

# Digital Economy and Society Index 2017 – Slovenia



Slovenia ranks 17th in DESI 2017. Slovenia made significant progress in the integration of digital technologies by enterprises, where it now ranks above EU average. Digital skills levels have improved, and Slovenians engage in a variety of online activities. However, Connectivity remains below EU average, driven by the low take-up of fast and mobile broadband. The delivery of online public services progresses thanks to efforts in open data.

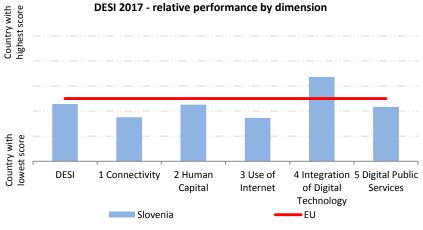
	Slov	enia	Cluster	EU
	rank	rank score		score
DESI 2017	17	0.51	0.54	0.52
DESI 2016 <sup>1</sup>	18	0.46	0.51	0.49

# The Digital Economy and Society Index is a composite index measuring progress in digital through five components:

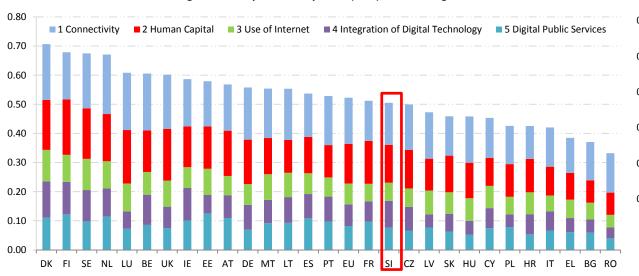
1 Connectivity	Fixed Broadband, Mobile Broadband, Broadband speed and prices
2 Human Capital	Basic Skills and Internet Use, Advanced skills and Development
3 Use of Internet	Citizens' use of Content, Communication and Online Transactions
4 Integration of Digital Technology	Business digitisation and eCommerce
5 Digital Public Services	eGovernment

**Clustering:** Slovenia belongs to the cluster of medium performing countries.

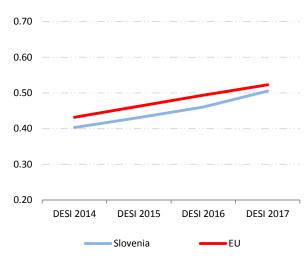
# DESI 2017 - relative performance by dimension



#### Digital Economy and Society Index (DESI) 2017 ranking



#### DESI - evolution over time



1) Connectivity: Coverage of fixed and mobile broadband has improved. Despite some progress, mobile and fast broadband take-up remains low. Fixed broadband prices are high.

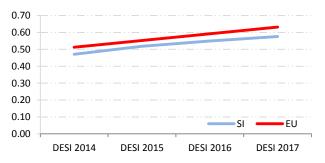
	Slovenia					EU
	DESI	201	7	DESI 20	DESI 2017	
	value		rank	value	rank	value
1a1 Fixed Broadband Coverage	98%	1	17	95%	20	98%
% households	2016			2015		2016
1a2 Fixed Broadband Take-up	77%	1	9	75%	10	74%
% households	2016			2015		2016
1b1 Mobile Broadband Take-up	57	1	25	48	26	84
Subscriptions per 100 people	June 2016			June 2015		June 2016
1b2 4G coverage <sup>2</sup>	94%		11	NA		84%
% households (average of operators)	2016					2016
1b3 Spectrum <sup>3</sup>	57%	$\mathbf{\downarrow}$	23	60%	22	68%
% of the target	2016			2015		2016
1c1 NGA Coverage	82%	1	14	81%	13	76%
% households	2016			2015		2016
1c2 Subscriptions to Fast Broadband	24%	1	22	13%	24	37%
% subscriptions >= 30Mbps	June 2016			June 2015		June 2016
1d1 Fixed Broadband Price4	2.5%	<b>4</b>	26	1.7%	20	1.2%
% income	price 2016, income 2015			price 2015, income 2015		price 2016, income 2015

2) Human capital: More and more people use the internet, but growth rates are low. Skills levels are around EU average and Slovenia scores well in STEM graduates.

	Slovenia					EU
	DESI	201	7	DESI 2016		DESI 2017
	value		rank	value	rank	value
2a1 Internet Users	73%	个	20	71%	19	79%
% individuals	2016			2015		2016
2a2 At Least Basic Digital Skills	53%	个	16	51%	18	56%
% individuals	2016			2015		2016
2b1 ICT Specialists <sup>5</sup>	3.6%	1	13	3.5%	12	3.5%
% individuals	2015			2014		2015
2b2 STEM Graduates	19	$\rightarrow$	9	19	9	19
Per 1000 individuals (aged 20-29)	2014			2013		2014

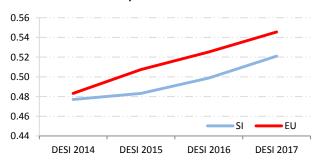
1 Connectivity	Slov	enia	Cluster	EU
1 connectivity	rank		score	score
DESI 2017	19	0.58	0.63	0.63
DESI 2016	18	0.55	0.60	0.59

## 1 Connectivity - evolution over time



2 Human Capital	Slov	enia	Cluster	EU
2 Human Capital	rank	score	score	score
DESI 2017	14	0.52	0.57	0.55
DESI 2016	15	0.50	0.55	0.53

## 2 Human Capital - evolution over time



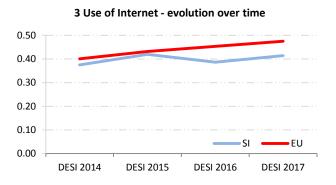
3) Use of internet: While slightly more Slovenian internet users engaged in online activities than last year, take-up remains low, especially for eBanking and online shopping.

