal Anti-Discrimination Ombud and Tribunal

In Norway, the Equality and Anti-Discrimination Ombud (the Ombud) Act stipulates that the Ombud, as an independent public administrative agency, shall work to promote genuine equality irrespective of gender, ethnicity, national origin, descent, skin colour, language, religion or belief in all areas of society.

The Anti-Discrimination Tribunal (the Tribunal) is an independent public administrative agency that consist of a chairperson, a deputy chairperson and six other members. There shall also be four deputy members.

The Ombud and the Tribunal monitor and contribute to the implementation of the Act of 9 June 1978 No. 45 relating to gender equality.

The Ombud also monitors that Norwegian law and administrative practice are in accordance with Norway's obligations pursuant to the United Nations International Convention on the Elimination of All Forms of Discrimination against Women of 18 December 1979. The Tribunal deals with cases that are brought before it, including cases regarding breaches of the Gender Equality Act.

Unless otherwise provided, the Public Administration Act applies to the activities of the Ombud and the Tribunal.

Source: The Act on the Equality and Anti-Discrimination Ombud and the Equality and Anti-Discrimination Tribunal, https://www.regjeringen.no/en/dokumenter/The-Act-on-the-Equality-and-Anti-Discrim/id451952/

Austria: Equal Treatment Commission for federal public servants

Based on the Federal Act on the Equal Treatment Commission and the Ombuds Office for Equal Treatment (ETC/OOEC Act, Federal Law Gazette No. 108/1979 as amended in Federal Law Gazette I No. 107/2013), the Equal Treatment Commission was set up to scrutinize matters relating to discrimination under the Equal Treatment Act in Austria. It is a special institution designed to support labour, social and civil courts; among other things, it ensures the equal treatment between women and men in the fixing of remuneration.

Thus, the Senates of the Equal Treatment Commission – when requested to do so by persons entitled to bring cases before it – investigate whether the equal treatment precept has been violated. They may also initiate investigations on their own authority within their terms of reference.

Source: ETC/OOEC Act, Federal Law Gazette No. 108/1979 as amended in Federal Law Gazette No. 107/2013 http://oesta.av.at/site/6814/default.aspx

4.3. Gender-sensitive public employment systems

KEY PROVISION OF THE OECD RECOMMENDATION ON GENDER EQUALITY IN PUBLIC LIFE

Promote merit-based recruitment; consider positive policies and practices to ensure a balanced representation of men and women in each occupational group in public sector employment; and, develop concrete measures to ensure the effective removal of the implicit barriers within hiring and staffing processes, where appropriate and necessary.

Systematically monitor gender balance in public institutions, including in leadership positions and different occupational groups, through regular data collection, such as the use of employee surveys, and reassess its alignment with overall gender equality objectives and priorities, taking into account the results of evaluations.

4.3.1. Priority checklist for gender-sensitive public employment systems

- Recruitment, selection and hiring processes are guided by gender equality principles
- Workforce development, promotion, and succession planning embed gender equality objectives
- Work-life balance and family-friendly policies and practices are available and equally used by men and women, including at the top
- Evidence to achieve and sustain gender sensitive public employment is systematically generated
- Implicit barriers to gender equality within public employment systems are removed through affirmative policies and actions

4.3.2. Self-assessment tool

Recruitment, selection and hiring processes are guided by gender equality principles

Self-assessment question

- Is there an explicit requirement for the recruitment, selection and hiring processes to be guided by gender equality principles?
- Are there specific measures in place ensuring the promotion of merit-based recruitment and staffing processes?
- Are public employment recruitment and staffing practices continuously monitored and evaluated for gender balance?

Why is it important?

Gender equality is an important element of a representative public sector. A diverse and gender balanced public sector is also associated with higher productivity and creativity, more sensible policy design, more inclusive policies and programmes, improved public confidence in government and public administration.

Diverse and gender balanced public sector can also facilitate sector's branding and renewal. While the public sector is seen as more women and family-friendly, compared to the private sector, evidence suggests the persistence of some systemic barriers (e.g., caregiver bias) in hiring and staffing processes. Removing these barriers (which should also include the encouragement of men to more equally share the unpaid carework) and promoting merit-based recruitment and staffing processes can help to attract new talent both at the entry and management and leadership levels. Targeted recruitment campaigns also have their place in improving public employment gender balance. Making corporate culture more inclusive of both women and men

is also found important in attracting and retaining public employees. Transparent and merit-based recruitment has a strong potential to increase gender equality in the public sector. Basing the recruitment and staffing on merit (i.e. on qualifications, skills and competencies) can increase the access and the opportunities to public employment of men and women of diversity of backgrounds.

In many countries, the public sector is the largest national employer. In light of its role as the developer and implementer of public policies, public sector is associated with the obligation to act as a model employer, including in promoting gender equality. Therefore, it is crucial that the public sector embeds and exemplifies gender equality in its own employment policies. Strengthening transparency and meritocracy in recruiting and staffing processes will also support increases in the number of women in leadership positions and thus, further improve the gender equality in the public sector and beyond.

What are the key actions to consider?

- Establishing clear accountability mechanisms in public sector institutions for promoting and respecting gender balance and diversity in recruitment and hiring processes;
- Including gender balance among key objectives in human resources management strategic and operations plans;
- Strengthening transparency and meritocracy in recruiting processes to enable qualified candidates to compete for senior level positions;
- Developing concrete measures to ensure the effective removal of the systemic barriers within hiring and staffing processes, including caregiver bias in employment decisions;
- Considering incorporating gender equality targets
 quotas in senior leaders and middle managers' performance agreements for recruitment and retention

- of employees from under- represented in public employment groups;
- Reporting regularly on meeting recruitment and hiring targets;
- Regularly assessing the public sector workforce for gender balance, in all job categories and levels;
- Actively promoting a diverse public sector workforce to attract new talent to the civil service.

- Insufficient recognition of gender biases in recruitment and hiring processes;
- Omitting to provide free-of-gender-bias specialised training to public sector recruiting and hiring managers.



Canada

Canada has adopted an initiative by the Public Service Commission of Canada to test the sustainability and effectiveness of applying name-blind recruitment techniques in the federal public service. The project will compare outcomes associated with traditional screening of applicants with screening in which managers are blinded to applicants' names. Six departments are taking part in the initiative which aims to reduce any unconscious bias in the hiring process and to strengthen diversity and inclusion in the public service by attracting, hiring and retaining the full range of talented people.

Source: https://www.canada.ca/en/treasury-board-secretariat/news/2017/04/what_s_in_a_namename-blindrecruitmentcomestotheaovernmentofcanad.html



France: A verification process on the non-discriminatory nature of recruitment

In France, a Memorandum of Understanding on the professional equality between women and men in the civil service, signed in 2013, has determined the following measures for the verification process on the non-discriminatory nature of recruitment:

- Members of the jury for professional exams and members of selection committees must be able to report on their evaluation;
- Specific training will be available for members of the jury for professional exams and administration representatives, e.g.:
 harmful stereotype awareness; fight against discrimination;
- Gender-disaggregated data on job candidates (registered, present, eligible, and admitted) must be published at the end of each
 recruitment process. The same will apply to internal promotions;
- Selection committees and professional exam juries will have to respect a minimal quota of 40% for either sex;
- The presidency of juries and selection committees will alternate equally between women and men.

Source: Protocole d'accord relatif à l'égalité professionnelle entre les femmes et les hommes dans la fonction publique, 201:

Workforce development, promotion, and succession planning embed gender equality objectives

Self-assessment question

- Do public sector workforce development and career promotion actions reflect gender equality policies and objectives?
- Do organisations' succession plans promote gender equality action by embedding specific targets for all levels and occupational groups?

Why is it important?

Workforce development and talent management can provide effective mechanisms to improve gender equality action. Their effective use can provide a platform for harnessing and disseminating organisational knowledge and for gender policies' implementation dialogues. Comprehensive learning programmes and culture change activities can drive and

promote a culture of diversity and inclusion. They also enhance civil service values and principles.

The objective of workforce development and talent management programmes is to assist employees with the development of career plans and key leadership competencies, and to help them succeed in increasingly challenging assignments. Leadership development programmes, coaching, sponsorship and mentoring opportunities, increased visibility and exposure to senior leaders are among the most-effective measures to enable career progression for both women and men.

Maximising the use of talent in the economy in general and in the public sector in particular is important to achieve inclusive growth and to foster national and sector's competitiveness and resilience. Proactive talent management requires identification of high potential and high performing men and women and aims to support them in their leadership career.

Succession planning (i.e., aligning current talent development with future leadership needs) can play a critical role in breaking the glass ceiling still present at the higher levels of the public sector. Specific succession planning actions, such as target setting, can further the advancements in this field. They can also foster career aspirations for underrepresented groups, such as women in

double disadvantaged position, women with disabilities or members of ethnic or racial minorities.

Implementing more elements of performance-based, instead of tenure-based, promotions based on robust performance measurement frameworks can positively impact gender inequalities. Promotion processes that are based on merit and fairness can also help dismantling barriers for caregivers. They can be supported by studying caregivers' career patterns and by existing research evidence of evaluation bias against women's task competence and potential, meaning they may be less likely to be identified for leadership development programmes and positions.

Comparable to other human resources management activities having an impact on gender equality to achieve effective outcomes, the workforce development and talent management, promotion and succession planning programmes and initiatives would need to be reinforced by well- defined roles and responsibilities, and clear accountability.

What are the key actions to consider?

- Developing and review talent management initiatives and succession planning from gender balance perspectives (e.g., focusing on improving the environment in which women work rather than only focusing women; addressing various barriers to women's access to leadership);
- Promoting gender balanced selection and participation in leadership and management development programmes;
- Designing policies and leadership development programmes based on evidence and recent research to avoid biases and stereotypes;
- Establishing mentoring programmes for women in leadership pipeline;
- Fostering senior leaders' commitment to gender balanced workforce development and promotions;
- Defining accountability for gender equality in talent management and succession planning.

- Limited recognition of the existence of unconscious biases and the resultant stereotypes about gender and leadership;
- Insufficient communication on the importance of gender balance in leadership positions;
- Excluding employees working part-time or on other flexible arrangements from promotion and career planning.





Leadership and Training Programmes for Women: Ireland

Ireland's National Women's Strategy 2007-2016 and the W-LEAD Women in the Lead – Leadership, Engagement, Advancement and Development programme, a pilot cross-Departmental mentoring and leadership development programme for female Principal Officers in the Civil Service, have been considered a great success: while targets for female representation at the Assistant Principal and Principal Officer grades were originally set at 33% and 27% respectively, both targets have been exceeded with women representing 42% of Assistant Principals and 36% of Principal Officers at the end of 2014. Each of the 16 Government Departments participated in the W-LEAD pilot programme; each participant received executive coaching, mentoring and leadership development training. The W-LEAD programme supports career progression and professional development and helps participants to devise a personal plan or strategy for career advancement within the Civil Service.



