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## Internet, Cell Phones Are Changes for the Better CURRENT DECADE RATED AS WORST IN 50 YEARS

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## Internet, Cell Phones Are Changes for the Better CURRENT DECADE RATED AS WORST IN 50 YEARS

As the current decade draws to a close, relatively few Americans have positive things to say about it. By roughly two-to-one, more say they have a generally negative ( $50 \%$ ) rather than a generally positive (27\%) impression of the past 10 years. This stands in stark contrast to the public's recollection of other decades in the past half-century. When asked to look back on the 1960s, 1970s, 1980s and 1990s, positive feelings outweigh negative in all cases.

To be sure, the passage of time may affect the way people view these historical periods. For example, had we asked the public's impression of the 1970s in December of 1979, the negatives may well have outweighed the positives.

By a wide margin, the $9 / 11$ terrorist attacks are seen as the most important event of the decade, with Barack Obama's election as president a distant second - even among his political supporters. And the sour view of the decade is broad-based, with few in any political or demographic group offering positive evaluations.

Happy to put the 2000s behind them, most Americans are optimistic that the 2010s will be better. Nearly six-in-ten (59\%) say they think the next decade will be better than the last for the country as a whole, though roughly a

| Good Riddance to the 2000s |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Your overall impression of the... |  |  |  |  |  |
|  | 1960s | 1970s | 1980s | 1990s | 2000s |
| Is generally.. | \% | \% | \% | \% | \% |
| Positive | 34 | 40 | 56 | 57 | 27 |
| Negative | 15 | 16 | 12 | 19 | 50 |
| Neither | 42 | 37 | 27 | 22 | 21 |
| Don't know | $\frac{8}{100}$ | $\frac{7}{100}$ | $\frac{5}{100}$ | $\underline{3}$ | $\stackrel{2}{100}$ |
| 9/11 Attacks Stand Out |  |  |  |  |  |
| Most important event of the decade \% |  |  |  |  |  |
| 9/11 terrorist attacks 53 |  |  |  |  |  |
| Barack Obama's election 16 |  |  |  |  |  |
| 2008 financial crisis 12 |  |  |  |  |  |
| George W. Bush's election 6 |  |  |  |  |  |
| War in Iraq |  |  |  |  |  |
| Hurricane Katrina |  |  |  |  |  |
| Other (Vol.) |  |  |  |  |  |
| Don't know |  |  |  | 3 |  |
|  |  |  |  | 100 |  |
| But Most Say 2010s Will Be Better |  |  |  |  |  |
| Next decade will be... |  |  |  | \% |  |
| Better |  |  |  | 59 |  |
| Worse |  |  |  | 32 |  |
| Same (Vol.) |  |  |  | 4 |  |
| Don't know |  |  |  | $\xrightarrow{5}$ |  |
| Figures may not add to $100 \%$ because of rounding. |  |  |  |  |  | third (32\%) think things will be worse.

There are a number of recent changes and trends that are viewed favorably. In particular, the major technological and communications advances are viewed in an overwhelmingly positive light.

Clear majorities see cell phones, the internet and e-mail as changes for the better, and most also view specific changes such as handheld internet devices and online shopping as beneficial trends. There is greater division of opinion, however, over whether social networking sites or internet blogs have been changes for the better or changes for the worse.
Most see
increasing racial and
ethnic diversity as a
change for the better, as
well as increased
surveillance and security
measures and the broader
range of news and
entertainment options.

But the public is divided over whether wider acceptance of gays and lesbians, cable news talk and opinion shows, and the growing number of people with money in the stock market are good or bad trends. Reality TV shows are, by a wide margin, the least popular trend tested in the poll; $63 \%$ say these shows have been a change for the worse. Tattoos are also unpopular with many $40 \%$ say more people getting tattoos is a change for the worse, though $45 \%$ say it makes no difference and $7 \%$ see it as a change for the better.


## A 'Downhill’ Decade

The breadth and depth of discontent with the current decade is reflected in the words people use to describe it. The single most common word or phrase used to characterize the past 10 years is downhill, and other bleak terms such as poor, decline, chaotic, disaster, scary, and depressing are common. Other, more neutral, words like change, fair and interesting also come up, and while the word good is near the top of the list, there are few other positive words mentioned with any frequency.

## Boomers Look Back Fondly

There is no significant generational divide in impressions of the current decade: Roughly half in all age groups view the 2000s negatively, while less than a third rates the decade positively. This is in stark contrast to generational differences in views of previous decades. The 1990s are viewed far more positively by younger people - roughly twothirds of Americans younger than 50 have a positive impression of the decade compared with fewer than half of people ages 50 and older. The 1960s, by contrast, receive generally positive ratings from people ages 50 and older, while those under 50 offer more mixed views.

The biggest generational division of opinion is in retrospective evaluations of the 1970s. Baby Boomers - most of whom are between the ages of 50 and 64 today and were between 20 and 34 in 1979 - view this decade in an overwhelmingly favorable light, with positive impressions outnumbering negative views by 48 points (59\% positive vs. 11\% negative). By contrast, people who were younger than 20 at the end of the 1970s - who are currently in their

| The 2000s in a Word* |  |  |  |
| :--- | :--- | :--- | :--- |
|  |  |  |  |
| 36 | Downhill | 8 | Bush |
| 35 | Change | 8 | Interesting |
| 24 | Good | 8 | Terrible |
| 18 | Poor | 7 | Confusing |
| 17 | Decline | 7 | OK |
| 16 | Disappointing | 7 | Sucks |
| 16 | Turbulent/Turmoil | 6 | Mess/Messed up |
| 14 | Chaos/Chaotic | 6 | Sad |
| 13 | Not good | 5 | Challenging |
| 11 | Bad | 5 | Crazy |
| 11 | Fair | 5 | Difficult |
| 10 | Disaster | 5 | Excess |
| 10 | Greed | 5 | Hard |
| 10 | Rollercoaster | 5 | Hopeful |
| 10 | Scary | 5 | Lost |
| 9 | Depressing | 5 | Struggle |
| 9 | Tumultuous | 5 | Successful |
| 9 | Worse/Worsening | 5 | Wow! |
| * Figures show the number of people, out of 779 asked, |  |  |  |
| who offered each word or phrase. These figures are not |  |  |  |
| percentages. Q40F1. |  |  |  |
|  |  |  |  |