		Slovenia				EU
	DESI	201	7	DESI 20	DESI 2017	
	value		rank	value	rank	value
3a1 News	80%	↑	11	77%	15	70%
% individuals who used Internet in the last 3 months	2016			2015		2016
3a2 Music, Videos and Games <sup>6</sup>	78%		16	NA		78%
% individuals who used Internet in the last 3 months	2016					2016
3a3 Video on Demand <sup>7</sup>	18%		12	NA		21%
% individuals who used Internet in the last 3 months	2016					2016
3b1 Video Calls	42%	1	18	36%	20	39%
% individuals who used Internet in the last 3 months	2016			2015		2016
3b2 Social Networks	51%	$\rightarrow$	27	51%	26	63%
% individuals who used Internet in the last 3 months	2016			2015		2016
3c1 Banking	47%	1	21	46%	21	59%
% individuals who used Internet in the last 3 months	2016			2015		2016
3c2 Shopping	53%	1	19	52%	18	66%
% internet users (last year)	2016			2015		2016

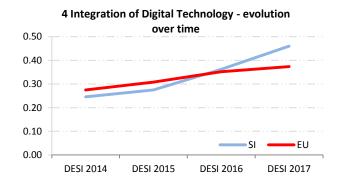
4) Integration of Digital Technology: Slovenian enterprises have considerably stepped up their efforts in getting digitised, as evidenced by the high penetration of e-invoicing, the use of RFID and the number of companies engaging in cross-border online trade.

	Slovenia					EU
	DESI	201	7	DESI 20	DESI 2017	
	value		rank	value	rank	value
4a1 Electronic Information Sharing	33%		16	33%	16	36%
% enterprises	2015			2015		2015
4a2 RFID	4.9%		9	4.9%	9	3.9%
% enterprises	2014			2014		2014
4a3 Social Media	17%	个	16	16%	13	20%
% enterprises	2016			2015		2016
4a4 elnvoices	57%	↑	3	16%	7	18%
% enterprises	2016			2015		2016
4a5 Cloud	15%	个	10	11%	13	13%
% enterprises	2016			2015		2016
4b1 SMEs Selling Online	13%	$\downarrow$	18	15%	15	17%
% SMEs	2016			2015		2016
4b2 eCommerce Turnover	NA			8.4%	12	9.4%
% SME turnover	2016			2015		2016
4b3 Selling Online Cross-border	10.5%		5	10.5%	5	7.5%
% SMEs	2015			2015		2015

3 Use of Internet	Slov	enia	Cluster	EU
3 03c of internet	rank s		score	score
DESI 2017	23	0.41	0.45	0.48
DESI 2016	24	0.39	0.42	0.45



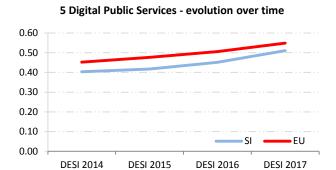
4 Integration of Digital	Slov	enia	Cluster	EU
Technology	ology rank sc		score	score
DESI 2017	7	0.46	0.40	0.37
DESI 2016	13	0.36	0.37	0.35



5) Digital Public Services: Slovenia has considerably improved the re-use of public sector data. The take-up of eGovernment remains low compared to EU average, and the delivery of online public services has not progressed.

	Slovenia				EU	
	DES	201	7	DESI 2016		DESI 2017
	value		rank	value	rank	value
5a1 eGovernment Users	22%	<b>4</b>	22	24%	19	34%
% internet users (last year)	2016			2015		2016
5a2 Pre-filled Forms	43	$\rightarrow$	16	43	15	49
Score (0 to 100)	2016			2015		2016
5a3 Online Service Completion	84	$\rightarrow$	14	84	16	82
Score (0 to 100)	2016			2015		2016
5a4 Open Data <sup>8</sup>	60%	<b>1</b>	12	34%	22	59%
% of maximum score	2016	-		2015		2016

5 Digital Public Services	Slov	enia	Cluster	EU
5 Digital Fubile Services	rank	rank score		score
DESI 2017	16	0.51	0.59	0.55
DESI 2016	19	0.45	0.56	0.51



## Methodological note

- <sup>1</sup> **DESI 2016** was re-calculated for all countries to reflect slight changes in the choice of indicators and corrections to the underlying indicator data. As a result, country scores and rankings may have changed from the previous publication.
- <sup>2</sup> **4G coverage**: This is a new DESI indicator measuring the average coverage of telecom operators' 4G networks.
- <sup>3</sup> **Spectrum**: There is a decrease in most of the Member States due to the additional EU harmonisation of the 700 MHz band in April 2016.
- <sup>4</sup> **Fixed Broadband Price**: Due to a slight methodological change, historical data was re-calculated.
- <sup>5</sup> **ICT Specialists**: Historical data have been revised by Eurostat.
- <sup>6</sup> **Music, Videos and Games**: Break in series due to a change in the Eurostat survey.
- <sup>7</sup> **Video on Demand**: Break in series due to a change of data source. New source is Eurostat.
- 8 Open Data: Change of data source. The historical data have also been restated. The new source is the European Data Portal.