Cross mentoring in Austria

Since women should be equally represented in all spheres of the public sector, the Cross-Mentoring Program aims to facilitate their access to top positions. Hence, it focuses on motivated, career-minded female employees. Initiated by the pilot project "Mentoring for Women" in 2000, the Cross-Mentoring Program has been launched in March 2005 and is coordinated by the Directorate General III of the Austrian Federal Chancellery in cooperation with fellow staff developers of the other Federal Ministries and the Parliamentary Administration. This personnel development tool allows participating Civil Service staff to take stock of where they stand in order to further progress towards a specific career objective to be defined as part of the program. The program's defining feature consists in managers (i.e. mentors) supporting their colleagues from other Ministries (i.e. their mentees) in achieving their particular goal. The mentors share their own know-how and experience, give tips on career planning, and facilitate entry to professional networks. In addition to working on developing their careers in tandem with their mentors, mentees thus have the additional opportunity to network across Ministry boundaries, for example during workshops and networking meetings. The Cross-Mentoring scheme is constantly being evaluated and improved in order to meet the needs of mentors and mentees as much as possible.

Sources: Government of Ireland (2007), National Women's Strategy 2007-2016. Initiatives to support the achievement of gender balance in decision-making roles in Ireland http://www.justice.ie/en/JELR/Pages/PR15000474; OECD(2017), OECD Survey on Gender Equality in Civil Service

Work-life balance and family-friendly policies and practices are available and equally used by men and women, including at the top

Self-assessment question

- Do existing policies, workplace practices and culture in the public sector support work-life balance, including at the top levels of management?
- Do family-friendly policies and practices encourage equality between men and women by including incentives for men to take available care leave and flexible work entitlements?

Why is it important?

Work-life balance policies and initiatives are important milestones in the development of a diverse public sector workforce and to higher women's employment rates. They can also improve public perceptions about the public administration and therefore have a positive impact on public sector's recruitment and retention efforts. Worklife balance policies and practices also play an important

role in increasing public employees' and public sector's productivity, which leads to improved quality of services provided to citizens. On the contrary, significant work-life conflicts can lead to employees' absenteeism and stress, with excessive direct costs for the organization.

Offering flexibility options to public employees, men and

women, mothers and fathers, allows for better family decisions. It also promotes better mental and physical health. On the contrary, research evidence shows that heavy responsibilities for elderly care, in the absence of appropriate support, increase the likelihood of poor health outcomes for employees (Duxbury and Higgins, 2003).

While work-life balance policies and initiatives try to promote an equilibrium in public employees' lives, very often their use is seen as detrimental to employees' career aspirations and therefore have a negative impact on employee's career progression. Consequently, arrangements such as job sharing, part-time, reduced hours or term-time work, sick leave for a family member, are mostly used by low-level, low-paid, predominantly female workers in clerical and lower administrative jobs and are very rarely used at the top level of public sector organisations. A deep cultural change is needed to enhance the use of work-life balance measures by men and senior managers.

What are the key actions to consider?

- Elaborating strategies to change the current perceptions about work-life balance measures – including at senior management levels - used mainly by low-level and lowincome groups of employees;
- Developing deeper understanding and responsive actions about the perceptions of detrimental impact of the use of work-life balance measures on employees' career aspirations;
- Incorporating part-time and other time flexibility options in career patterns; ensure that employees who use workplace flexibilities are not penalised for doing so;
- Facilitating continuous support systems for family (child, disabled, elderly) members' care to enable women's and men's full participation in the workforce and empower men to take on more family-related responsibilities;
- Promoting part-time as a temporary rather than permanent solution for employees with family obligations;
- Developing polices and transition paths supporting the move from part-time work to full-time.

- Insufficiently funded and resources policies and programmes promoting work-life balance;
- Promoting performance management systems which directly or indirectly penalise the employees using parttime work or other family-friendly work arrangements;
- Linking acceptability of work-life balance measures only to lower-level, low-paid positions;
- Indirectly reinforcing gender roles and responsibilities (e.g. only providing 'maternity' leave);
- Insufficient encouragement of fathers' equal uptake of available measures.





New Zealand

The State Services Commission (SSC), a central public service department of New Zealand, provides leadership, coordination and advice on the management of the State sector. In 2005, SSC published the report Work-Life Balance: A resource for the State Services which informs government employees, employer and union representatives on work-life balance issues as well as guidance on how to implement actions and measures on the matter.

It includes a section on the roles and responsibilities of key parties in work-life balance: Individual

- Makes choices carefully about fit with organisation when applying for a job;
- Identifies personal needs ('must haves' versus 'like to haves') and possible solutions (being realistic about what is possible);
- Takes responsibility for discussing needs and possible solutions with their manager (and union if appropriate);
- Takes responsibility for delivering their own workload as agreed with their manager;
- Reviews and modifies arrangements as their personal circumstances change;
- Is supportive of colleagues' and manager's work-life balance needs;
- Participates in development of organisational work-life balance strategy.

Union

- Promotes work-life balance to members and employers;
- Articulates the collective interests of members in work-life balance issues;
- Works in partnership with employer to develop a work-life balance strategy and to improve work-life balance in the organization;
- Leads members' participation in developing work-life balance solutions;
- When required, assists individuals to negotiate work-life balance solutions.

HR manager

- Develops a work-life balance strategy that meets the needs of both the employees and the organization;
- Ensures work-life balance is embedded in all HR policies (including provision of induction and training);
- Supports individual managers to improve work-life balance in the organisation and find solutions to employees' work-life balance needs;
- Ensures training on work-life balance principles and practice is provided to managers;
- Provides assurance to management that the work-life balance strategy is being appropriately implemented in the organization.

Line manager

- Explicitly communicates support for work-life balance initiatives;
- Walks the talk/leads by example;
- Implements organisational work-life balance strategy (including managing risk-averse work environments);
- Works with individual employees to manage work-life balance fairly and creatively and to find individual solutions (by challenging existing practices, identifying scope for flexibility, identifying opportunities as well as limitations).

Senior manager

- Sets the environment that will make work-life balance work;
- Walks the talk/leads by example, by modelling work-life balance in his/her personal life;
- Sets work-life balance performance expectations for managers, so that they find solutions to employees' work-life balance issues;
- Leads the development of the work-life balance strategy;
- Manages Ministerial expectations of staff and the organization;
- Ensures that the wider context makes work-life balance possible.

Sources: State Services Commission (2005), Work-Life Balance: a resource for the State Services http://www.ssc.govt.nz/upload/downloadable_files/ Work-Life_Balance_main_content_and_Supplement.pdf



Sweden

In Sweden, all leave conditions are the same for the private and public sectors. Paid parental leave includes a so called "father's quota": As of 1st of January 2016 three months (60 days) of parental benefit are reserved for each parent, meaning these days are not transferable to the other parent. The regulation is gender neutral in language and design, but is in practical intended to encourage fathers to take out more parental leave. The aim of the amendment to the Parental Leave Act is to achieve a more gender-equal take-up of parental benefit. For civil servants, additional financial support is provided though collective agreement. Part-time work is possible for Swedish civil servants for family reasons; the legislation applies both to senior civil servants and general civil servants. Furthermore, flexible working time is encouraged. A special arrangement called "working time based on trust" allows public servants to arrange freely their working time.

Sources: Kuperus, H., Rode, A. (2008), Top Public Managers in Europe Management and Working Conditions of the Senior Civil Servants in European Union Member States, http://www.fonction-publique.gouv.fr/files/files/publications/etudes_perspectives/Study_on_Senior_Civil_Service2.pdf; http://www.government.se/articles/2015/06/a-more-equal-parental-insurance-system/

Evidence to achieve and sustain gender sensitive public employment is systematically generated

Self-assessment question

- Is there a systemic and systematic approach to data collection and analysis of gender representation and equality in the public sector, including longitudinal studies and comparative analyses with other sectors of employment?
- Are the data collected and the analyses conducted used to better understand gender issues and to develop more effective policy solutions to close persistent gaps?

Why is it important?

Thorough and effective policies are evidence-based policies. They are supported by systematic data collection in accordance with sound data protocols and pre-established policy and research agenda. Gender equality policies are not different: they sometimes even face greater challenges because of their complexity and the multi-dimensional aspects of gender-related issues. Systematic collection, monitoring and dissemination of reliable and relevant gender-disaggregated data and statistics are therefore imperative for an effective gender-sensitive policy process and informed policy choices. Gender-disaggregated data is also key for public employment planning, development and training, monitoring, evaluating, and reporting on all types of human resources management programmes and initiatives.

Regular collection of gender-disaggregated data is a core pillar of the public sector capacity to develop concrete measures to promote gender equality and equity in public sector and to ensure the effective removal of the systemic barriers within recruitment and promotion processes. It is essential for effective monitoring of gender equality

advancements and for holding public sector institutions and executives accountable.

As the knowledge about gender-related issues improves, this presents opportunities to further refine data and research categories and definitions. Some countries go beyond assessing gender impacts on the simple criteria of sex and include the examination of a range of various intersecting identity factors such as age, education, language, geography, culture and income within their analysis. This data aims to support efforts to narrow the persistent significant evidence gaps in a number of policy areas, such as gender-based violence, work-life balance practices, entrepreneurship, defence and environment.

For rigorous policy development and implementation processes, quantitative and qualitative data, indicators and methods are needed. Gathering data about employees' perceptions of gender sensitive issues and initiatives is also crucial. To that effect, it is important to maximise the use of public sector employee surveys by incorporating questions about gender issues, including identifying women's and

men's needs, their motivation and satisfaction with employment conditions and career progression, and their expectations for the future.

Establishing a consolidated gender data and knowledge base and making it available to academic and policy

researchers, policy makers and other stakeholders interested in gender equality can be a significant contribution to the advancement of gender issues in the public sector and beyond. Open data can allow for major leaps in the understanding and the improvement of gender-related issues as well as to innovative crowdsourcing solutions.

What are the key actions to consider?

- Developing an analytical framework for gender equality issues with requirements for relevant data categories and data sources;
- Including the examination of a range of various intersecting identity factors such as age, education, language, geography, culture and income in the production of gender-disaggregated data;
- Promoting the use of gender- disaggregated data to inform the design and delivery of policies and programmes aiming to close remaining gender gaps in the public sector;
- Establishing a research agenda for systemic studies of gender equality as part of a broader knowledge development agenda on people and organisational management in the public sector;
- Creating open databases, as part of Open Government Initiative, with gender equality indicators in the public sector to enable crowdsourcing research and analyses.

What are the pitfalls to avoid?

- Misconception of the data and knowledge needs for the development and the sustainability of gender equality policies and programmes;
- Rely exclusively on ad hoc data and data sources;
- Approach/study gender equality issues as an isolated topic.



GOOD PRACTICE EXAMPLES

Quantitative and qualitative evidence for continuous improvement



Australia

In Australia, the Public Service Commissioner requires agencies to supply data to the Australian Public Service Employment Database (APSED) in order to perform its functions under section 41 of the Public Service Act 1999. The data is then used to compile reports and evaluate the state of the Australian Public Service (APS).

Information on staffing, including trends in the size, structure and composition of the APS, contributes to research and evaluation work on the changing nature of the APS and the impact of people management policies on the structure of the APS. This, in turn, assists agencies to formulate their people management policies and practices.

Each financial year the Public Service Commissioner reports to Parliament on the state of the APS. The overall purpose of the State of the Service (SOS) Report (including workplace diversity) and the APS Statistical Bulletin, is to maintain public confidence in the integrity and accountability of the APS.

Source: Australian Public Service Commission Website http://www.apsc.gov.au/about-the-apsc/commission-services/apsed

Implicit barriers to gender equality within public employment systems are removed through affirmative policies and actions

Self-assessment question

- Are there mechanisms in place to measure progress, analyse, promote and correct action in favour of gender balance in public employment systems?
- Is evidence-based knowledge of systemic gender-related issues used to promote learning and improvement of public employment systems and to set future directions?