| Generations View the Decades |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | -------- Current age -------- |  |  |  |
|  | 18-29 | 30-49 | 50-64 | $65+$ |
| 2000s | \% | \% | \% | \% |
| Generally positive | 28 | 31 | 26 | 23 |
| Generally negative | 49 | 49 | 55 | 45 |
| Neither/DK | $\underline{24}$ | $\underline{21}$ | 19 | 32 |
|  | 100 | 100 | 100 | 100 |
| 1990s |  |  |  |  |
| Generally positive | 67 | 64 | 51 | 43 |
| Generally negative | 9 | 18 | 26 | 21 |
| Neither/DK | $\underline{25}$ | 18 | $\underline{23}$ | $\underline{36}$ |
|  | 100 | 100 | 100 | 100 |
| 1980s |  |  |  |  |
| Generally positive | 49 | 60 | 59 | 54 |
| Generally negative | 9 | 12 | 17 | 11 |
| Neither/DK | 42 | $\underline{28}$ | $\underline{24}$ | 36 |
|  | 100 | 100 | 100 | 100 |
| 1970s |  |  |  |  |
| Generally positive | 34 | 28 | 59 | 44 |
| Generally negative | 15 | 20 | 11 | 16 |
| Neither/DK | $\underline{51}$ | $\underline{52}$ | $\underline{30}$ | 40 |
|  | 100 | 100 | 100 | 100 |
| 1960s |  |  |  |  |
| Generally positive | 26 | 22 | 49 | 46 |
| Generally negative | 9 | 17 | 15 | 19 |
| Neither/DK |  | 61 | 36 | 35 |
|  | 100 | 100 | 100 | 100 |
| N | 112 | 201 | 216 | 181 |
| Q41F2. Figures may not add to $100 \%$ because of rounding. |  |  |  |  |

30s and 40s - offer a less positive assessment; just $28 \%$ view the decade positively, $20 \%$ negatively, and $52 \%$ say neither or offer no opinion.

The decade out of the last half century with the best image right now is the 1980s. While comparable percentages offer positive evaluations of the 1980s (56\%) and 1990s (57\%), negative ratings for the 1980s are lower than for the 1990s (12\% vs. 19\%). And the balance of opinion about the 1980s is overwhelmingly positive across all age groups - with positive views outnumbering negative by more than three-to-one across the board.

## Next Decade Looks Better

Most Americans (59\%) think the next decade will be better than the current one for the country as a whole, and this perspective is widely shared across most political and demographic groups. But a significant minority - 32\% - is of the view that things will be worse in the 2010s than in the 2000s. Republicans are twice as likely as Democrats (42\% vs. $20 \%$ ) to offer a pessimistic assessment of the next decade. Roughly a third (34\%) of independents offer a gloomy prediction.

Generationally, Americans between the ages of 50 and 64 are the most pessimistic about the 2010s $-42 \%$ think things will be worse over the next 10 years. This compares with $30 \%$ of people under 50 and just $26 \%$ of those age 65 and older. Along religious lines, white evangelical Protestants take a far more pessimistic view of the next decade than other major religious groups. Just over half (52\%) of white evangelicals predict that the coming decade will be worse than the current one, far more than the number of white mainline Protestants (29\%), white Catholics (24\%) or unaffiliated (28\%) Americans who take this view.

| Partisan Gap in Optimism About Coming Decade |  |  |  |
| :---: | :---: | :---: | :---: |
|  | Rep | Dem | Ind |
| Impression of the 2000s | \% | \% | \% |
| Generally positive | 35 | 25 | 26 |
| Generally negative | 46 | 54 | 49 |
| Neither/DK | 19 | 21 | $\underline{24}$ |
|  | 100 | 100 | 100 |
| Outlook for 2010s |  |  |  |
| Better | 49 | 75 | 55 |
| Worse | 42 | 20 | 34 |
| Same/DK | $\underline{9}$ | 5 | 11 |
|  | 100 | 100 | 100 |
| Q40AF1, Q41eF2. Figures may not add to $100 \%$ because of rounding. |  |  |  |


| Most Will Welcome the 2010s |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Next decade will be... |  |  |  |  |
|  | Better | Worse | Same/DK | N |
|  | \% | \% | \% |  |
| Total | 59 | 32 | $9=100$ | 779 |
| 18-29 | 65 | 29 | $7=100$ | 101 |
| 30-49 | 60 | 31 | 9=100 | 267 |
| 50-64 | 50 | 42 | 8=100 | 234 |
| 65+ | 62 | 26 | $13=100$ | 164 |
| Family income |  |  |  |  |
| \$75k+ | 64 | 32 | $4=100$ | 223 |
| \$30-75k | 61 | 33 | 6=100 | 276 |
| <\$30k | 58 | 30 | 12=100 | 183 |
| Religion |  |  |  |  |
| Wh. Evang. | 38 | 52 | 10=100 | 171 |
| Wh. Mainl. | 62 | 29 | $8=100$ | 151 |
| Wh. Cath. | 66 | 24 | 10=100 | 123 |
| Unaffiliated | 63 | 28 | $9=100$ | 129 |
| Q40AF1. Figures may not add to $100 \%$ because of rounding. |  |  |  |  |

## 9/11 the Crystallizing Event

When offered a list of six major events of the decade, just over half (53\%) say that the Sept. 11, 2001 terrorist attacks were the single most important event of the decade. Trailing far behind, $16 \%$ cite Obama's election as president, $12 \%$ the 2008 financial crisis, $6 \%$ George W. Bush's election as president, $5 \%$ the war in Iraq, and 3\% cite Hurricane Katrina.


And while 9/11 is seen as the most important event across all age groups, opinions about the importance of other events differ in significant ways. People under age 30 are more likely than their elders to name the war in Iraq as the most important event of the decade ( $11 \%$ vs. $3 \%$ of those ages 30 and over). And, along with the oldest cohort, younger Americans are less likely to name $9 / 11$ as the most important event.

