Digital Economy and Society Index 2017 - Hungary



Hungary ranks 21st in DESI 2017. Hungary performs well on Connectivity, thanks to the wide availability of fast fixed broadband (NGA) and 4G as well as to the increasing broadband take-up. Hungary improved in digital skills, but stands still slightly below the average. The key challenges remain the low use of ICTs by enterprises and the development of Digital Public Services.

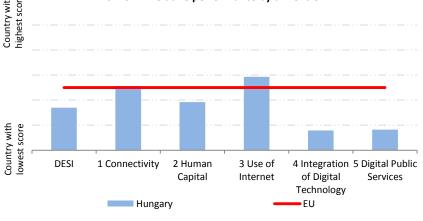
	Hun	gary	Cluster	EU
	rank	rank score		score
DESI 2017	21	0.46	0.41	0.52
DESI 2016 ¹	20	0.43	0.38	0.49

The Digital Economy and Society Index is a composite index measuring progress in digital through five components:

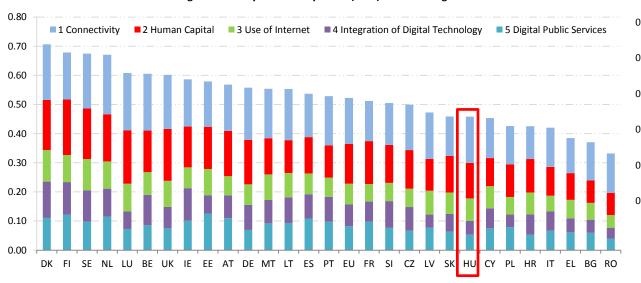
1 Connectivity	Fixed Broadband, Mobile Broadband, Broadband speed and prices
2 Human Capital	Basic Skills and Internet Use, Advanced skills and Development
3 Use of Internet	Citizens' use of Content, Communication and Online Transactions
4 Integration of Digital Technology	Business digitisation and eCommerce
5 Digital Public Services	eGovernment

Clustering: Hungary belongs to the cluster of low performing countries.

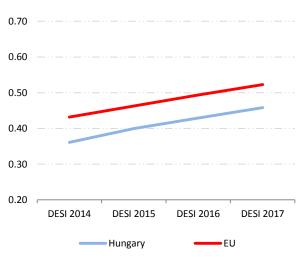
DESI 2017 - relative performance by dimension



Digital Economy and Society Index (DESI) 2017 ranking



DESI - evolution over time



1) Connectivity: Hungary has made progress both in the supply and the demand side. NGA coverage and take-up are above EU average. 4G availability is also high, but mobile broadband penetration is not yet accelerating.

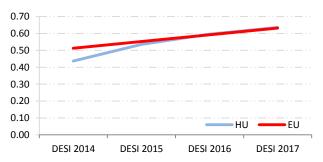
			Hunga	ary		EU
	DESI	201	7	DESI 20	DESI 2017	
	value		rank	value	rank	value
1a1 Fixed Broadband Coverage	95%	\rightarrow	22	95%	21	98%
% households	2016			2015		2016
1a2 Fixed Broadband Take-up	75%	1	10	69%	16	74%
% households	2016			2015		2016
1b1 Mobile Broadband Take-up	43	1	28	34	28	84
Subscriptions per 100 people	June 2016			June 2015		June 2016
1b2 4G coverage ²	92%		13	NA		84%
% households (average of operators)	2016					2016
1b3 Spectrum ³	65%	\downarrow	18	68%	16	68%
% of the target	2016			2015		2016
1c1 NGA Coverage	81%	1	16	78%	15	76%
% households	2016			2015		2016
1c2 Subscriptions to Fast Broadband	55%	1	10	49%	11	37%
% subscriptions >= 30Mbps	June 2016			June 2015		June 2016
1d1 Fixed Broadband Price4	1.1%	\rightarrow	8	1.1%	10	1.2%
% income	price 2016, income 2015			price 2015, income 2015		price 2016, income 2015

2) Human Capital: There has been a large increase in internet users, and digital skills levels remain below the European average.

	Hungary				EU	
	DESI	201	7	DESI 20)16	DESI 2017
	value		rank	value	rank	value
2a1 Internet Users	78%	1	15	72%	18	79%
% individuals	2016			2015		2016
2a2 At Least Basic Digital Skills	51%	1	18	50%	19	56%
% individuals	2016			2015		2016
2b1 ICT Specialists ⁵	3.6%	1	13	3.5%	12	3.5%
% individuals	2015			2014		2015
2b2 STEM Graduates	11	1	26	10	26	19
Per 1000 individuals (aged 20-29)	2014			2013		2014

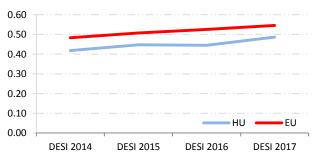
1 Connectivity	Hun	gary	Cluster	EU
1 Connectivity	rank scor		score	score
DESI 2017	14	0.64	0.53	0.63
DESI 2016	16	0.60	0.46	0.59

1 Connectivity - evolution over time



2 Human Capital	Hun	gary	Cluster	EU
	rank	score	score	score
DESI 2017	18	0.49	0.40	0.55
DESI 2016	18	0.44	0.38	0.53

2 Human Capital - evolution over time



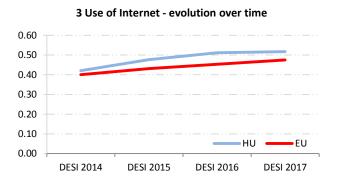
3) Use of Internet: Hungarian internet users are particularly active on social networks, reading news and making video calls. At the same time, they are less engaged in undertaking transactions such as online banking and shopping.