Why is it important?

Even the best conceptualised gender equality policies and programmes cannot succeed if their implementation does not include conscious action to eliminate hidden barriers. Historical discrimination against women has created significant mental (often unconscious) barriers to women's employment and professional fulfilment, in men and women. To remove them, informed and persistent action under committed leadership is necessary.

Evidence-based research and knowledge development about systemic gender-related issues and barriers to gender equality is a prerequisite and a key ally in removing these obstacles. Identifying these barriers and their underlying motives through rigorous research is a first step in the action to eliminate them. Public sector employee surveys can also provide important insights about these obstacles.

Reviewing workplace performance evaluation processes for gender bias will also have a positive impact on gender inequalities. Constantly monitoring and evaluating public employment policies and practices for hidden gender biases is an important factor in delivering expected gender equality outcomes in public employment but also in general employment.

Some of the barriers are so deep-rooted that they necessitate specifically-conceived and sustained awareness and education efforts. To this effect, running gender biases awareness campaigns and developing and incorporating learning modules in public sector-wide training programmes can not only raise awareness and disseminate knowledge about gender biases but can also create a favourable environment for a civil service dialogue and culture change. Rewarding working units, managers and employees for their efforts to overcome barriers created by gender bias can be another effective approach to encourage culture change.

Increasing the number of women in the senior ranks of public administration could provide the necessary role models to encourage women to reach positions with greater leadership responsibilities. In the long run, this contributes to eradicate gender bias and to remove implicit barriers to women's public employment and professional accomplishment.

What are the key actions to consider?

- Continuously monitoring and evaluating public employment policies and practices and gender equality outcomes for hidden gender biases;
- Reviewing workplace performance evaluation processes for gender bias and take action to remove those biases;
- Conducting regular assessments of jobs of equal value to ensure pay equity;
- Performing objective and thorough desk audits to ensure pay equality and equity;
- Undertaking research to identify implicit barriers to gender equality and their underlying motives;
- Incorporating questions about gender bias and barriers into public sector employee surveys;
- Providing specific training and coaching on gender equality barriers to public sector managers and employees;

- Enhancing civil service rewarding system and programmes by including awards for action to overcome barriers created by gender bias;
- Promoting public image of women senior leaders in the public sector and their pathways to leadership.

- Conceptualising policies and programmes without thoughtful analysis of possible barriers for gender equality;
- Insufficient review of performance management and evaluation practices for gender biases and other implicit barriers for gender equality.



Ireland: Affirmative policy measure for gender balance at senior levels in the Irish civil service

Recently, the Irish government has endorsed new gender balance policy measures to start breaking the glass ceiling for women in the civil service. To this end, a target of 50/50 gender balance in appointments at senior levels will be established; in such cases, where candidates who compete for Top Level Appointments Committee (TLAC) positions are of equal merit, then priority would be given to the female candidate where they are under-represented on the Management Board of the Department/Office in question.

Source: Announcement by the Minister of Public Expenditure & Reform on his official website http://paschaldonohoe.ie/minister-donohoe-announces-new-initiatives-for-achieving-gender-balance-in-the-civil-service/

4.4. Addressing Gender Wage Gaps and Occupational Segregation

KEY PROVISION OF THE OECD RECOMMENDATION ON GENDER EQUALITY IN PUBLIC LIFE

Develop both comprehensive and more cause-specific measures to address any gender pay gap in the public sector and horizontal occupational segregation, as appropriate through:

- i) enacting pay equality and equity laws and regulations, tools and regular pay assessments in public sector institutions, including the identification of the predominantly female and male job classes in the public sector, and the evaluation of compensation differences among them and of the need for adjustments;
- ii) performing regular and objective desk audits, targeting low-paid and/or female- dominated sectors to ensure pay equality and equity, and implementing policy recommendations based on their results; and
- iii) ensuring effective channels of recourse for challenging the gender wage gap in the public sector as appropriate, for example by considering independent complaint and legal recourse mechanisms for non-compliance.

4.4.1. Priority checklist for addressing gender wage gaps and occupational segregation

- Evidence-based policies and tools are in place to address gender wage gaps and occupational segregation in public sector institutions
- Accountability structures are established for addressing the occupational segregation and closing the gender wage gaps

4.4.2. Self-assessment tool

Evidence-based policies and tools to address gender wage gaps and occupational segregation in public sector institutions

Self-assessment question

- Are there enacted pay equality and equity laws and regulations in public institutions?
- Is there a strategic plan for addressing gender wage gaps and occupational segregation in public employment?
- Are there outcomes-oriented objectives to close the gender wage gaps and to address the occupational segregation?

Why is it important?

While horizontal occupational segregation and gender pay gaps tend to be lower in the public sector, as job classification and pay schemes contribute to preventing wide wage, they still persist despite the corrective measures undertaken by most OECD countries. The primary causes for these persistent gaps are occupational choices and career patterns, but also women's greater use of family-related leave and part-time work. Therefore, it is important to address gender wage gaps and occupational segregation through broader in scope, evidence-based policies.

While pay equality is essential for gender equality, ensuring equal pay for the same work is not sufficient.

As an imperative step for closing the pay gap, many OECD countries have introduced legal provisions that seek to guarantee pay equity, ensuring that work of equal value, requiring similar qualifications, is paid on an equal basis. Furthermore, a coordinated and whole-of- government response is required to address remaining challenges in a coherent and effective manner. Collaborative efforts with different stakeholders, including trade unions which play a key role in supporting more balanced participation by women and men in the public sector working environment, can also contribute to close the pay gap.

What are the key actions to consider?

- Identifying predominantly female and male job classes in the public administration and conduct regular assessments of occupational segregation. Develop relevant evaluation methods, tools and processes;
- Developing whole-of-government approaches to data, research and knowledge needs to conduct pay equity analyses to determine pay inequalities existing in the workplace;
- Developing cause-specific measures to address persisting gender pay gap;
- Approaching gender pay gap as part of broader diversity and inclusion challenges;
- Developing tools to educate public sector employees and the general public about gender pay gap and to promote equal pay;
- Increasing pay transparency by sharing the information on gender pay gap with employees, government auditors, and citizens;
- Engaging and encourage employers to examine their own pay practices, identify and possible gender wage

discrimination;

 Ensuring all relevant stakeholders are involved in the design and the implementation of measures to close gender pay gap.

- Assessment of compensation differences not based on reliable data and measures;
- Developing policy measures and tools to address gender wage gaps which fail to consider the multiple and complex gender employment issues in the public service.



celand

On the occasion of the International Women's Day 2017, the Government of Iceland presented a new law requiring all employers with more than 25 staff members to prove they give equal pay for work of equal value. The legislation, that would take effect from January 2018 aims to close the country's wage gap by 2022. It would make Iceland the first country in the world to make equal pay mandatory for both private firms and government agencies.

According to the law, government agencies will be required to document how education, experience, responsibility and other performance factors are valued and incorporated within the pay system. They will all go through an audit to analyse the pay system and salaries. The report from the audit will be published and agencies failing the audit would have to notify employees and union. The legislation allows employees to seek compensation.

Source: BBC (2017), Iceland set to tackle gender pay gap with world's toughest law, http://www.bbc.com/news/world-europe-39501616



Switzerland: Charter for equal pay in the public sector:

The charter was launched in September 2016 by Federal Councilor and aims to encourage the public sector on the federal, cantonal and communal level to use its authority and partnerships to promote wage equality. More concretely, the public authorities signing the Charter commit themselves (on a political not legal level) to, among others:

- promoting awareness of the Federal Act on Gender Equality (GEA) among employees responsible for wage determination and job evaluation, and for recruitment, training and promotion at work; and,
- regular monitoring in accordance with accepted standards to ensure the respect of equal pay within the public administration. (Please find attached the text of the Charter)

As of today (October 25, 2017) almost half of the cantons (12 out of 26) as well as all cities with more than 100'000 inhabitants have signed the Charter.

The Federal Office for Gender Equality FOGE organizes a annual Conference aimed at renewing the commitment of the public sector actors, sharing good practices and information.

In addition, to help the public administration to put into practice the commitment undertaken by the signatories to the Charter, the FOGE is making an internet platform available at www.equality- switzerland.ch with all the necessary tools and information: statistics, legal bases, the Logib analysis tool (www.logib.ch), tutorials, helpline, information on workshops, declaration by the tenderer, list of specialists, etc.

For more information see https://www.ebg.admin.ch/ebg/fr/home/themes/travail/plateforme-egalite-salariale/engagement-du-secteur-public/charte-pour-l-egalite-salariale-dans-le-secteur-public.html (in French)

Logib: Equal pay self-analysis tool:

Logib is an equal pay self-analysis tool for private and public employers, available in English, German, French and Italian. It enables employers with at least 50 employees to easily check their equal pay practice. It can be downloaded anonymously and free of charge on the internet.

The Swiss federal administration, with its more than 35'000 employees, regularly conducts equal pay analyses with Logib.

Source: The federal government's personnel strategy for 2016-2019 explicitly provides for regular wage controls. For further information, please consult: https://www.epa.admin.ch/epa/fr/home/themes/politique-du-personnel/personalstrategie_2016_2019.html (available only in French)

Accountability for addressing the occupational segregation and closing the gender wage gap

Self-assessment question

- Are there clearly defined roles and responsibilities across the public sector for monitoring and overseeing regulations, initiatives and programmes addressing gender wage gaps and occupational segregation?
- Have effective channels of recourse (e.g., independent complaint and legal recourse mechanisms for non-compliance) for challenging the occupational segregation and the gender wage gap in public employment been established?

Why is it important?

Establishing clear accountability mechanisms is critical for making progress in addressing occupational segregation and gender wage gap in public institutions. These include roles and responsibilities for establishing recourse mechanisms, such as independent complaint and legal recourse; and establishing verification mechanisms and performing regular and objective desk audits.

Outcomes-based reporting is an important accountability mechanism; it not only allows assessing progress but also provides an opportunity for a critical review of methods and approaches. Government annual reports to parliament

on their progress on addressing occupational segregation and closing the gender pay gap can be an important lever to improve gender equality in the public sector. Systematically monitoring gender balance in leadership and management positions and undertaking potential corrective measures to that effect can provide an important lever for closing the gender pay gap and for aligning results with the overall gender equality objectives and priorities action in public institutions.

What are the key actions to consider?

- Defining clear lines of accountability, roles and responsibilities for policy development and for implementing, monitoring and overseeing initiatives and programmes addressing gender wage gaps and occupational segregation;
- Establishing appropriate mechanisms of oversight and reporting on occupational segregation and gender pay gaps progress;
- Ensuring availability of effective channels of recourse in challenging the wage gap;
- Providing tools, information and advice for developing and implementing monitoring and reporting measures;
- Using reliable statistical data for monitoring and overseeing gender pay equity initiatives and programmes;
- Including occupational segregation and gender pay gap in gender audits across government departments.

- Limited involvement of unions and other employees' representation associations in the development of policies, regulations and initiatives to address occupational segregation and close gender pay gap;
- Underestimating the importance of clear communication and transparency to engage managers and employees in positive action;
- Underestimating potential opportunities in public sector reform initiatives to reduce gender gaps (including gender wage gaps and occupational segregation) in the public sector.