## Technology and Communications Changes Viewed Positively

The internet - perhaps the seminal technological development of recent decades continues to be widely seen in a favorable light. About two-thirds (65\%) say the internet has been a change for the better, while just $16 \%$ say it has been a change for the worse; $11 \%$ say it hasn't made much difference while $8 \%$ are unsure. This largely mirrors the balance of opinion at the close of the 1990s - the decade that saw the widespread adoption of the web. In 1999, 69\% called the internet a change for the better and $18 \%$ called it a change for the worse.


As with most technological developments, young people and the well educated are particularly likely to embrace the internet as a change for the better. About three-quarters (76\%) of young people view the web as a positive change, compared with far fewer (42\%) of those ages 65 and older. Older Americans, however, are no more likely to see the internet as a change for the worse than are younger people, rather more seniors simply say it has made no difference or are unsure as to its impact.

As was the case in 1999, far more of those with a college degree say the internet has been a change for the better (82\%) than do those with no college experience (52\%). And the internet like most other technological developments - is not a politicized innovation: similar majorities of Republicans (69\%), Democrats (68\%), and independents (63\%) say the internet has been a positive change.

Email, the form of communication born from the web, is viewed as favorably as the internet itself. By an overwhelming margin, more say email has been a change for the better (65\%) than say it has been a change for the worse (7\%); 19\% say it hasn't made a difference. Views of email are largely unchanged from a decade ago, though there has been a slight decline in the share describing email as a change for the better. This decline has taken place largely among young people: $69 \%$ of those younger than 30 say email has been a change for the better, compared with $82 \%$ a decade ago. Very few young people - just $1 \%$ - say email has been a change for the worse, but a quarter of those who came of age in the current decade - with everincreasing options for real-time, wireless communication - say email has not made much of a difference. In 1999, just 6\% of those under 30 expressed that view.


In addition to the internet and email, cell phones are broadly embraced by the public as a change for the better. Nearly seven-in-ten (69\%) call cell phones a change for the better compared with just $14 \%$ who call them a change for the worse. Overall, the public's take on cell phones is slightly better than it was ten years ago. In 1999, $22 \%$ felt that cell phones were a change for the worse - this has fallen to $14 \%$ in the current survey.

## Age Gap in Views of Handheld Devices

Handheld devices such as Blackberries and iPhones are seen as a good thing by most people (56\%). However, a quarter (25\%) says these devices have been a change for the worse. The age gap in attitudes toward these devices is particularly wide: $72 \%$ of those under 30 consider handheld wireless devices to be a positive change, compared with just $33 \%$ of those 65 and older.

The public is ambivalent when it comes to evaluating social networking sites such as Facebook. About a third (35\%) call them a change for the better, $21 \%$ say they have been a change for the worse, while $31 \%$ say social networking sites have not made much of a difference and $12 \%$ are unsure. In fact, even among young people, fewer than half (45\%) say social networking sites have been a change for the better.

And when it comes to internet blogs, the plurality opinion (36\%) is that the emergence of blogs has not made much of a difference. Slightly fewer (29\%) call them a change for the better, while $21 \%$ think they have been a change for the worse.

| Handheld Devices, Online Shopping, Social Networking and Blogs |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Change for the | Change for the | No differ- |  |
| Handheld | better | worse | ence | DK |
| Devices | \% | \% | \% | \% |
| Total | 56 | 25 | 12 | $7=100$ |
| 18-29 | 72 | 20 | 7 | 2=100 |
| 30-49 | 62 | 26 | 9 | 3=100 |
| 50-64 | 51 | 25 | 16 | $7=100$ |
| 65+ | 33 | 30 | 17 | $20=100$ |
| College grad+ | 62 | 22 | 10 | 6=100 |
| Some college | 61 | 22 | 13 | 4=100 |
| H.S. or less | 50 | 29 | 13 | 8=100 |
| Online Shopping |  |  |  |  |
| Total | 54 | 15 | 24 | 8=100 |
| 18-29 | 55 | 21 | 20 | 4=100 |
| 30-49 | 65 | 12 | 19 | 5=100 |
| 50-64 | 49 | 16 | 27 | $7=100$ |
| 65+ | 39 | 9 | 34 | 18=100 |
| College grad+ | 70 | 9 | 19 | 3=100 |
| Some college | 63 | 13 | 17 | 6=100 |
| H.S. or less | 40 | 18 | 30 | $12=100$ |
| Social Networking Sites |  |  |  |  |
| Total | 35 | 21 | 31 | 12=100 |
| 18-29 | 45 | 13 | 37 | 4=100 |
| 30-49 | 45 | 18 | 30 | 8=100 |
| 50-64 | 25 | 33 | 31 | 10=100 |
| 65+ | 21 | 21 | 27 | 31=100 |
| College grad+ | 33 | 24 | 34 | 9=100 |
| Some college | 45 | 19 | 24 | 12=100 |
| H.S. or less | 31 | 21 | 34 | 14=100 |
| Internet Blogs |  |  |  |  |
| Total | 29 | 21 | 36 | 14=100 |
| 18-29 | 44 | 14 | 39 | 4=100 |
| 30-49 | 34 | 17 | 40 | 10=100 |
| 50-64 | 22 | 28 | 36 | 14=100 |
| 65+ | 15 | 24 | 27 | 34=100 |
| College grad+ | 27 | 24 | 39 | $10=100$ |
| Some college | 34 | 19 | 33 | $13=100$ |
| H.S. or less | 27 | 19 | 35 | 18=100 |
| Q44bF1 \& Q44m-oF2. Figures may not add to $100 \%$ because of rounding. |  |  |  |  |

## Greater Diversity Seen as Positive Change

A majority (61\%) of the public says that the increasing racial and ethnic diversity in the United States has been a change for the better; $25 \%$ say increasing diversity has not made much difference and only $9 \%$ say it has been a change for the worse. However, opinion that increased diversity has been a change for the better is more widely held among some demographic groups than others.