		Hungary				EU
	DESI	201	7	DESI 20	DESI 2017	
	value		rank	value	rank	value
3a1 News	88%	1	5	86%	7	70%
% individuals who used Internet in the last 3 months	2016			2015		2016
3a2 Music, Videos and Games ⁶	81%		12	NA		78%
% individuals who used Internet in the last 3 months	2016					2016
3a3 Video on Demand ⁷	8%		24	NA		21%
% individuals who used Internet in the last 3 months	2016					2016
3b1 Video Calls	54%	$\mathbf{\downarrow}$	7	55%	5	39%
% individuals who used Internet in the last 3 months	2016			2015		2016
3b2 Social Networks	83%	\rightarrow	1	83%	1	63%
% individuals who used Internet in the last 3 months	2016			2015		2016
3c1 Banking	44%	$\mathbf{\downarrow}$	22	46%	20	59%
% individuals who used Internet in the last 3 months	2016			2015		2016
3c2 Shopping	48%	1	20	47%	20	66%
% internet users (last year)	2016			2015		2016

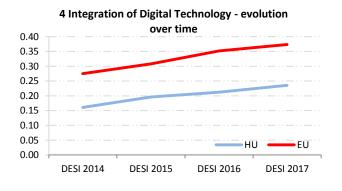
4) Integration of Digital Technology: More Hungarian businesses use social media, elnvoices, cloud and eCommerce. However, the business sector is not exploiting the opportunities offered by digital technology as much as other countries do, pushing Hungary back in the ranking.

		Hungary				EU
	DESI 2	201	7	DESI 20	DESI 2017	
	value		rank	value	rank	value
4a1 Electronic Information Sharing	16%		27	16%	27	36%
% enterprises	2015			2015		2015
4a2 RFID	3.9%		16	3.9%	16	3.9%
% enterprises	2014			2014		2014
4a3 Social Media	13%	个	21	11%	22	20%
% enterprises	2016			2015		2016
4a4 elnvoices	8%	1	25	6%	26	18%
% enterprises	2016			2015		2016
4a5 Cloud	8%	个	23	6%	24	13%
% enterprises	2016			2015		2016
4b1 SMEs Selling Online	12%	个	20	10%	21	17%
% SMEs	2016			2015		2016
4b2 eCommerce Turnover	7.6%	个	18	7.0%	22	9.4%
% SME turnover	2016			2015		2016
4b3 Selling Online Cross-border	4.5%		23	4.5%	23	7.5%
% SMEs	2015			2015		2015

3 Use of Internet	Hun	gary	Cluster	EU
5 656 or internet	rank	score	score	score
DESI 2017	12	0.52	0.39	0.48
DESI 2016	11	0.51	0.37	0.45



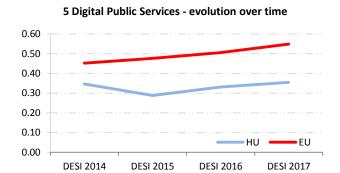
4 Integration of Digital	Hun	gary	Cluster	EU
Technology	rank score		score	score
DESI 2017	24	0.24	0.27	0.37
DESI 2016	27	0.21	0.25	0.35



5) Digital Public Services: Despite minor improvements in the online provision of public services, Hungary ranks 27th, scoring below EU average in all aspects.

	Hungary					EU
	DESI	201	7	DESI 20	16	DESI 2017
	value		rank	value	rank	value
5a1 eGovernment Users	30%	$\mathbf{\downarrow}$	17	32%	17	34%
% internet users (last year)	2016			2015		2016
5a2 Pre-filled Forms	23	1	23	19	25	49
Score (0 to 100)	2016			2015		2016
5a3 Online Service Completion	63	1	25	55	26	82
Score (0 to 100)	2016			2015		2016
5a4 Open Data ⁸	43%	4	23	50%	11	59%
% of maximum score	2016			2015		2016

5 Digital Public Services	Hun	gary	Cluster	EU
5 Digital 1 abile Services	rank	score	score	score
DESI 2017	27	0.35	0.43	0.55
DESI 2016	24	0.33	0.42	0.51



Methodological note

- ¹ **DESI 2016** was re-calculated for all countries to reflect slight changes in the choice of indicators and corrections to the underlying indicator data. As a result, country scores and rankings may have changed from the previous publication.
- ² **4G coverage**: This is a new DESI indicator measuring the average coverage of telecom operators' 4G networks.
- ³ Spectrum: There is a decrease in most of the Member States due to the additional EU harmonisation of the 700 MHz band in April 2016.
- ⁴ **Fixed Broadband Price**: Due to a slight methodological change, historical data was re-calculated.
- ⁵ **ICT Specialists**: Historical data have been revised by Eurostat.
- ⁶ Music, Videos and Games: Break in series due to a change in the Eurostat survey.
- ⁷ **Video on Demand**: Break in series due to a change of data source. New source is Eurostat.
- 8 Open Data: Change of data source. The historical data have also been restated. The new source is the European Data Portal.