Scotland: Guidance for reporting on gender and employment, equal pay, and occupational segregation

In August 2016, Close the Gap, a partnership initiative, funded by the Government of Scotland and also involving Scottish Enterprise, Highlands and Islands Enterprise, Skills Development Scotland, Equality and Human Rights Commission, and Scottish Trades Union Congress, released a guidance document, Public sector equality duty: Guidance for reporting on gender and employment.

This guidance provides information to help Scottish public authorities meet the public sector equality duty as it relates to gender and employment.

It focuses in particular on:

- Gathering, using and publishing employment data;
- Gender mainstreaming;
- Developing equality outcomes;
- Calculating and using gender pay gap information; and
- Publishing an equal pay statement on gender, including occupational segregation information.

The tool also provides a number of good practice examples to explain the process of data gathering, analysis and use, and to increase understanding of how you can use the duty to deliver improved employment practice and service provision.

Source: Close the Gap (2016), Public sector equality duty: Guidance for reporting on gender and employment. https://www.closethegap.org.uk/content/resources/Close-the-Gap-PSFD-auidance-on-aender-and-employment- 2016.pdf

GENDER-SENSITIVE PRACTICES IN THE JUDICIARY

There are a number of reasons why gender balance and a gender equitable work environment in the judiciary is beneficial and important: Diversity has a strong potential to improve quality. Beyond the issue of fairness, women can bring a different voice, a different perspective to the bench. For the judiciary to be perceived as legitimate, it is important that people appearing before the court feel that judges are, to a certain extent, a fair representation of society. If not, the courts run the risk of losing public confidence. Enhancing gender diversity in the justice system can reduce barriers for women's access to justice, such as stigma associated with reporting violence and abuse, and ensure a more balanced approach to enforcing the law. At present law schools tend to have (at least) as many female as male students, yet gender gaps at the higher echelons of judgeship positions still persist. There is a wide range of factors contributing to the gender gap in the judiciary. Among others these include unfavorable and non-transparent nomination and promotion systems, heavy workloads with a lack of family-friendly schemes, lack of political will, and persistent stereotypes and taboos. This section focuses on:

- A comprehensive framework for gender equality in judicial decision-making
- Measures to attract & recruit women and men from diverse backgrounds in judicial career
- Fostering an enabling environment to retain & promote women and men from diverse backgrounds in judicial career
- Monitoring the impact of gender equality initiatives in the judiciary

This section must be read together with Section IV. on gender-sensitive public employment systems which provides further general guidance on the role of leadership in advancing gender equality as well as work-life balance policies and initiatives.

5.1. A comprehensive framework for gender equality in judicial decision-making

KEY PROVISION OF THE OECD RECOMMENDATION ON GENDER EQUALITY IN PUBLIC LIFE

III. RECOMMENDS that Adherents consider measures to achieve gender balanced representation in decision making positions in public life by encouraging greater participation of women in government at all levels, as well as in parliaments, judiciaries and other public institutions. To this effect, Adherents should:

Embed a political commitment at the highest level to promote gender equality in public life, as appropriate, by developing a comprehensive framework to encourage balanced representation of women and men in public decision making positions [...]

5.1.1 Priority checklist for a comprehensive framework for gender equality in judicial decision-making

- Justice sector made a clear assessment of where it stands vis-à-vis its goals for gender equality and which interventions are necessary to achieve its vision
- Justice sector has developed a strategic course of action for gender equality

5.1.2 Self-assessment tool

Justice sector made a clear assessment of where it stands vis-à-vis its goals for gender equality and which interventions are necessary to achieve its vision

Self-assessment question

- Have you identified gender equality needs in the justice sector tackling the broadest number of aspects such as employment and human resources management, judicial services, institutional culture and consolidated professional behaviors, etc - which would enable for identifying priorities and measuring progress?
- Did you rely on broadest number of sources of information surveys, qualitative data, desk research, stakeholder engagement, focus groups etc to ensure a comprehensive and reliable assessment of gender equality needs within the justice sector?

Why is it important?

To achieve gender equality in the justice sector – both as an employer and provider of justice services - the judiciary's way of functioning and delivering to the public has to take into account those different needs and circumstances that dissimilarly characterize the lives of men and women. In this regard, the judiciary shall regularly conduct a thorough analysis of its own composition, functioning

and delivery, making sure that data and information collected are able to speak about gender dimensions and implications. All judicial policies and measures should be scrutinized for their effectiveness (or else their impeding role) in preventing gender discrimination and promote gender equality. Barriers to the realization

of gender-sensitive judiciaries can consist of formal rules but also of informal and culturally-sensitive aspects of the judicial organization. During the process of assessing the needs, implicit ways of gender discrimination should be identified as well, for example in the way language is used within the judiciary and in the court-room. The needs assessment should result in well-defined gender equality objectives linked to priority actions and clear timelines. These elements are necessary to define a comprehensive strategic course of action to realize change. Please also refer to p.10 of this Toolkit on needs assessment for gender equality: Priority checklist for a "whole-of-government" strategic plan for gender equality.

What are the key actions to consider?

- Establish a baseline situation by having a clear picture of differences and gaps in the following key issues, as a minimum:
 - The % of men and women across the judiciary, at different occupational levels and levels of jurisdiction;
 - Availability and used parental leave and flexible

- work arrangements by men and women;
- Assessment of career development paths for male and female judicial staff, and specific challenges related to the different paths;
- Gender wage gap;
- Gender bias expressed in behaviors, believes, attitudes embodied by judicial staff and

- authorities as part of the judiciary's workplace culture;
- Potential and/or assessed impact of judicial policies, services, programmes and practices on men and women beneficiaries;
- Internal and external factors affecting gender equality performance.
- Identify and engage different actors involved in the process of advancing gender equality (e.g., justice institutions, bar associations, women's organisations, law students, etc).
- Prioritise identified gender gaps and set measurable objectives and targets to close these gaps (see next section).
- At the courts level, assess the institution's history and achievements in gender equality; and identify enabling factors and promising initiatives to implement gender equality in the judiciary.

What are the pitfalls to avoid?

- Focus only on 'hard', quantitative gender indicators and not using more qualitative approaches of data collection. Qualitative indicators can provide information on experiences, opinions and attitudes and therefore are useful in explaining gender bias
- Focus only on policies, documents, programs that specifically deal with gender issues instead of more general policies, documents and programs. The latter
- may be more instructive in shedding light on implicit gender bias.
- Not involving gender experts. A well- executed gender assessment is not a routine assignment. By omitting to hire specialized gender expertise, relevant gender issues that should be identified in the assessment could easily be overlooked

GOOD PRACTICE EXAMPLES



Portugal

The Portuguese gender equality policy framework is guided by the 5th National Plan for Gender Equality, Citizenship and Non-discrimination 2014-2017. Under this policy framework, Ministry of Justice developed its own 2nd Plan for Gender Equality 2015-2017. This plan for gender equality builds on a gender-assessment conducted by the Ministry of Justice which included a study of characterization, by gender, of the leading posts of the Ministry of Justice; evolution, by gender, of the professions associated with Justice in the years 2010 to 2013; and evaluation of the implementation of the intervention measures proposed in the 1st Plan for Equality of the Ministry of Justice.

Source: 2017 OECD Survey on Gender-sensitive practices in the judiciary (preliminary data,



France

The Directorate of Judicial Services, and more specifically the Human Resources Branch of the Judiciary, provides all magistrates with a guarantee of equal access to all posts. A gender analysis of judicial recruitment has been in conduct over several decades in France and allows for a comparison of data for a long span of time. Statistics are regularly drawn up on the distribution of women and men according to the age pyramid and the distribution of senior posts.

Source: 2017 OECD Survey on Gender-sensitive practices in the judiciary (preliminary data)

Justice sector has developed a strategic course of action for gender equality

Self-assessment question

- Have you identified gender equality and mainstreaming objectives across the justice sector in view of addressing identified gender gaps?
- Have you defined and communicated roles and responsibilities across the justice sector for implementing, monitoring and overseeing gender equality and mainstreaming objectives (e.g., in workforce composition at all levels, HRM policies, organizational culture, and delivery of justice services) in the justice sector?
- Have you involved a broad range of stakeholders within the justice and legal sector and at the community level in the elaboration of a strategic plan for gender equality?

Why is it important?

Success of gender equality initiatives across the justice sector will depend on whether they are supported by clear objectives, targets, timelines, capacities and resources. Court management can play an important role by providing leadership and accountability for the implementation of this strategic course of action. Top management within the judicial organization (e.g. court presidents, court managers) can be strong actors of change by stressing the

importance of gender equality and voice their support for gender mainstreaming to the rest of the organization. To make gender mainstreaming into a success, clear objectives should be formulated, achievable timelines be set and sufficient (financial) resources be allocated. In order to raise awareness and involve the rest of the judicial organization, the strategic action plan should be supplemented with a clear, concise and inspiring communication plan.

What are the key actions to consider?

- Ensure that gender equality objectives are supported by actionable guidance and reflected in relevant bylaws.
- Ensure that gender equality priorities and plan encompass all phases of judicial career (from application to promotion at the most senior level), and not only judicial appointments;
- Make sure that the people involved in setting the objectives for gender mainstreaming have enough expertise on gender issues and provide them with (extra) training if necessary;
- Identify leaders across the judiciary to guide, steer and widely disseminate gender equality objectives;
- Build incentives to increase staff and managers' compliance with gender equality objectives;
- Ensure that resources (financial and working time of staff) are made available to address gender gaps and promote gender equality;
- Ensure that gender expertise made available to the judiciary to support the implementation of gender equality objectives;
- Foresee mechanisms to hold court management accountable for achieving gender equality goals;
- Set up a platform for gender innovation where court staff can present ideas aimed at promoting gender equality.

- Limited involvement of the judicial organization as a whole in the development of gender equality objectives;
- Ignoring potential institutional resistance within courts to implementing gender equality objectives. Resistance should be seen as a starting point for discussion and awareness raising
- Present gender-mainstreaming as a separate policy and as something 'additional'; gender should be an integral aspect of all activities and initiatives at all levels of the judicial organization.
- Define objectives that are unrealistic which means setting the judicial organization up for failure.
 Objectives should be ambitious but attainable.





France

Each ministry in France adopts their own implementation roadmap to make a clear assessment of where ministries stand vis-à-vis their goals for gender equality and which interventions are necessary to achieve their visions. Accordingly, the Ministry of Justice develops its own Gender Equality Roadmap every year. The roadmap lays out actions to foster gender-sensitive internal practices within the justice sector, and measures to foster gender equality within judicial workforce and wages. The different departments of the Ministry of Justice are involved in the elaboration of the strategic plan for gender equality and the Secretariat-General have the transversal

Source: OECD (2017), OECD Survey on Gender-sensitive Practices in the Judiciary, Preliminary results; Official website of Ministry of Family, Childrer and Women's Rights, Ministerial Roadmaps, http://www.familles-enfance- droitsdesfemmes.gouv.fr/dossiers/actions-dispositifs-interministeriels/droits-des-femmes-les-feuilles-de-route-ministerielles/



Chile

Chile adopted an action plan on gender mainstreaming in the judiciary in 2015. The action plan created a Working Group on Gender Issues as a body of knowledge and observation regarding the incorporation of the gender perspective into the judicial branch. The Working Group is composed of members of the judiciary as well as ministers, judges and trade union representatives. The action plan sets a guiding framework and lays out actions to be taken by the Working Group as follows: analyzing and evaluating gender inequalities and gender-based discrimination in the exercise of jurisdictional activity as well as identifying gender equality and mainstreaming objectives in the judiciary. In light of these objectives set by the action plan, the Working Group participated actively in the analysis of the gender-diagnostic studies and in the elaboration of proposals to develop a gender policy for the judiciary. The adoption of the action plan and the creation of the Working Group indicate a strategic promotion of gender equality and mainstreaming within the judiciary in Chile.