Older people are less likely to believe that increased diversity has been a change for the better; about half (49\%) of people ages 65 and older say this has been a change for the better compared with about two-thirds ( $66 \%$ ) of those younger than 50 . More college graduates ( $72 \%$ ) than those with a high school education or less (54\%) think increased diversity is a change for the better.

## Divisions over Acceptance of Gays

There is far less agreement about the increasing acceptance of gays and lesbians. Overall, $38 \%$ say this has been a change for the better, $28 \%$ a change for the worse and $28 \%$ say it has made no difference. As with other public opinion questions about homosexuality, there is a substantial divide between how younger and older Americans view this issue.

By greater than two-to-one, those younger than 50 see increased acceptance of gays and lesbians as a change for the better (45\%), not worse (19\%) By contrast, people ages 65 and older see this as a change for the worse, not the better, by more than two-to-one ( $46 \%$ to $21 \%$ ).

There is a substantial gender divide on this

| Increasing Racial and Ethnic Diversity Has Been a... |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Change | Change | No |  |
|  | for the better | for the worse | difference | Don't know |
|  | \% | \% | \% | \% |
| Total | 61 | 9 | 25 | 5=100 |
| 18-29 | 67 | 3 | 29 | 2=100 |
| 30-49 | 65 | 10 | 21 | 4=100 |
| 50-64 | 58 | 11 | 24 | 7=100 |
| 65+ | 49 | 10 | 30 | 11=100 |
| College grad+ | 72 | 7 | 18 | 3=100 |
| Some college | 61 | 13 | 21 | 5=100 |
| H.S. or less | 54 | 8 | 31 | $7=100$ |
| Republican | 57 | 13 | 27 | 3=100 |
| Democrat | 66 | 6 | 23 | 5=100 |
| Independent | 60 | 9 | 25 | 6=100 |

Q44hF1. Figures may not add to $100 \%$ because of rounding.

| Increasing Acceptance of Gays and Lesbians Has Been a... |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Change for the better | Change for the worse | No difference | Don't know |
|  | \% | \% | \% | \% |
| Total | 38 | 28 | 28 | 6=100 |
| 18-29 | 44 | 18 | 31 | $7=100$ |
| 30-49 | 45 | 20 | 30 | 5=100 |
| 50-64 | 37 | 33 | 24 | 6=100 |
| 65+ | 21 | 46 | 29 | 5=100 |
| Men | 31 | 31 | 32 | 6=100 |
| 18-49 | 36 | 23 | 33 | $7=100$ |
| 50+ | 23 | 41 | 31 | 5=100 |
| Women | 45 | 25 | 25 | 5=100 |
| 18-49 | 53 | 15 | 27 | $5=100$ |
| 50+ | 36 | 36 | 22 | 6=100 |
| College grad+ | 51 | 23 | 22 | 4=100 |
| Some college | 44 | 24 | 29 | $3=100$ |
| HS or less | 28 | 32 | 32 | 8=100 |
| Republican | 21 | 51 | 25 | 4=100 |
| Democrat | 52 | 19 | 26 | 4=100 |
| Independent | 40 | 19 | 33 | 8=100 |
| Wh. Evangelical | 20 | 51 | 25 | 4=100 |
| Wh. Mainline | 48 | 16 | 32 | $3=100$ |
| Wh. Catholic | 45 | 15 | 34 | 6=100 |
| Unaffiliated | 52 | 9 | 32 | $7=100$ |
| Q44qF2. Figures may not add to $100 \%$ because of rounding. |  |  |  |  |

issue: more women than men think increased acceptance of gays and lesbians has been a change for the better ( $45 \%$ vs. $31 \%$ ). And this gender gap spans generations. Younger women in particular see this as a change for the better; $53 \%$ of women under 50 say this has been a change for the better, compared with $36 \%$ of men in this age range.

There also are educational differences on the issue of increased acceptance of gays and lesbians: $51 \%$ of college graduates and $44 \%$ of those with some college education say this has been a change for the better compared with only $28 \%$ of those with a high school education or less. In addition, while $52 \%$ of Democrats and $40 \%$ of independents think increased acceptance of gays and lesbians is a change for the better, just $21 \%$ of Republicans agree. And just $20 \%$ of white non-Hispanic evangelical Protestants say greater acceptance of gays is a change for the better, a far lower percentage than in other religious groups.

## Most See Benefits of Genetic Testing

A majority of Americans (53\%) say that genetic testing has been a change for the better while $22 \%$ say it has not made much difference and $13 \%$ say it has been a change for the worse. A plurality across all age and educational groups says that genetic testing has been a change for the better, but fewer of those who are 65 and older or who have a high school education or less believe this.

White evangelical Protestants are more divided in their opinion than nearly all other demographic groups. About four-in-ten (39\%) say genetic testing has been a change for the better, but $25 \%$ say it has made no difference and $23 \%$ say it has been a change for worse. A plurality of Republicans, Democrats and independents say that genetic testing has been a change for the better, but Republicans are more likely than Democrats to say that it has been a change for the worse (18\% vs. $8 \%$ ).


## Generations Divide over Tattoos

The public is divided about the impact of more people getting tattoos; $45 \%$ say it has not made much difference, $40 \%$ think it has been a change for the worse and only $7 \%$ say this has been a change for the better. As might be expected, older Americans are far more likely to negatively view this trend: $64 \%$ of those 65 and older and $51 \%$ of those 50 to 64 say more people getting tattoos has been a change for the worse. A majority of those under 50 (56\%) say the tattoo trend has not made much of a difference.

The age differences are larger among women than men. About six-in-ten (61\%) women ages 50 and older say more people getting tattoos have been a change for the worse compared with $27 \%$ of younger women. The gap is smaller among men: $51 \%$ of men 50 and older say more people getting tattoos has been a change for the worse compared with $30 \%$ of younger men.

A majority (56\%) of white evangelical Protestants say that more people getting tattoos has been a change for the worse; white mainline Protestants and white Catholics are more divided in their opinion. By comparison, $57 \%$ of those who are religiously unaffiliated say that more people getting tattoos has not made much difference.

| More People Getting Tattoos Has Been a... |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| C | Change for the better | Change for the worse | No difference | Don't know |
|  | \% | \% | \% | \% |
| Total | 7 | 40 | 45 | 8=100 |
| 18-29 | 15 | 22 | 61 | 1=100 |
| 30-49 | 6 | 32 | 53 | 8=100 |
| 50-64 | 3 | 51 | 39 | 8=100 |
| 65+ | 4 | 64 | 19 | $13=100$ |
| Men | 6 | 38 | 47 | 9=100 |
| 18-49 | 7 | 30 | 56 | 6=100 |
| 50+ | 3 | 51 | 33 | $13=100$ |
| Women | 8 | 42 | 43 | 7=100 |
| 18-49 | 12 | 27 | 56 | 5=100 |
| 50+ | 3 | 61 | 28 | 8=100 |
| Wh. Evangelical | 2 | 56 | 37 | 5=100 |
| Wh. Mainline | 6 | 38 | 46 | 10=100 |
| Wh. Catholic | 6 | 41 | 48 | 4=100 |
| Unaffiliated | 11 | 26 | 57 | 6=100 |
| Q44fF1. Figures may not add to $100 \%$ because of rounding. |  |  |  |  |

## Cable Talk a Mixed Bag

The public also is divided about the effect of cable news talk and opinion shows; $34 \%$ say they have been a change for the better, $31 \%$ think they have made no difference and $30 \%$ say they have been a change for the worse. More young people think these shows have been a change for the worse than people 65 and older. Similarly, more college graduates (43\%) say cable news talk and opinion shows have been a change for the worse than those with some college education (28\%) or with a high school education or less (23\%).

On balance, more Republicans say cable news talk and opinion shows have been a change for the better ( $40 \%$ ) than worse ( $24 \%$ ). Democrats and independents are more divided with about the same percentages of each group viewing these shows positively and negatively.

| Cable News Talk and Opinion Shows |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Change for the better | Change for the worse | No difference | Don't know |
|  | \% | \% | \% | \% |
| Total | 34 | 30 | 31 | $5=100$ |
| 18-29 | 26 | 38 | 33 | 2=100 |
| 30-49 | 35 | 31 | 30 | 4=100 |
| 50-64 | 34 | 27 | 32 | 7=100 |
| 65+ | 40 | 19 | 30 | 12=100 |
| College grad+ | 30 | 43 | 23 | 4=100 |
| Some college | 37 | 28 | 31 | 4=100 |
| H.S. or less | 34 | 23 | 37 | 7=100 |
| Republican | 40 | 24 | 31 | $5=100$ |
| Democrat | 30 | 29 | 36 | $5=100$ |
| Independent | 34 | 33 | 28 | 5=100 |
| Main news source* |  |  |  |  |
| Cable news | 44 | 24 | 30 | 2=100 |
| Local news | 34 | 21 | 37 | 8=100 |
| Network news | 31 | 29 | 31 | $9=100$ |
| Internet | 33 | 35 | 28 | 3=100 |
| Newspapers | 27 | 34 | 33 | 6=100 |
| Radio | 32 | 24 | 36 | 8=100 |
| Q44eF1. Figures may not add to $100 \%$ because of rounding. <br> * People could provide multiple main news sources. |  |  |  |  |

A plurality (44\%) of those who get most national and international news from cable television news say that cable talk and opinion shows have been a change for the better, compared with $31 \%$ who get most of their news from network news. People whose main news source is cable news are also more likely than those who get most news from newspapers to say these shows have been a change for the better.

The public overwhelmingly thinks that reality television shows have been a change for the worse; $63 \%$ say this compared with $22 \%$ who say they have not made much difference and only $8 \%$ who say they have been a change for the better. A plurality in all age groups says these shows have been a change for the worse. Even though a majority in all education groups says reality television shows have been a change for the worse; college graduates or those with some college education are more likely than those with a high school education or less to say they have been a change for the worse.

Reality TV: The Biggest Loser


## ABOUT THE SURVEY

Results for this survey are based on telephone interviews conducted under the direction of Princeton Survey Research Associates International among a national sample of 1,504 adults living in the continental United States, 18 years of age or older, from December 9-13, 2009 (1,001 respondents were interviewed on a landline telephone, and 503 were interviewed on a cell phone, including 182 who had no landline telephone). Both the landline and cell phone samples were provided by Survey Sampling International. Interviews were conducted in English. For detailed information about our survey methodology, see http://people-press.org/methodology/.

The combined landline and cell phone sample are weighted using an iterative technique that matches gender, age, education, race/ethnicity, region, and population density to parameters from the March 2008 Census Bureau's Current Population Survey. The sample is also weighted to match current patterns of telephone status and relative usage of landline and cell phones (for those with both), based on extrapolations from the 2008 National Health Interview Survey. The weighting procedure also accounts for the fact that respondents with both landline and cell phones have a greater probability of being included in the combined sample and adjusts for household size within the landline sample. Sampling errors and statistical tests of significance take into account the effect of weighting.

The following table shows the error attributable to sampling that would be expected at the $95 \%$ level of confidence for different groups in the survey:

| Group | Sample Size | Plus or minus... |
| :--- | :---: | :--- |
| Total sample | 1,504 | 3.0 percentage points |
| Form 1 | 779 | 4.5 percentage points |
| Form 2 | 725 | 4.5 percentage points |

In addition to sampling error, one should bear in mind that question wording and practical difficulties in conducting surveys can introduce error or bias into the findings of opinion polls.

## ABOUT THE CENTER

The Pew Research Center for the People \& the Press is an independent opinion research group that studies attitudes toward the press, politics and public policy issues. We are sponsored by The Pew Charitable Trusts and are one of seven projects that make up the Pew Research Center, a nonpartisan "fact tank" that provides information on the issues, attitudes and trends shaping America and the world.

The Center's purpose is to serve as a forum for ideas on the media and public policy through public opinion research. In this role it serves as an important information resource for political leaders, journalists, scholars, and public interest organizations. All of our current survey results are made available free of charge.