Source: OECD (2017), OECD Survey on Gender-sensitive Practices in the Judiciary, Preliminary results.

5.2. Measures to attract & recruit women and men from diverse backgrounds in judicial posts

KEY PROVISION OF THE OECD RECOMMENDATION ON GENDER EQUALITY IN PUBLIC LIFE

[...] Introducing measures, as appropriate, to enable equal access to opportunities in senior public service and judicial appointments such as disclosure requirements, target setting or quotas, while ensuring a transparent and merit-based approach in judicial and senior public sector appointments through open competition, clear recruitment standards and wide vacancy advertisement;

5.2.1. Priority checklist for attracting & recruiting women and men from diverse backgrounds in judicial posts

- Proactive measures are in place to equally attract and support women and men talents to opt for a judicial career
- Judicial selection and appointment procedures help reduce gender gaps within judicial posts

5.2.2 Self-assessment tool

Proactive measures are in place to equally attract and support women and men talents to opt for a judicial career

Self-assessment question

- Have you identified barriers if any and opportunities to ensure a diverse pool of applicants for judicial office?
- What measures are put in place to widen gender balance within the pool of applicants for judicial office?

Why is it important?

Succeeding to attract and recruit the best mix of talents in the judicial workforce has strong potential to improve independence, impartiality and integrity of the judiciary. If the composition of the judiciary, including at the top, reflects the composition of the society - and not only segments of it - it may be perceived as legitimate and more capable of delivering equal justice for all, and upholding equality before the law (International Commission of Jurists, 2013). Difference in aspirations or choices of career paths between female and male legal students can contribute to increased gender gaps throughout the judicial career. For example, a study conducted in the United Kingdom on the career intentions of law students shows that the majority (70%) of students (both girls and boys) indicated "solicitor" as their preferred profession. Only 24% were aiming to become barristers. Gender-disaggregated data showed that

the greater proportion of respondents who were likely to become solicitors were female, and the greater proportion who were likely to become barristers were male; yet, in each case, the differences were not large (Hardee, 2012). The gender differences in career choices might, however, be driven not only by gender differences in preferences but also by the perceptions/misperceptions around holding judicial office. United Kingdom's Advisory Panel on Judicial Diversity undertook a consultation to identify and bust the myths around the judicial role. What emerged from the results of this consultation was the mismatch between perceptions and reality: some talented individuals thought that "judiciary was not for them due to isolation and lack of flexible working" (Advisory Panel on Judicial Diversity, 2010). Proactive measures are thus necessary to reach out to a broad range of female and male talents.

What are the key actions to consider?

- Build a pipeline for future judicial candidates through active outreach activities to law students and bar associations; especially targeting women from diverse backgrounds. Ensure long- term relations with such associations to widen the pipeline;
- Disseminate job postings widely and ensure a genderresponsive language of job descriptions; solicit applications from under-represented groups, especially among women.
- Consider workshops to support women candidates to prepare for judicial selection process, and identify female judicial role models to inspire women from diverse backgrounds to apply for judicial office;
- Provide opportunities for applications for judicial

- office to observe the work of judges (e.g., judicial work shadowing schemes) to familiarize candidates with the judicial roles;
- Build and communicate gender balanced image of the judiciary, and work to eradicate negative conceptions and myths around judicial work (e.g., lack of flexible working, isolation, etc).

- Limit job advertising to "usual" stakeholders;
- Insufficient underlying that judiciary aims to provide equal opportunities.



United Kingdom

The Judicial work shadowing scheme encourages and supports women (and other targeted groups such as lawyers from low socio-economic backgrounds) intending to apply for their first judicial

appointment or those who wish to progress to higher office. It allows those who have entered the scheme to:

- observe the daily work of a judge and establish what skills and experiences are needed to support their application to judicial
 office
- "share issues inhibiting their application to judicial office (e.g. concerns of work/life balance, self-confidence, self-perception) and receive confidential advice, support and guidance from a mentor judge
- learn from someone with greater understanding of the judiciary
- identify areas where further development and experience is required and consider how these may be acquired
- decide whether or not taking up judicial office is an option they want to pursue"

Source: UK Ministry of Justice, https://www.judiciary.gov.uk/about-the-judiciary/judges-career-paths/judicial-mentoring-scheme/



France

The preparatory class structure for the first competition for access to the National School of the Judiciary (École Nationale de la Magistrature) aims to strengthen equal opportunities and diversity for judicial auditors by preparing women and men candidates from disadvantaged communities.

Moreover, during the work carried out in 2017 by the Sub-Directorate of Human Resources of the Registries on professional equality between women and men in the public service, the language of 45 standard employment forms were made gender-sensitive. This new framework will be available in the jurisdictions from 2018 onwards.

Source: OECD (2017), OECD Survey on Gender-sensitive Practices in the Judiciary, Preliminary results.

Source: OECD (2017), OECD Survey on Gender-sensitive Practices in the Judiciary, Preliminary results; Official website of Ministry of Family, Children and Women's Rights, Ministerial Roadmaps, http://www.familles-enfance-droitsdesfemmes.gouv.fr/dossiers/actions-dispositifs-interministeriels/droits-des-femmes-les-feuilles-de-route-ministerielles/

Judicial selection and appointment procedures help reduce gender gaps within judicial posts

Self-assessment question

- Have selection and promotion procedures been scrutinized for possible gender bias?
- Have gender equality/gender balance requirements been included into the composition of selection committees (or equivalents)?
- Have judicial selection committees (or equivalents) received training to mitigate potential implicit gender-bias within selection and appointment procedures?

Why is it important?

Efforts to promote a gender balanced judicial workforce and selection on merit are not incompatible. As OECD findings pointed out, the way public examinations are organised in the judiciary may not always support women's judicial career progression to the top. Hence, a transparent

selection process can lead to a larger influx of women into the judiciary. Appointment commissions can be helpful in responding to judicial gender inequities. While there is no hard evidence, commissions that are more diverse tend to nominate a more diverse group of candidates (OECD, 2014).

What are the key actions to consider?

- Ensure a gender balanced composition of both selection panel and candidates.
- Develop gender-sensitive interviewing guidelines for the selection panel;
- Provide feedback to unsuccessful candidates, if possible including on performance;
- Ensure that committees responsible for judicial appointments work closely with gender equality support mechanisms within justice sector. These support mechanisms can provide guidance and feedback on the selection process through a gender perspective.

What are the pitfalls to avoid?

Insufficient encouragement of women to apply, especially in application based systems.



GOOD PRACTICE EXAMPLES



and sets a higher standard for accountability. (...) For the first time, any qualified Canadian lawyer or judge may apply for appointment to the Supreme Court of Canada through the Office of the Commissioner for Federal Judicial Affairs." This new procedure is explicitly guided by the wish to create gender balance in the Supreme Court: "In establishing a list of gualified candidates, the Advisory Board the diversity of members of Canadian society."

application process and consulting with key stakeholders. On October 20, 2016, the Government started the process of reconstituting Commissioner for Federal Judicial Affairs (CFJA) is mandated to collect and publish statistics and demographic information on those



Hungary

blowing system in the judiciary by the appointment of an Equal Opportunities Rapporteur receiving complaints and managing complaint procedures regarding gender bias in judicial selections and appointments.



France

In France, gender parity is sought in the composition of selection panels for the recruitment of judges and advancement committees. In addition, selection panels for the recruitment of judicial officers in all commissions and bodies under the authority of the Prime Minister, Ministers, or the Bank of France including the Civil Service Ethics Commission, the Conciliation and Customs Expertise Commission and the Superior Court of Arbitration are obliged to respect gender parity.

Source: OECD (2017), OECD Survey on Gender-sensitive Practices in the Judiciary, Preliminary results

5.3. Fostering an enabling environment to retain & promote women and men from diverse backgrounds in judicial career

KEY PROVISION OF THE OECD RECOMMENDATION ON GENDER EQUALITY IN PUBLIC LIFE

[...] mainstreaming work-life balance and family-friendly work practices at the top level in public institutions and promoting gender-sensitive working conditions, for example, by reviewing internal procedures of public institutions, reconsidering traditional working hours, developing schemes to support the reconciliation of family and professional obligations, providing incentives to men to take available care leave and flexible work entitlements; and facilitating capacity and leadership development opportunities, mentoring, networking and other training programmes in public institutions, promoting female role models in public life and encouraging active engagement of men in promoting gender equality.

5.3.1. Priority checklist to retain & promote women and men from diverse backgrounds in judicial career

- Equitable career advancement policies are in place to close gender gaps at the top levels of judicial career
- Work-life balance are available and widely used across the justice sector, including at the top
- Measures are in place to foster a gender-sensitive working culture within the judiciary

5.3.2 Self-assessment tool

Equitable career advancement policies are in place to close gender gaps at the top levels of judicial careers

Self-assessment question

- Have existing career advancement policies and procedures been scrutinized for possible gender bias and evaluated for gender balance?
- Are capacity and leadership development opportunities for women in the judiciary are available and facilitated by court management from the entry level to the most senior appointment?
- Are judicial composition statistics regularly collected, disclosed and discussed by judicial leadership? (see Section IV on monitoring the impact of gender equality initiatives in the judiciary)

Why is it important?

Despite differences between civil law and common law systems, in most OECD countries women tend to be much better represented at the entry levels of judicial posts. Gender parity has been reached and surpassed in many OECD countries concerning professional judges, with women representing on average 56% of all judges. However, gender representation varies and women's participation critically drops in higher levels of courts. Gender gaps widen going through to the top levels of the judiciary. Women occupy on average 59% of offices in first instance courts but only 34% of judgeships in supreme courts. The OECD interviews revealed that it is not uncommon that following the birth of a child, a woman judge may begin working on a part-time basis. Yet this arrangement may limit her access to professional development opportunities necessary to climb the judicial ladder, and thus may undermine her success as a judge (OECD, 2014).

The glass ceiling for women exists, in part, because in general women tend to be less confident about their talents and capabilities than men. A large-scale systematic cross-

cultural study of gender (and age) differences in self-esteem found "significant gender gaps, with males consistently reporting higher self-esteem than females" (Bleidorn, 2016). The justice sector is no exception in this regard. In order for talented women judges to advance in their organization, it is important to put specifically designed leadership programs for women into place. It is important that male colleagues, especially in management and leadership positions, speak out in favor of such leadership trajectories. For such efforts to be effective, while supporting women to seek for leadership roles, it is equally important to address policies and practices which may reinforce subtle or second-generation gender bias that often goes unaddressed (e.g., patterns of behavior associated with men such as the expectation of being assertive).

This section must be read together with Section IV of the Toolkit focusing on gender-sensitive public employment systems which provides further general guidance on the role of leadership in advancing gender equality within public sector workforce.

What are the key actions to consider?

- Ensure that selection processes for opportunities for career advancement are open and transparent, while also ensuring that under-represented groups are proactively supported.
- Establishing clear accountability lines at the top echelons of judiciary for promoting and respecting gender balance and diversity in career advancement processes;
- Widely disseminate information on various judicial career paths so that both women and men are aware of the range of opportunities available within the judiciary and consider how they can develop their skills.
- Continue supporting and encouraging women talents after their entry at the judicial office but throughout the judicial career, including at most senior levels.

- If not in place, implement a system of mentoring and sponsorship; and leadership and capacity development programs for women and men;
- Consider holding a series of interviews of influential female and male leaders within the judiciary recording stories of how their career path has been shaped by female role models. Publish among all members of the judiciary;
- Consider creating a role model shadowing program where female and male judges are partnered with a role model and follow their activities for a week;
- Consider collecting evidence of the impact of capacity development schemes on women's participation in the judiciary.

Take reluctance of women to participate in leadership development programs at face value. Because women in comparison to men tend to underestimate their capabilities, they might need more persuasion than men to engage in such trajectories.

GOOD PRACTICE EXAMPLES



USA

The National Association of Women Judges (NAWJ) has been focusing on gender equality since its inception in 1979. Elements of the organizational mission are:

- "Developing judicial leaders
- Increasing the number of women on the bench in order for the judiciary to accurately reflect the role of women in the democratic society
- Improving the administration of justice to provide gender-fair decisions for both male & female litigations."

The establishment and implementation of gender bias task forces in both federal and state courts can be seen as an example of concrete actions undertaken by the NAWJ.

Source: The National Association of Women Judges (NAWJ) https://www.nawj.org/

Work-life balance are available and widely used across the justice sector, including at the top

Self-assessment question

- Do existing policies in the judiciary support work-life balance, including at most senior levels and across different occupational groups and jurisdictions?
- Do family-friendly policies and practices encourage equality between men and women by including incentives for men to take available care leave and flexible work entitlements? (see Section IV of the Toolkit focusing on gender-sensitive public employment systems which provides further general guidance on)

Why is it important?

Difficulties with balancing work life and private life can pose a serious impediment for women fulfilling the more senior positions within the judiciary. The judiciary puts high demands on the hours that judges make and office hours can be inflexible due to lengthy court sessions. This can pose a serious barrier for women with family responsibilities. Of course this is true for men as well, yet they resort less often than women to the solutions of parttime work. A study in Switzerland showed that 80% of the male judges work full-time which is only the case for 21% of their female counterparts. This study also showed that while both men and women struggle with the work-life balance, women judges are more strongly convinced that their private life hinders their professional goals (Schultz & Shaw,

2013:244) In the past creating a healthy work-life balance was mainly focused on the perspective of women. However, it is important to include men in the discussion. Research shows that "a holistic approach is more likely to mobilize workplace support (and effect wider organizational change than policies aimed solely at women or those with childcare responsibilities "(Gregory and Milner, 2009: 3, 11).

What are the key actions to consider?

Over the years the need for balancing work and private life has led most judiciaries to implement leave policies, measures related to work time and organization and care services. Should they not yet be in place, they need to implemented:

- Leave policies promoting a work-life balance: Maternity, paternity, parental leave; leave for health risks during pregnancy or breastfeeding; adoption leave; long-care leave:
- Measures related to work time and organization: flexible hours and/or teleworking; ability to reduce hours temporarily; career breaks; time off for pre-and postnatal care; paid breastfeeding breaks.

In addition, the following measures could be considered:

- Make the perception of work-life balance part of the discussion.
- Present measures to promote a healthy work-life balance as an opportunity for the judicial organization to learn about the benefits of new ways of working
- Develop a business case for measures that promote a positive work-life balance
- Collect and disseminate data on how better work life arrangements increase job satisfaction and productivity
- Make work-life arrangements part of the annual evaluation interview with judicial staff;
- Ensure that work-life balance initiatives remain relevant by regularly review the needs of staff and the courts to reflect changes in staff circumstances and adapt worklife balance measures;
- Cover a wide range of employee needs including most senior positions - and situations within work-life balance policies;
- Widely disseminate available range of work-life balance options to that staff is aware of what is available; including at the most senior judicial posts;
- Work to adapt the organisational culture to encourage take-up of available work- life balance measures within the judiciary; including at the most senior judicial posts;
- Consider setting work-life balance performance expectations for court managers;
- Provide incentives for men to make us of available work-life balance arrangements; and encourage a more equal sharing of paid and unpaid work (household responsibilities) between men and women.



- An exclusive focus on women judges. Men judges also struggle with work-life balance and equal arrangements for men and for women "normalize" the gender discussion:
- Exclusively focus on formal policies aimed at creating a healthy work-life balance thereby not seeing how organizational structures or organizational culture might undermine formal policies.



United Kingdom

Crime and Courts Act 2013 extending the right to salaried part-time work to judges in the High Court and above (this was already available at lower court levels)



Mexico

In response to obstacles it had identified as deterring women from careers in the judiciary – e.g. limited family-friendly policies, mobbing and sexual harassment – the human resources department of the Federal Electoral Tribunal put in place a Gender Equality Unit to support shorter working hours, the implementation of paternity leave and action to raise awareness of gender stereotypes in the workplace. Yet, the distance of the Gender Equality Unit from the apex of decision making has significantly curtailed its influence. It has been transferred to the Presidential Office of the Court to increase its leverage, but its influence on decision making is still uneven and depends on the personality of the President of the Court.

Source: OECD (2017), Building an Inclusive Mexico: Policies and Good Governance for Gender Equality, OECD Publishing, Paris. http://dx.doi.ora/10.1787/9789264265493-en



Canada

Justicia Flexible Work Arrangements Profitability Model (developed by Deloitte): The tool has been developed for Law Firms but can be a source of inspiration for the judiciary as well. The tool is an example "of how the profitability of a flexible work arrangement ("FWA") could be calculated."

The model can be found at: http://www.lsuc.on.ca/justicia_project/



Hungary

Although there is no central policy on work-life balance measures in the Hungarian judiciary, there are a number of local practices or the creation of family-friendly working conditions across the judiciary. These practices include increasing the proportion of part-time work, flexible work hours, accommodation of the special needs of pregnant workers and parents as well as maternity/parental leave and reintegration management.

Source: OECD (2017), OECD Survey on Gender-sensitive Practices in the Judiciary, Preliminary results.

Measures are in place to foster a gender-sensitive working culture within the judiciary

Self-assessment question

- Does the judicial workplace provide a respectful and empowering environment for women and men?
- Are there preventive processes and sound complaint mechanisms to deal sexual harassment cases?

Why is it important?

Changing the organisational culture and removing stereotypes in the legal profession is key to attract and retain a gender-balanced workforce within the judiciary, including at the top echelons. Education and training initiatives for managers, male and female employees are

essential to change behaviour. Culture change implies using gender-sensitive language; efforts to remove sexist behavior (e.g., sexist jokes), and establishing sound process to deal with sexual harassment cases.

What are the key actions to consider?

- Establish or strengthen robust discrimination (e.g. unfair treatment based on gender) and harassment complaint mechanisms;
- Ensure that Code of Judicial Conduct includes references to gender-sensitive conduct.
- Ensure use of gender-sensitive language in courtrooms and with other public communication;
- Consider developing training materials (online and brochure) to promote gender- sensitive working culture within courtrooms;

What are the pitfalls to avoid?

 Insufficient support and guidance from the top of the judiciary on use of measures to advance gendersensitive working culture.



GOOD PRACTICE EXAMPLES



Sweden

In 2016, as part of the Government wide gender mainstreaming agenda, an Action plan for integration of gender equality in the Courts of Sweden 2016 – 2018 was adopted. Prior to the development of the Action Plan, a survey which aimed at all authorities within the Swedish Courts was conducted to obtain a detailed assessment of the courts' awareness of the broader gender equality policy objectives. The survey also covered issues related to existence of institutional awareness to gender equality among judicial officers, and use of gender-sensitive language. Following this survey process, it was decided to prioritise, in 2016, activities aimed at raising awareness of employees within the Swedish Courts on gender equality priorities. In this regard, court managers of all levels were identified as the primary target group as their knowledge, understanding and dedication to gender equality are crucial to how the judicial organization can handle gender equality issues and deliver results.

Source: OECD (2017), OECD Survey on Gender-sensitive Practices in the Judiciary, Preliminary results.; http://www.genus.se/wp-content/uploads/ Sveraes-domstolars-handlinasplan-for-jamstalldhetsintearerina-2016-2018-pdf.pdf



Korea

In Korea, "The Judges' Community on Gender and Law" was created in 2008 in the Supreme Court The community commits to promoting gender equality and developing female talents in the judiciary and protecting rights of the underrepresented in society. To this end, it focuses on conducting in-depth studies on theories, practices and systems to enhance gender equality in the judiciary and reviewing and discussing recent court rulings on gender-sensitive cases. It also encourages its members to discuss and exchange opinions actively on gender-related issues and law. To raise awareness on gender-sensitive issues both inside and outside the judiciary, the community holds annual symposiums, seminars, and forums on a wide range of topics including recent court rulings related to gender equality, protection of victims of sexual crime during trial proceedings, measures to assuring rights of sexual minority, prevention of discriminatory practices, and improving organizational culture for gender equality in the judiciary. The community also set up online 'Mentoring Bulletine Board' on its website so as to help the culture of mentoring relationship among female judges take firm root in the judiciary.

Source: OECD (2017), OECD Survey on Gender-sensitive Practices in the Judiciary, Preliminary results

5.4. Monitoring the impact of gender equality initiatives in the judiciary

KEY PROVISION OF THE OECD RECOMMENDATION ON GENDER EQUALITY IN PUBLIC LIFE

Systematically monitor gender balance in public institutions, including in leadership positions and different occupational groups, through regular data collection such as the use of employee surveys, and reassess its alignment with overall gender equality objectives and priorities, taking into account the results of evaluations

5.4.1. Priority checklist for monitoring the impact of gender equality initiatives in the judiciary

■ Gender balance across judiciary is systematically monitored, and impact of gender equality initiatives are evaluated against set targets

5.4.2 Self-assessment tool

Gender balance across judiciary is systematically monitored, and impact of gender equality initiatives are evaluated against set targets

Self-assessment question

- Are judicial composition statistics regularly collected, disclosed to and discussed by judicial leadership?
- Have court managers and senior judicial staff clear roles and responsibilities to monitor gender equality?
- Are outcomes of monitoring and evaluation being used to inform organizational policies and management responses?

Why is it important?

In order to inform gender equality policies it is important to set up a system of gender-sensitive monitoring. Gender sensitive monitoring is "systematic and objective assessment of the design and planning (objectives, results pursued, activities planned) and the implementation and results of an ongoing activity, project, programme or policy from a gender perspective." (EIGE, 2016) Such a monitoring system can be instructive in establishing the baseline situation and following progress. It is crucial to select the right set of indicators. Different types of indicators can be distinguished:

- Context indicators retrieved from a reference group. For example, it may be interesting to compare the gender indicators (e.g. the gender gap of women in management positions) with judiciaries in other countries or with other a different line of occupation (e.g. the medical field);
- Application indicators to measure the characteristic of

the target population. The application indicators (e.g. years of judicial employment, previous occupation, age, etc) need to be measured for both male and female judicial staff so that differences in population can be part of the analyses;

- Process indicators to measure management efficiency. These indicators are mainly used to grasp the amount of financial and other resources have been invested in achieving gender goals;
- Result/ output indicator to measure the effect of the gender policies and initiatives. These could include the number of women judges having participated in leadership programs, the percentage of women judges in management positions, etc;
- Efficiency indicators to measure the relationship between resources and results.