All of the Center's research and reports are collaborative products based on the input and analysis of the entire Center staff consisting of:

Andrew Kohut, Director<br>Scott Keeter, Director of Survey Research<br>Carroll Doherty and Michael Dimock, Associate Directors<br>Michael Remez, Senior Writer<br>Robert Suls, Shawn Neidorf, Leah Christian, Jocelyn Kiley and Alec Tyson, Research Associates<br>Jacob Poushter, Research Assistant

# PEW RESEARCH CENTER FOR THE PEOPLE \& THE PRESS <br> DECEMBER 2009 POLITICAL SURVEY <br> FINAL TOPLINE <br> December 9-13, 2009 <br> $\mathrm{N}=1504$ 

## Q. 1 THROUGH Q.39F1 PREVIOUSLY RELEASED

On a different subject...
ASK ALL:
Q.N1 How do you get most of your news about national and international issues? From [READ AND RANDOMIZE]? [ACCEPT TWO ANSWERS: IF ONLY ONE RESPONSE IS GIVEN, PROBE ONCE FOR ADDITIONAL: "Anything Else?"]

|  | Television | Newspapers | Radio | Magazines | Internet | (VOL.) <br> Other | (VOL.) <br> DK/Ref |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Dec 9-13, 2009 | 70 | 32 | 17 | 3 | 35 | 1 | 1 |
| Jul, 2009 | 71 | 33 | 21 | 3 | 42 | 1 | 1 |
| December, 2008 | 70 | 35 | 18 | 5 | 40 | 2 | 1 |
| September, 2007 | 74 | 34 | 13 | 2 | 24 | 2 | 1 |
| Late September, 2006 | 74 | 37 | 16 | 4 | 21 | 3 | 1 |
| August, 2006 | 72 | 36 | 14 | 4 | 24 | 2 | 1 |
| November, 2005 | 73 | 36 | 16 | 2 | 20 | 2 | * |
| Early Sept, 2005 ${ }^{1}$ (Hurricane Katrina) | 89 | 35 | 17 | * | 21 | 3 | * |
| June, 2005 | 74 | 44 | 22 | 5 | 24 | 2 | 1 |
| December, 2004 | 74 | 46 | 21 | 4 | 24 | 2 | 3 |
| October, 2003 | 80 | 50 | 18 | 4 | 20 | 2 | 1 |
| August, 2003 | 79 | 46 | 15 | 3 | 18 | 2 | 1 |
| Early July, 2003 | 79 | 45 | 16 | 5 | 19 | 1 | * |
| March, 2003 (War in Iraq) | 89 | 24 | 19 | * | 11 | 2 | * |
| February, 2003 | 83 | 42 | 19 | 4 | 15 | 3 | * |
| January, 2003 | 81 | 44 | 22 | 4 | 17 | 2 | 1 |
| January, 2002 | 82 | 42 | 21 | 3 | 14 | 2 | * |
| Mid-September, 2001 (Terror Attacks) | 90 | 11 | 14 | * | 5 | 1 | 1 |
| Early September, 2001 | 74 | 45 | 18 | 6 | 13 | 1 | * |
| February, 2001 | 76 | 40 | 16 | 4 | 10 | 2 | 1 |
| October, 1999 | 80 | 48 | 19 | 5 | 11 | 2 | * |
| January, 1999 | 82 | 42 | 18 | 4 | 6 | 2 | * |
| January, 1996 | 88 | 61 | 25 | 8 | -- | 2 | * |
| September, 1995 | 82 | 63 | 20 | 10 | -- | 1 | 1 |
| January, 1994 | 83 | 51 | 15 | 10 | -- | 5 | 1 |
| September, 1993 | 83 | 60 | 17 | 9 | -- | 3 | * |
| January, 1993 | 83 | 52 | 17 | 5 | -- | 1 | 1 |
| Early January, 1991 (Persian Gulf) | 82 | 40 | 15 | 4 | -- | 1 | * |

Figures add to more than 100\% because of multiple responses.

[^0]
## IF '1' TELEVISION AS EITHER 1ST OR 2ND RESPONSE IN Q.N1 ASK:

Q.N2 On television, do you get most of your news about national and international issues from [READ, RANDOMIZE ITEMS 2 THRU 4 AND 5 THRU 7 SEPARATELY, AND RANDOMIZE SETS OF ITEMS (LOCAL; NETWORK; CABLE). ACCEPT MULTIPLE ANSWERS BUT DO NOT PROBE FOR ADDITIONAL]

BASED ON TOTAL:

|  |  |  |  |  |  |  |  | (VOL.) | (VOL.) | TV not a main |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Local | ABC | CBS | NBC | CNN | MSNBC | FNC | Other | DK/Ref | source |
| Dec 9-13, 2009 | 16 | 12 | 8 | 10 | 19 | 6 | 19 | 3 | 2 | (30) |
| Jul, 2009 | 18 | 11 | 10 | 13 | 22 | 6 | 19 | 3 | 1 | (29) |
| December, 2008 | 15 | 12 | 9 | 10 | 23 | 8 | 17 | 4 | 2 | (30) |
| September, 2007 | 18 | 11 | 8 | 13 | 22 | 7 | 16 | 3 | 2 | (26) |
| August, 2006 | 13 | 10 | 9 | 12 | 24 | 6 | 20 | 6 | 1 | (28) |
| November, 2005 | 16 | 14 | 12 | 15 | 24 | 8 | 22 | 5 | 3 | (27) |
| Early Sept, 2005 ${ }^{\text {² }}$ | 19 | 14 | 8 | 12 | 31 | 9 | 22 | 3 | 3 | (11) |
| (Hurricane Katrina) |  |  |  |  |  |  |  |  |  |  |
| June, 2005 | 13 | 12 | 9 | 12 | 18 | 5 | 16 | 2 | 4 | (26) |
| December, 2004 | 15 | 11 | 9 | 14 | 20 | 6 | 19 | 3 | 3 | (26) |
| October, 2003 | 17 | 12 | 8 | 13 | 20 | 6 | 17 | -- | 4 | (20) |
| August, 2003 | 17 | 12 | 10 | 15 | 26 | 7 | 18 | 3 | 4 | (21) |
| Early July, 2003 | 17 | 12 | 11 | 14 | 27 | 9 | 22 | 3 | 3 | (21) |
| January, 2002 | 16 | 11 | 11 | 15 | 28 | 8 | 16 | 4 | 2 | (18) |

Figures add to more than 100\% because of multiple responses.