What are the key actions to consider?

- Assess and address data gaps in order to know what works, track progress and identify areas that may be lagging behind;
- Ensure that data is collected on all of the categories covered by gender equality action plans for the judiciary;
- Develop specific indicators assessing the realization of gender equality in the judiciary's functioning, performance, composition and impact;
- Establish clear roles and responsibilities and involve senior judicial staff - to monitor gender equality within the judiciary;
- Establish a management response scheme is to respond to findings of data collection efforts;
- Find innovative and inspiring ways to share data

(infographics);

- Collaborate with statistical entities during the data collection process;
- Consider ways to measure short, medium and long term impacts of gender-sensitive intervention in the judiciary.

What are the pitfalls to avoid?

- Various parts of judicial sector collects different data duplicates data collections efforts which makes reconciling the figures difficult or impossible;
- Absence of usable data due to irregular data cleaning

GOOD PRACTICE EXAMPLES



Portugal

Ministry of Justice of Portugal undertook an evaluation of the implementation of its 1st Gender Equality Plan. For the evaluation of the implementation of the intervention measures included in the First Plan, a questionnaire template was prepared and sent to the top officers of the Ministry of Justice's services and structures via e-mail. Of the ten services investigated, seven answered and returned the questionnaire, obtaining a response rate of 70%. The results of this process are presented in the 2nd Gender Equality Plan which identified proposals for improvement.

Source: Ministry of Justice of Portugal (2015), 2nd Gender Equality Plan. Available online at: http://www.dgpj.mj.pt/sections/noticias/ii-plano-para-a

06 GLOSSARY OF TERMS

Accountability: Obligation to demonstrate that work has been conducted in compliance with agreed rules and standards or to report fairly and accurately on performance results vis-à-vis mandated roles and/or plans. This may require a careful, even legally defensible, demonstration that the work is consistent with the institution's mandate or contract terms.

Active participation: Active participation means that citizens themselves take a role in the exchange on policy-making, for instance by proposing policy-options. At the same time, the responsibility for policy formulation and final decision rests with the government. Engaging citizens in policy-making is an advanced two-way relation between government and citizens based on the principle of partnership. Examples are open working groups, laymen's panels and dialogue processes.

Advisory Group/Committee: Selected experts and/or interested parties (e.g. social partners, gender groups, NGO's) are brought together to form a consultative body, either on an ad hoc or a standing basis. See also the definition of consultative body.

Centre of Government Centre of Government (CoG) is a group of bodies that direct the priority work of governments from design to effective delivery. Delivering gender equality is a complex, cross- cutting, multidimensional task. It requires the involvement of and buy-in from all government actors. In that regard, CoG plays a crucial convening and steering role by providing leadership and ensuring that secretariats and agencies factor gender impacts into the design of their policies, initiatives and budgets.

Civil service: Those branches of the public sector that are not legislative, judicial, or military and in which employment is usually based on competitive examination. Civil service and public service are used interchangeably in this survey.

Civil servant: A more restricted legal-based concept than a government employee, including most of the government employees working in core central government units. The essence of civil servant status is that the legal basis for employment - the laws and regulations that shape the nature of employment contracts - is different from that found elsewhere in the economy as defined by the general labour law. It also is generally different from that found elsewhere in the public sector, such as in the health or education sectors or in state-owned enterprises. There are several criteria continue to distinguish civil servant status from other employment arrangements. These criteria can be summarized as follows:

Civil servants are "appointed" by decision of an authorized public institution in accordance with the civil service law. A decision by a representative of the State to "appoint" a civil servant must conform with established rules that structure the hiring process.

Once appointed, there are many constraints on dismissal. This is because civil servants are not simply employees of the state; they also have a constitutional role.

There are more constraints on the actions of civil servants than on other groups. Again, this is because of the strategic and constitutional role of civil servants. The Labour Relations (Public Service) Convention, 1982 (No. 151) provides details of the fundamental labour rights of civil servants (the right to organize, to participate in consultations or negotiations in relation to their terms of employment and to settlement of disputes). Article 1 of the Convention states that its provisions apply to "all persons employed by public authorities" but permits exemptions for "high-level employees whose functions are normally considered as policy-making or managerial, or ... employees whose duties are of a highly confidential nature."

The employees concerned are within civilian central government or subnational government. There are many other employment arrangements in the public sector that provide something akin to civil servant status, under judicial career laws etc. However, common usage requires that civil servant status refers to employees within civilian central government, or subnational government. The judiciary can often be employed under arrangements that also provide constitutionally-based constraints on dismissal, but are rarely known as civil servants.

Comprehensive approach to gender mainstreaming: considers multidimensional factors of gender equality and systematically integrates gender considerations into government legislation, regulations, policies and programmes.

Compulsory leave: Periods of leave that need to be granted to any employee in that situation on a mandatory basis (e.g. regarding maternity leave, in some countries a short period of pre-birth leave is compulsory as is a 6 to 10 week leave period following birth).

Consultation: A process when government asks for citizens' feedback on policymaking. In order to receive feedback, government defines whose views are sought on what issue during policy-making. Receiving citizens' feedback also requires government to provide information to citizens beforehand. Consultation thus creates a limited two-way relationship between government and citizens. Examples are comments on draft legislation, and public opinion surveys.

Electoral management body (EMB) are the structures and individuals responsible for carrying out the many activities involved in the planning and administering of elections. While a single body may be primarily responsible for most of these activities, it is also common for electoral administration tasks to be distributed across multiple bodies. In some contexts, different line ministries perform electoral administration functions such as voter registration and media regulation.

Gender mainstreaming in EMBs ensures that women's and men's concerns, needs and experiences are taken fully into account in the design, implementation, monitoring and evaluation of all activities. Through this process, the EMB seeks to reduce the gaps in development opportunities between women and men and work towards equality between them as an integral part of the organisation's strategy, policies and operations, and the focus of continued efforts to achieve excellence. The term 'gender integration' is also used in some contexts.

Efficiency: Achieving maximum output from a given level of resources used to carry out an activity (OECD Glossary of Statistical Terms).

Effectiveness: The extent to which the activity's stated objectives have been met (OECD Glossary of Statistical Terms).

Empowerment: The expansion of assets and capabilities of individuals to participate in, negotiate with, influence, control, and hold accountable the institutions that affect their lives.

Ex ante gender analysis: A gender analysis is normally performed during the design stage of legislation/regulation/policy/programme. Its objective is to assess whether the planned legislation/regulation/policy/programme corresponds to the needs and expectations of women as men. It can also comprise the assessment of the context and the identification of potential difficulties of implementation. Please also consult the definition of gender analysis.

Ex post gender analysis: Gender analysis is conducted to evaluate the impact of a legislation/regulation/policy/programme after it has been introduced or completed. The ex-post gender analysis aims at examining whether the objectives of a legislation/regulation/policy/programme have been achieved. It also examines the long-lasting effects of a legislation/regulation/policy/programme on women and men. Please also consult the definition of gender analysis.

Federal government/state: A country that has a constitutionally delineated division of political authority between one central and several regional or state autonomous governments (OECD Government at a Glance Publication). Please also consult the examples provided for OECD and non-OECD countries in the tables 1 and 2.

Function of government institutions: The overarching purpose or role of the government institution. For government ministries, this may be stated in its constitution.

Gender: Socially constructed and socially learned behaviours and expectations associated with females and males. All cultures interpret and elaborate the biological differences between women and men into a set of social expectations about what behaviours and activities are appropriate and what rights, resources, and power women and men possess. Like race, ethnicity, and class, gender is a social category that largely establishes one's life chances. It shapes one's participation in society and in the economy.

Gender analysis: A gender analysis provides help for policymakers in incorporating a gender perspective into policies that take account of the different needs, characteristics and behaviours of the users at whom they are aimed. Gender analysis can be applied to legislation, policy plans and programmes, budgets, reports, and existing policies and services. Ideally, they should be done at an early stage in the decision-making process so that policies can be changed - or even abandoned - if necessary. Although there are some policies where it is clear that gender plays a central role, there are other policies where the relevance of gender is less obvious. These are as a result sometimes labelled gender-neutral, for example: health and safety and regional or town planning. In these examples, it may be tempting to see such policies, goals and outcomes affecting people as a homogeneous group. If policies are mistakenly perceived as gender-neutral, opportunities will be missed to include the views of different groups of women and men in policy formation and delivery and, in turn, to misjudge the different effects on each group, and the systems and organisations that support them. It is sometimes referred to as Gender Impact Assessment.

Gender awareness: The state of being conscious of inequality arising from the power relations between women and men.

Gender balance: An equitable distribution of life's opportunities and resources between women and men or the equal representation of women and men.

Gender budgeting is integrating a clear gender perspective within the overall context of the budgetary process, through the use of special processes and analytical tools, with a view to promoting gender- responsive policies. Gender bias/discrimination: Any act that advantages or perpetuates an existing advantage of one sex over the other.

Gender-disaggregated data: Data that are collected and presented separately on men and women.

Gender equality: Equality under the law, equality of opportunity, and equality of voice (the ability to influence and contribute to policy making). This encompasses the concept of gender equity in terms of women's and men's fair and equal access to information, services, justice, resources, benefits and responsibilities.

Gender mainstreaming: Mainstreaming a gender perspective is the process of assessing the implications for women and men of any planned action, including legislation, regulations, policies or programmes, in all areas and at all levels.

It is a strategy for making women's as well as men's concerns and experiences an integral dimension of the design, implementation, monitoring and evaluation of policies and programmes in all political, economic and societal spheres so that women and men benefit equally and inequality is not perpetuated. The ultimate goal is to achieve gender equality.

Gender quotas or targets: Several countries use (relative) quotas or annual targets to be achieved at a certain deadline to increase the representation of women in the public domain.

Political quotas or targets: Three main types of political quotas or targets exist. First, **voluntary party quotas or targets** have been adopted by political parties in a number of countries and involve a party committing itself to nominating a certain percentage of female candidates for electoral lists. Second, **candidate quotas or targets** are required by the law of a country and stipulate that a certain number of candidate positions must be reserved for women. They sometimes include conditions on the position of women on the electoral list, for instance by requiring that every second entry on the list must be a woman. Finally, **reserved seats** are positions for which only female candidates can compete and are used as a more direct way of regulating the number of women in elected positions.

Gender quotas or targets in the public service: Several countries have introduced gender quotas or targets in the public service to achieve a gender balance or greater representation of women on government boards and committees.

Corporate gender quotas or targets: Some countries have introduced legislated gender quotas for corporate boards, state-owned enterprises, or for provincial and municipal companies.

General Employment Framework (GEF) in the public service: It usually concerns the employment conditions of most government employees, and certainly concerns most statutory employees. Casual employees, by our definition, are not employed under the General Employment Framework for government employees. Please note that in a number of countries, all employees, including those employed on a short term basis, are employed under the General Employment framework, with a few exceptions (few casual employees in those cases, if any).

Gender-sensitive indicators: Gender-sensitive indicators have the special function of pointing out gender-related changes (changes in relations between women and men) within a given domain. They are used to assessing the status and roles of women and men over time and thus to measure progress towards achieving gender equality.

Gender-specific or **gender-targeted** interventions seek to tackle specific areas where women are unrepresented or disadvantaged, including through the adoption of temporary special measures, and are part of a comprehensive gender mainstreaming approach

Glass ceiling: Invisible artificial barriers, created by attitudinal and organizational prejudices, which prevents women from moving up the career ladder to top-level salaries.

Gender wage gap: The gender wage gap is generally defined as the difference between wages earned by men and wages earned by women. The gender wage gap is measured in various ways, but the most common methods typically look at the earnings of full-time, full year workers or the hourly wages of all workers, regardless of their employment type. OECD defines the wage gap as "the difference between male and female median wages divided by the male median wages". The European Union defines "the gender pay gap is the difference between men's and women's pay, based on the average difference in gross hourly earnings of all employees". A wide range of factors contribute to the gender wage gap, such as educational attainment, occupational choice, union status, job tenure, experience and family responsibilities, stereotypes about the work women and men "should do" and the way women and men "should" engage in the workforce.

Glass walls: Invisible artificial barriers that reflect women's occupational segregation. "Women managers tend to be concentrated in certain sectors. In large organizations where women have managed to reach high-level managerial positions, they are often restricted to areas less central or strategic to the organization, such as human resources and administration. It is still extremely difficult for women to move laterally into strategic areas such as product development or finance, and then upwards through the central pathways to key executive positions in the pyramidal structure that is characteristic of large organizations. Sometimes these barriers are called "glass walls."8

Government employees: Staff working in ministries, agencies, or public autonomous bodies, both at central and at local government levels, financed by public expenditures with a view to delivering public services and executing the policies of the government of the day.

Governance: The exercise of political, economic and administrative authority. (OECD Glossary of Statistical Terms).

Good governance: Good governance refers to the management of government in a manner that is essentially free of abuse and corruption, and characterised by participation, transparency, accountability, rule of law, effectiveness, and equity. (OECD Glossary of Statistical Terms).

Government institutions: All bodies forming the executive branch of government (e.g. ministries/departments and executive agencies).

Home-care leave: Leave to care for children until they are about three years old. These leaves can be a variation or an extension of parental leaves, and payments are not restricted to parents with a prior work attachment.

Human Resources Management (HRM): A set of policies and processes established to administer staff employed in government units, including recruitment, career path, promotion, training, performance management, pay, duties and sanctions, dismissals, benefits and pensions.

Indicator: Quantitative or qualitative measure derived from a series of observed facts that can reveal relative positions (e.g. of a country) in a given area. When evaluated at regular intervals, an indicator can point out the direction of change across different units and through time (OECD Government at a Glance Publication).

Informal discussion: Ad hoc meeting with selected interested parties, held at the discretion of regulators or policy makers to consider or examine by argument with the objective to explore solutions.

Information sharing: Making information available to participants (people, processes, or systems). Information sharing includes the cultural, managerial, and technical behaviours by which one participant leverages information held or created by another participant.

Institutional framework for gender equality: The institutional framework for gender equality comprises organisational structures, procedures and planning frameworks of government ministries/departments/agencies that aim to promote gender equality and mainstreaming.

Labour force: The labour force, or currently active population, comprises all persons who fulfil the requirements for inclusion among the employed or the unemployed during a specified brief reference period (OECD Glossary of Statistical Terms).

Leading role: The institution plays a leading role in the implementation of the concerned function.

Line ministry/department/agency: Government agencies which develop, deliver, fund and regulate services and activities in a specific policy sector (e.g., education, health, employment). In case of local level of government, it can be also called line directorate.

Maternity leave (or pregnancy leave): Employment-protected leave of absence for employed women at around the time of childbirth, or adoption in some countries.

Ministry/department/agency: Specialist organisations of the executive branch of government. Each government ministry/department/agency controls the budget for a specific function of the executive and is responsible for the oversight and administration policy.

National gender machinery: A network of coordinated structures within and outside government which operate in facilitating political, social, economic and other forms of transformation to dismantle systemic gender inequality and promote equality between women and men.

National statistical office: Administrative unit(s) responsible for generating the main national statistics or, where applicable, running the statistical system.

Non-Governmental Organisation: An organisation created by natural or legal persons that operates independently from any government. The term originated from the United Nations (UN), and is normally used to refer to organisations that do not form part of the government and are not conventional for-profit business. In the cases in which NGOs are funded totally or partially by governments, the NGO maintains its non-governmental status by excluding government representatives from membership in the organisation. The term is usually applied only to organisations that pursue some wider social aim that has political aspects, but that are not overtly political organisations such as political parties.

Occupational segregation: Occupational segregation refers to the clustering of female and male workers in particular occupations. An occupational group may include similar jobs that are distinguished only by the degree of difficulty in the duties of the job. An occupational group is a collection of jobs used for the purpose of comparing the value of those jobs.

Source: New Zealand Ministry of Women's Affairs (2011), "Occupational Segregation", http://mwa.govt.nz/occupational-segregation.

Ombuds person or office: A public official or institution who acts as an impartial intermediary between the public and government or bureaucracy. It can also be consulted to mediate disputes between employees and management/a governmental institution.

Outcome: Refers to what is ultimately achieved by an activity. Outcomes reflect the intended or unintended results of government actions, but other factors outside of government actions are also implicated (OECD Glossary of Statistical Terms).

Output: In performance assessment in government, outputs are defined as the goods or services produced by government agencies (e.g. teaching hours delivered, welfare benefits assessed and paid) (OECD Glossary of Statistical Terms).

Parental leave: Employment-protected leave of absence for employed parents (both men and/or women), which is often supplementary to specific maternity and paternity leave periods and usually, but not in all countries, follows the period of maternity leave. Entitlement to the parental leave period is individual, while entitlement to public income support is often family-based, so that in general only one parent claims such support at any one time.

Parliamentary Committee: A (standing or ad hoc) committee composed of Members of parliament. Committees are set up within the parliamentary system with clearly defined mandates to carry out in-depth analysis and review public policy and legislature.

Part-time employment: A form of employment that carries fewer hours per week than a full-time job (usually fewer than 30 or 35 hours per week).

Paternity leave: Employment-protected leave of absence for employed fathers at the time of childbirth.

Pay equality: Equal pay (of women and men) for equal (the same) work.

Pay equity: Equal pay for work of equal value requiring similar qualifications (but not necessarily the same work).

Pay equity: Pay equity is defined as equal remuneration for work that may be different in many ways but is equal in value (ILO, 2015). OECD defines it as "ensuring that work of equal value, requiring similar qualifications, is paid on an equal basis (OECD, 2014). The Government of Canada defines pay equity as compensation in an establishment that is set without discrimination based on gender, i.e. equal pay for work of equal value. Pay equity can help reduce the gender wage gap. However, pay equity does not address other factors which contribute to the gender wage gap, like occupational segregation, market segmentation, the "motherhood penalty" and the field of study (Government of Canada, 2016). Sources: ILO (2015), Tackling sex discrimination through pay equity; Government of Canada (2016), FAQ: The Public Sector Equitable Compensation Act. https://www.canada.ca/en/treasury-board-secretariat/services/innovation/equitable-compensation/frequently-asked-questons-pay-equity-reform.html; OECD (2014), Women, Government and Policy Making in OECD Countries: Fostering Diversity for Inclusive Growth, OECD Publishing. http://dx.doi.org/10.1787/9789264210745-en

(Primary) legislation: Regulations which must be approved by the parliament or congress (in case of local level of government, local assembly). Also referred to as principal legislation or primary law.

Programme: An initiative and/or activity sponsored or administered by local, regional or national government.

Public administration: Agencies and actions of the executive branch of the state at the central/national, regional and local levels.

(Public) policy: Public policy as government action is generally the principled guide to action taken by the administrative or executive branches of the state with regard to a class of issues in a manner consistent with law and institutional customs.

Public sector: The general government sector plus (quasi) public corporations (1993 System of National Accounts).

Public service: See the definition of civil service in this glossary.

Public services: Services that are performed for the benefit of the public or its institutions. Public services are provided by government to its citizens, either directly (through the public sector) or by financing private provision of services. The term is associated with a social consensus that certain services should be available to all, regardless of income. Even where public services are neither publicly provided nor publicly financed, for social and political reasons they are usually subject to regulation going beyond that applying to most economic sectors.

Public service delivery: The implementation of ways of providing public goods and services.

Public service value(s): Overarching and enduring ideal(s) to guide the behaviours of public officials. Many public administrations have developed core values for public management, action and service delivery, often including considerations of transparency, integrity/ethical government, accountability, citizen empowerment, high quality services, accessibility, diversity and gender equality.

Regulation: The diverse set of instruments by which governments set requirements on enterprises and citizens. Regulation

includes all laws, formal and informal orders, subordinate rules, administrative formalities and rules issued by non-governmental or self-regulatory bodies to which governments have delegated regulatory powers.

Regulatory impact analysis (RIA): RIA is a systematic policy tool used to examine and measure the likely benefits, costs and effects of new or existing regulation. A RIA is an analytical report to assist decision makers. Typically, the core structure should contain the following elements: title of the proposal, the objective and intended effect of the regulatory policy, an evaluation of the policy problem, consideration of alternative options, assessment of all their impacts distribution, results of public consultation, compliance strategies, and processes for monitoring and evaluation.

Sectoral policy area: Policy area concerning one specific policy topic, such as education, health, employment and defence.

Sex-disaggregated data: See definition under gender-disaggregated data.

Strategy: A plan of action designed to achieve a particular goal. It may include a statement on the vision, mission, values, priorities and activities to achieve this policy objective or goal.

Sex-disaggregated data are collected and tabulated separately for women and men. They allow for the measurement of differences between women and men on various social and economic dimensions.

Technical support: This category includes staff with mainly manual tasks, usually with a professional or vocational degree. Please also consult the information provided in table 3.

Temporary Special Measures (TSMs) are specific targeted measures taken to accelerate the equal participation of women in the political, economic, social, cultural, civil or any other field. Given the legal commitment of states to produce de facto or substantive equality of women with men in a timely manner, special measures may need to be adopted to enhance women's electoral and political participation.

Telework: Information and communications technologies are applied to enable work to be done at a distance from the place where the work results are needed or where the work would conventionally have been done. It includes:

Home-based telework or "telecommuting", when an employee or contractor works at home instead of travelling to an employer's or a customer's premises.

Mobile telework, when executives, professionals or service staffs use ICTs to enable them to spend more time with customers and to deliver "on the road" a range of services and capabilities that previously would have involved office based staff or visits to the company offices;

Telecentres, providing local office facilities for people who prefer not to work at home but wish to avoid the cost, time and inconvenience of commuting;

Telecottages, which provide local communities with access to skills development, high performance ICTs, and the networking and socialisation aspects of work that may be missed by a home based worker.

Functional relocation, where business functions that previously were located close to the customer are concentrated and delivered at a distance; examples include both "front office" (services now delivered by phone or computer networks) and "back office" (service and maintenance work previously done "on site", which may now be done anywhere in the world using remote access to systems).

Telework can also affect some kinds of "outsourcing", in that many kinds of work can now be done from thousands of miles away and "outsourced" across national borders. Telework has also been said to include "dispersed team working", if three or more teams in different time zones to work 24 hours a day on a time-sensitive project, with each team "passing the baton" to the next at the end of its working day.

Top management: Management levels at the top of ministerial hierarchies but usually below ministers, sometimes below deputy ministers, and sometimes one more level down. Usually only secretary general/director general and directors in ministries, and the head and deputy in agencies. Please also consult the information provided in table 3.

Whole-of-Government approach or vision: An approach or vision that stipulates that government institutions work across portfolio boundaries to achieve a shared goal and an integrated government response to particular issues.

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