## IF '5' INTERNET AS EITHER 1ST OR 2ND RESPONSE IN Q.N1 ASK [N=527]:

Q.N3 What web sites do you use to get news and information? Just name a few of the web sites that you go to the MOST often. [OPEN END; CODE UP TO THREE RESPONSES; DO NOT NEED TO TYPE ".com" EXTENSION; PROBE FOR ADDITIONAL: "Anything Else?"]

| Dec 9-13 <br> 2009 <br> 29 <br> 27 |  |
| :---: | :--- |
| 15 | CNN |
| 13 | MSNoo |
| 11 | Foogle |
| 8 | New York Times |
| 7 | MSNBC |
| 5 | AOL |
| 2 | Washington Post |
| 2 | BBC |
| 2 | ABC |
| 2 | Local news websites |
| 2 | Comcast |
| 2 | Drudge Report |
| 1 | NPR |
| 1 | USA Today |
| 1 | Huffington Post |
| 1 | Associated Press |
| 1 | New York Post |
| 1 | Other Internet service providers |
| 1 | Wall Street Journal |
|  |  |
| 18 | Other websites |
| 7 | DK/Refused |

## ASK FORM 1 ONLY [N=779]:

Q.40F1 Now a different kind of question, we're interested in how people think about the last decade, that is, from 2000 through 2009. Just from your own perspective, what one word or phrase best describes your impression of the last decade? [OPEN END; PROBE ONCE IF RESPONDENT ANSWERS "DON'T KNOW". ACCEPT UP TO TWO RESPONSES, BUT DO NOT PROBE FOR SECOND RESPONSE].

## RESPONSE CATEGORIES:

NOTE: The numbers listed represent the number of respondents who offered each response; the numbers are not percentages.

| Dec $9-13$ <br> $\underline{2009}$ <br> 36 | Downhill |  |  |
| :---: | :--- | :--- | :--- |
| 35 | Change | 6 | Mess/Messed Up |
| 24 | Good | 6 | Sad |
| 18 | Poor | 5 | Challenging |
| 17 | Decline | 5 | Crazy |
| 16 | Disappointing | 5 | Difficult |
| 16 | Turbulent/Turmoil | 5 | Excess |
| 14 | Chaos/Chaotic | 5 | Hard |
| 13 | Not Good | 5 | Hopeful |
| 11 | Bad | 5 | Lost |
| 11 | Fair | 5 | Struggle |
| 10 | Disaster | 5 | Successful |
| 10 | Greed | 5 | Wow! |
| 10 | Rollercoaster | 4 | $9 / 11$ |
| 10 | Scary | 4 | Better |
| 9 | Depressing | 4 | Horrible |
| 9 | Tumultuous | 4 | Mediocre |
| 9 | Worse/Worsening | 4 | Not Bad |
| 8 | Bush | 4 | Prosperous |
| 8 | Interesting | 4 | Recession |
| 8 | Terrible | 4 | Rough |
| 7 | Confusing | 4 | Stressful |
| 7 | Ok | 4 | Troubled |
| 7 | Sucks | 4 | Unsettling |
|  |  |  |  |

## ASK FORM 1 ONLY [ $\mathrm{N}=779$ ]:

Q.40AF1 Looking ahead, what's your best guess... For the country as a whole, do you think that the next decade will be better or worse than the current decade?

| Dec 9-13 |  |
| :---: | :--- |
| $\underline{2009}$ |  |
| 59 | Better |
| 32 | Worse |
| 4 | Same/No different (VOL.) |
| 5 | Don't know/Refused (VOL.) |$.$ (



## ASK ALL:

Q. 44 As I read a list of changes that have taken place, please tell me if you think each one has been a change for the better, a change for the worse, or hasn't made much difference. (First,) Has [INSERT ITEM;
RANDOMIZE; OBSERVE FORM SPLITS] been a change for the better, a change for the worse, or hasn't this made much difference? How about... [NEXT ITEM] ${ }^{3}$

| Change for | Change for | Hasn't made | (VOL.) |
| :---: | :---: | :---: | :---: |
| $\underline{\text { the better }}$ | $\underline{\text { the worse }} \quad$ | $\underline{\text { much difference }}$ | $\underline{\text { DK/Ref }}$ |

## ASK FORM 1 ONLY [ $\mathbf{N = 7 7 9 ] :}$

a.F1 The internet

Dec 9-13, 2009
May, 1999
65
69
16
11
8
18
7
6
b.F1 Handheld devices such as Blackberries and IPhones Dec 9-13, 2009

56
25
12
7
c.F1 Genetic testing

Dec 9-13, 2009
53
13
22
13
d.F1 Reality TV shows

Dec 9-13, 2009
8
63
22
7
e.F1 Cable news talk and opinion shows

34
30
31
5
Dec 9-13, 2009
f.F1 More people getting tattoos Dec 9-13, 2009

7
40
45
8
g.F1 More people having money in the stock market

Dec 9-13, 2009
31
34
26
9
h.F1 Increasing racial and ethnic diversity

Dec 9-13, 2009
61
9
25
5
i.F1 Increasing surveillance and security measures Dec 9-13, 2009

58
17
21
3
NO ITEM $\mathbf{j}$.
ASK FORM 2 ONLY[N=725]:
k.F2 Email

Dec 9-13, 2009
$65 \quad 7$
$7 \quad 19$
9
May, 1999
71
9
12
8
l.F2 Cellphones

Dec 9-13, 2009
69
May, $1999^{4}$
66
14
11
5
22
10
2

## Q. 44 CONTINUED...

## m.F2 Social networking sites such as Facebook

 Dec 9-13, 2009n.F2 Internet blogs Dec 9-13, 2009
o.F2 Online shopping Dec 9-13, 2009
p.F2 More choices in news and entertainment Dec 9-13, 2009
q.F2 Increasing acceptance of gays and lesbians Dec 9-13, 200938 TREND FOR COMPARISON:

May, 1999: Gay rights movement
r.F2 Environmentally conscious or "green" products Dec 9-13, 200968

35

29

54

54

39


| Change for <br> the better | Change for <br> the worse | Hasn't made <br> much difference | (VOL.) <br> DK/Ref |
| :---: | :---: | :---: | :---: |

21

21

15

16

28

29

7
22

12

3

ASK ALL:
PARTY In politics TODAY, do you consider yourself a Republican, Democrat, or Independent? IF ANSWERED 3, 4, 5 OR 9 IN PARTY, ASK:
PARTYLN As of today do you lean more to the Republican Party or more to the Democratic Party?

|  | Republican | Democrat | Independent | $\begin{aligned} & \text { (VOL.) } \\ & \text { No } \\ & \text { preference } \end{aligned}$ | (VOL.) Other party | (VOL.) <br> DK/Ref | $\begin{gathered} \text { Lean } \\ \text { Rep } \end{gathered}$ | Lean Dem |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Dec 9-13, 2009 | 25 | 32 | 38 | 2 | * | 2 | 14 | 15 |
| Oct 28-Nov 30, 2009 | 25 | 32 | 33 | 5 | * | 5 | 13 | 13 |
| Oct 28-Nov 8, 2009 | 27 | 35 | 32 | 3 | * | 2 | 13 | 13 |
| Sep 30-Oct 4, 2009 | 23 | 34 | 37 | 3 | 1 | 3 | 16 | 14 |
| Sep 10-15, 2009 | 23 | 34 | 34 | 4 | * | 5 | 13 | 17 |
| Aug 20-27, 2009 | 26 | 32 | 36 | 3 | * | 3 | 14 | 16 |
| Aug 11-17, 2009 | 23 | 33 | 38 | 3 | * | 3 | 16 | 15 |
| Jul 22-26, 2009 | 22 | 34 | 37 | 5 | * | 2 | 15 | 14 |
| Jun 10-14, 2009 | 25 | 34 | 34 | 3 | * | 3 | 11 | 16 |
| Apr 28-May 12, 2009 | 23 | 39 | 29 | 4 | * | 4 | 9 | 14 |
| Mar 31-Apr 21, 2009 | 22 | 33 | 39 | 3 | * | 3 | 13 | 18 |
| Mar 9-12, 2009 | 24 | 34 | 35 | 5 | * | 2 | 12 | 17 |
| Feb 4-8, 2009 | 24 | 36 | 34 | 3 | 1 | 2 | 13 | 17 |
| Jan 7-11, 2009 | 25 | 37 | 33 | 3 | * | 2 | 11 | 16 |
| Yearly Totals |  |  |  |  |  |  |  |  |
| 2009 | 23.9 | 34.4 | 35.1 | 3.4 | . 4 | 2.8 | 13.1 | 15.7 |
| 2008 | 25.3 | 35.8 | 31.7 | 3.8 | . 3 | 3.1 | 10.5 | 15.4 |
| 2007 | 25.4 | 32.9 | 33.7 | 4.6 | . 4 | 3.1 | 10.7 | 16.7 |
| 2006 | 27.6 | 32.8 | 30.3 | 5.0 | . 4 | 3.9 | 10.2 | 14.5 |
| 2005 | 29.2 | 32.8 | 30.3 | 4.5 | . 3 | 2.8 | 10.2 | 14.9 |
| 2004 | 29.7 | 33.4 | 29.8 | 3.9 | . 4 | 2.9 | 11.7 | 13.4 |
| 2003 | 29.8 | 31.4 | 31.2 | 4.7 | . 5 | 2.5 | 12.1 | 13.0 |
| 2002 | 30.3 | 31.2 | 30.1 | 5.1 | . 7 | 2.7 | 12.6 | 11.6 |
| 2001 | 29.2 | 33.6 | 28.9 | 5.1 | . 5 | 2.7 | 11.7 | 11.4 |
| 2001 Post-Sept 11 | 30.9 | 31.8 | 27.9 | 5.2 | . 6 | 3.6 | 11.7 | 9.4 |
| 2001 Pre-Sept 11 | 28.2 | 34.6 | 29.5 | 5.0 | . 5 | 2.1 | 11.7 | 12.5 |
| 2000 | 27.5 | 32.5 | 29.5 | 5.9 | . 5 | 4.0 | 11.6 | 11.6 |
| 1999 | 26.6 | 33.5 | 33.7 | 3.9 | . 5 | 1.9 | 13.0 | 14.5 |
| 1998 | 27.5 | 33.2 | 31.9 | 4.6 | . 4 | 2.4 | 11.8 | 13.5 |
| 1997 | 28.2 | 33.3 | 31.9 | 4.0 | . 4 | 2.3 | 12.3 | 13.8 |
| 1996 | 29.2 | 32.7 | 33.0 | 5.2 | -- | -- | 12.7 | 15.6 |
| 1995 | 31.4 | 29.7 | 33.4 | 5.4 | -- | -- | 14.4 | 12.9 |
| 1994 | 29.8 | 31.8 | 33.8 | 4.6 | -- | -- | 14.3 | 12.6 |
| 1993 | 27.4 | 33.8 | 34.0 | 4.8 | -- | -- | 11.8 | 14.7 |
| 1992 | 27.7 | 32.7 | 35.7 | 3.9 | -- | -- | 13.8 | 15.8 |
| 1991 | 30.9 | 31.4 | 33.2 | 4.5 | -- | -- | 14.6 | 10.8 |
| 1990 | 31.0 | 33.1 | 29.1 | 6.8 | -- | -- | 12.4 | 11.3 |
| 1989 | 33 | 33 | 34 | -- | -- | -- | -- | -- |
| 1987 | 26 | 35 | 39 | -- | -- | -- | -- | -- |

## Q. 50 PREVIOUSLY RELEASED


[^0]:    1 In Early September 2005, the question was worded "news about the impact of Hurricane Katrina." In March 2003, the question was worded "news about the war in Iraq," and in Mid-September 2001, the question was worded "news about the terrorist attacks." In September 1995, question wording did not include "international." In Early January 1991 the question asked about "the latest developments in the Persian Gulf."

